

## Responses to Bonneville County RFP 2601 Questions

Updated 4/27/2026

1. How many years of historical data does the County prefer to have converted into the new system?

A: We would like our entire 23-year document history currently in ProVal and Landfolio to be included in the conversion as we intend to decommission our on-prem servers post-implementation.

2. Is read-only access acceptable for older historical data?

A: Read-only for historical documents would be acceptable.

3. Does the County have a specific form or preferred format for the cost proposal?

A: No, we do not have a specific form or format for the cost proposal. Please make sure that it includes all associated costs as line items, including:

- All costs for planning, development, or other preparation to be completed prior to implementation.
- Breakdown of implementation costs.
- Breakdown of annual subscription costs for license(s), hosting, support, APIs, etc.
- Any associated discount(s) being offered either on a one-time or ongoing basis.
- Any other costs or fees that would be payable that are not included in the above.

4. Are there any functions currently performed outside the system (Excel/manual processes) that must be brought into scope?

A: We have a number of processes that are currently being done outside of our current system as it is unable to integrate with our ERP, recording, and GIS platforms. As noted in the Technology section of Exhibit A-1, we would like to know if and how the offered platform is able to integrate with Tyler EERP, Tyler ERM, and Esri ArcGIS. Also noted at the end of Exhibit A-1 is the need to be able to export reports into Excel and CSV which we can use for some of our external processing needs in lieu of integration.

5. Does the County have a preferred implementation timeline or key milestone constraints (e.g., tax roll cycles)?

A: Our tax roll cycle is June and December, so major milestones or rollouts would have to occur outside of those months.

6. Which current workflows are the most manual or inefficient today?

A: Processing parcel changes currently has to be done in three different systems due to a lack of integration. Application intake for tax exemptions is done on paper forms which must be entered into one or more systems upon receipt. These are just a couple of examples, but the basic issue is our currently tax and CAMA platforms cannot be integrated with our ERP, recording, or GIS systems so moving data between them is done manually.

7. Where is the County most interested in leveraging automation?

A: Data entry (including intake of data from the public via forms), transaction processing, cashiering, and data sharing to other platforms such as Esri.

8. How many copies of the proposal should be mailed? Would the County like digital copies on a flash drive in addition to the printed copies?

A: Submission instructions can be found here:  
<https://www.bonnevillecountyidaho.gov/rfp/2601>

9. Should proposers assume Marshall & Swift replacement cost data is required, and should licensing be included or itemized separately?

A: Please include it as a separate line item.

10. Are Idaho State Tax Commission & Moore cost tables required in parallel with Marshall & Swift cost services?

A: Idaho State Tax Commission yes, Moore no. We do not use the Moore cost tables.

11. How many historical years of valuation, ownership, and tax data must be migrated?

A: Approximately 23 years.

12. Does the County require the tax system to function as the system of record for in-person cashiering, including individual cash drawers, cashier sessions, and daily cashier balancing/cash books, or is the system only expected to record payments with end-of-day or downstream reconciliation handled outside the tax system?

A: Yes, the system will be used as the system of record including cashiering, individual cash drawers, and daily balancing/reconciliation.

13. Can the County provide the attachments for Exhibits B, C, and D, or confirm they will not be included in this RFP?

A: Exhibits B - D are not part of this RFP.

14. Because Exhibit B was not included in the initial RFP posting and exceptions were required to be submitted during the Q&A period - will the County accept contract term exceptions included in proposals, or extend the submission timeframe for exceptions?

A: Exceptions will be reviewed and discussed by the County with the respondents to the RFP after the submission deadline.