

EDUCATION

Carnegie Mellon University | Aug 2021

Master's Degree

Human-Computer Interaction

UCLA | Jun 2019

Bachelor's Degree

Communications & Political Science

LEADERSHIP

Design Thinking Conference

April 2022, Chicago

Facilitated a workshop on object modelling for accessible digital experiences

SKILLS

Tools

Figma

Adobe Creative Suite

Sketch

Zeplin

Asana

Design

Wireframing

Prototyping

Systems Thinking

Transition Design

Interaction Design

Visual Design

Accessibility

Data Visualization

Research

Generative Research

Persona

Usability Testing

Information Architecture

Affinity Diagramming

Journey Mapping

Stakeholder Mapping

Competitive Analysis

WORK EXPERIENCE

UX Designer II, Kindle @ Amazon

Sep 2022 - Present | New York City, NY

- Design and ship content creation workflows in Author Central, a platform for 1.3M+ authors and publishers
- Design and ship author-based retail and reading experiences across web and mobile devices, including Amazon.com and Kindle app
- Led design workshops, sprints, and senior leadership reviews

UX Designer, Data & AI @ JPMorgan Chase

Aug 2021 - Aug 2022 | New York City, NY

- Designed and shipped treasury analytics products utilizing machine learning and data visualization that increased workflow efficiency by 27.5%
- Fostered efficient collaboration by advocating and incorporating design processes within project teams
- Organized design workshops for cross-team collaboration among designers, product managers, engineers, and stakeholders
- Gave presentations to design organization (~300 people) and firm-wide events (~100-300 attendees)

UX Designer (Contract) @ CMU Data Interaction Group

Aug 2020 - May 2021 | Pittsburgh, PA

- Redesigned 2 physician dashboards used to predict diagnosis of heart failure and pulmonary hypertension using machine learning
- Conducted 20 usability tests with physicians to generate insights for redesign
- Created design specs for developers using Figma

UX Designer @ UCLA Health

Jun 2019 - Jan 2021 | Los Angeles, CA

- Designed and shipped a suite of digital mental health products (mobile & web) that deliver personalized, data-driven treatments through machine learning; products: content management system, patient & coach dashboards, messaging system, and lesson interfaces
- Collaborated with a team of engineers, clinicians and product managers to digitalize clinical interventions