

CASE STUDY

Food and Drink Customs Solutions





After struggling for a year after Brexit, we used Unsworth to help with export and import procedures. The switch to DDP has meant we now send stock to the EU twice as fast, and when it gets back to border control, we have no issues at all. It's all been very efficient, and we are very impressed with how smooth the operations were.

Tony Verity, Import/Export Manager
Pecan Deluxe

Pecan Deluxe is a family-owned business specialising in the production of bespoke inclusions and ingredients for the food and beverage industry. Their products are tailored to meet the unique needs of global brands in sectors like ice cream, bakery, confectionery, and beverages

The challenge

Post-Brexit, the customer faced significant difficulties with export and import procedures, leading to delays and inefficiencies in getting their stock to the EU. Navigating the new customs landscape created roadblocks at border control, impacting their operations.

Our Solution

- Unsworth introduced a Delivered Duty Paid (DDP) solution, taking over the responsibility for customs clearance and ensuring all duties and taxes were paid upfront.
- The customer no longer needed to coordinate with a chain of teams across Europe, reducing administrative burden and potential miscommunication.
- This streamlined the process and removed complexities for the customer, allowing for hassle-free shipments.



Results

Stock now reaches the EU twice as fast compared to previous methods.

Zero issues at border control, ensuring smooth operations and reliable delivery.

The customer praised the efficiency and seamlessness of the process, highlighting their satisfaction with Unsworth's service.

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