

RAISING A CONCERN

We're proud to be a B Corp, and that means doing right by everyone we work with, not just our clients. If something we've done, or the way we've done it, doesn't feel right - we want to hear about it. Telling us is the only way we can put it right and improve .

Who this is for

Anyone can raise a concern with us: our team, our clients, our suppliers and partners and people in the communities our work touches. You don't need a formal relationship with us to get in touch.

What you can raise

Anything that concerns you about our conduct, our work, or our social, environmental or governance impact. Big or small, if it matters to you, it matters to us.

How to raise it

Email us at feedback@studiographene.com. Tell us what happened, when it happened and what you'd like us to do about it. If you'd rather talk it through, just say so and we'll arrange a call.

What happens next

We'll acknowledge your concern within five working days. We'll look into it properly, keep you updated and share next steps. If you're not happy with how we've handled it, you can ask for it to be reviewed by a senior member of the team who hasn't been involved.

Doing it safely

We treat every concern in confidence and share it only with the people who need to be involved to deal with it. No one will be treated unfairly for raising a concern in good faith.

Already working with us?

If you're part of the Studio Graphene team, you can also use our internal Grievance Policy and Whistleblowing Policy in the Handbook, or raise something anonymously through our HRMS. If you're a client, your Client Success Manager is always your first point of contact. This page is here for anyone who prefers an alternative route or doesn't already have one.

Signed Name Position On behalf of Date	Signed by:  526B9B28DDAD427... Ritam Gandhi Founder and Director Studio Graphene Limited and group companies 07-Jul-2026 12:34 BST
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