

Complaints Information

(EASY READ VERSION)

We want to make sure that your home is safe, and that you have all that you need to feel comfortable, happy, and empowered. As we support you on your journey, we know that at times, there may be things you do not like or want. We want you to tell us about them.

There might also be issues with other people that come into your home. We want you to know that we want to hear about them too and are here to help as best we can.

Don't be afraid to speak up...

If you want to tell us about a problem, you can do it in many ways.

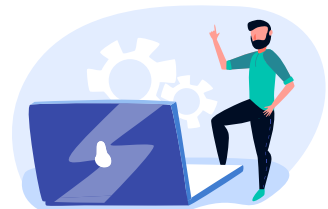
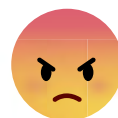
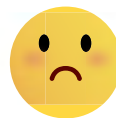
If you're not happy

You can let us know

You can fill in a form on our website
www.goodhousing.com.au

Or send it in an email to:
info@goodhousing.com.au

Or in the post to:
Suite 1.07, Building 3, 35 Waterloo Rd,
Macquarie Park, NSW 2113



You might have someone that can speak for you

Or you can give us a call at (02) 8077 1110

The person who will look at your complaint is Suzie

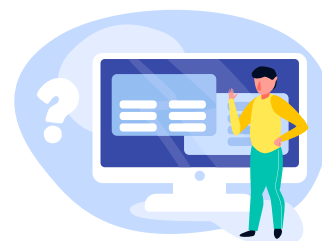
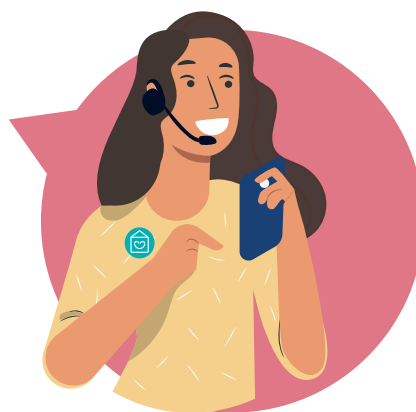
If you don't hear from us, let someone know so they can help

There are other people who you can call if you don't want to talk to us

The people who support you in your home

Your family or friends

The Quality Safeguard Commission



**NDIS Quality
and Safeguards
Commission**

Ph: 1800 800 110