**Agreement for Lactation Services with Labored With Love, LLC**

You (“client”) have chosen to employ the lactation consultant services of Labored With Love, LLC (operating in Kansas and Missouri). As an internationally board-certified lactation consultant (IBCLC), we are an allied healthcare provider, and responsible for evaluating and recommending a care plan to resolve or improve breastfeeding issues. A lactation visit may be virtual or in person and includes a detailed history of mother/infant and an assessment of maternal/infant anatomy; such as a visual or physical assessment of mother's breast/nipples and inserting gloved finger or pacifier into infant's mouth. It may include observation of a feeding and/or pumping session to evaluate techniques and effectiveness and will include recommendations to improve and/or resolve breastfeeding-related issues. All clients are provided with a written and/or oral care plan. You ("client") and Labored With Love, LLC each have responsibilities in this plan. Resolution of a breastfeeding problem often takes several days or weeks and may require a change in the original recommended care plan. Labored With Love, LLC is an independent, small company; we work for you (not your provider or hospital). You are giving your consent for the initial and future visits; phone or video conversations, texts, information sent by email, fax or regular mail. Understand that emails or text messages are not encrypted or private. If you choose to communicate via text or email, you are doing so with this understanding and giving your consent.

If possible we prefer to speak with you briefly before your appointment to discuss your priorities, any concerns, and plan how we might best work together. **Please complete the "Questionnaire Forms" at least 24 hours before your appointment** to help us use the time effectively. We will not be able to begin your appointment until forms are completed. We want to know your breastfeeding goals and how to help you achieve them. **Please keep us updated after each care provider appointment (for infant or mother as appropriate) and inform your provider that you have hired a lactation consult (IBCLC) during the time that we are working together.**

Please be aware of the following, as an international board certified lactation consultant (IBCLC), Labored With Love, LLC and its staff:

* We do not replace your primary provider or provide complete medical care.  This includes, but is not limited to: clinical tasks, such as blood pressure, heart rate checks, administering medication, or other medical procedures that constitute the practicing of midwifery, medicine, or nursing. We are there to evaluate and create a plan of care.
* We do not diagnose or write medical prescriptions.
* We do not make medical decisions for you/your infant. It is your responsibility to discuss with your/infant’s physician any changes to their recommendations. Health care issues of a medical nature must be discussed with a physician. We will help you to get the information necessary to make your own informed decisions.

**CLIENT DISCLOSURES**

Client acknowledges that she, her infant (and any others in the home) are free from contagious/communicable diseases (including but not limited to Tuberculosis(TB), HIV, HSV(Herpes), Covid-19, Influenza, Hepatitis, etc.), and if one or both are not free from such conditions, she has fully disclosed such condition(s) to Labored With Love, LLC and its staff and personnel. Additionally, client agrees to immediately notify Labored With Love, LLC and its staff and personnel upon receiving any such diagnosis or positive test results for any such condition(s) during the course of this Agreement and relationship between client and Labored With Love, LLC. Client's failure to properly disclose such conditions and/or to expose Labored With Love, LLC including its staff and personnel to potentially dangerous conditions, diseases, etc. shall be grounds for immediate termination of this Agreement.

**Cancellation/Rescheduling Policy**

The client may cancel this Agreement at least 24 hours before appointment with the understanding that no further payments are owed by the client and no refunds will be given by Labored With Love, LLC. If the client wishes to cancel this Agreement less than 24 hours before scheduled appointment all contracted services herein will be paid by the client in full (including any remaining fees/balances owed). No future appointments will be scheduled until any remaining balance has been paid. If the client chooses to reschedule this Agreement at least 24 hours before appointment, any fees paid will be applied to a future appointment.

**TELEMEDICINE/Virtual Appointments**

If the client elects to have a phone or video consult with the Labored With Love, LLC and/or its staff, the client understands there are limitations including, but not limited to the IBCLC’s ability to assess latch, anatomy, infant behavior, and infant weight. If your insurance provider does not cover a telemedicine visit, you are responsible for payment in full.

**MEDIA/CLINICAL INFORMATION RELEASE**

The client acknowledges Labored With Love, LLC will own the copyright of all images created. Labored With Love, LLC will share images/videos with you, the client, and may use them for portfolio, samples, advertising in print or social media, website, entry in photographic contests or art exhibitions, editorial use, or educational purposes. Labored With Love, LLC will not post identifying information of client/infant or use in any other format without prior written consent of the client. Labored With Love, LLC  will use any obtained clinical information collected in this same manner and aspects of client situation may be described or discussed, without identifying client. Images are kept on file indefinitely. Every effort is made to secure equipment back-up, however, due to the unreliability of digital equipment, data loss can occur at any time; Labored With Love, LLC is not be liable for any loss of digital data whatsoever. Labored With Love, LLC grants unrestricted use of photos by clients.

**PRIVACY**

Client understands that for this lactation consultation and all follow-up, the IBCLC will protect the privacy of personal health information as required by the Code of Ethics of the International Board of Lactation Consultant Examiners, the Standards of Practice of the International Lactation Consultant Association, and the Health Insurance Portability and Accountability Act of 1996 (HIPAA).

**NOTICES**

Any notices or issues related to this Agreement shall be served on the other party as follows:  If upon Labored with Love, LLC, via email to: LaboredWithLove@gmail.com; if upon client at the email address provided by client at the time this Agreement was signed.

**Scope and Description of Services provided:**

**This Agreement provides you with the following: initial consultation; one 60-90 minute appointment at agreed upon location; two 20 minute follow up phone/video calls within 2 weeks, text/email communication up to 2 weeks after visit.**

**Lactation Appointment**

 We will review mother/infant health, previous birth history, previous breastfeeding experiences as well as your preferences/concerns for your current breastfeeding journey. We will assess maternal breast anatomy and infant anatomy so please come dressed in attire that easily facilitates this. We ask that whenever possible you time your baby's feeding (or pumping session) during the appointment so we may observe and actively assist you with breastfeeding (or pumping).  We will demonstrate or inform you of helpful techniques for positioning, latch, milk expression, and use of assistive tools as appropriate.   We will evaluate effectiveness of milk transfer and provide recommendations for you to implement. During this time we may take, pictures or videos of your session for you to use as a reference at home. We will create a care plan with clear instructions to aid in achieving your identified goals. One support person may accompany you during your visit. We ask that this person is someone you are comfortable with being present during sensitive discussion of private health information and physical assessments as maternal breast tissue may be exposed. Please be mindful that your visitor does not impede the effectiveness of your appointment. Any interns will accompany Labored With Love, LLC to provide additional assistance during this time. Interns may also provide further assistance in communications outside of scheduled appointments. Client understands that breastfeeding supplies and/or breast pumps may be recommended as effective management of specific situations. The IBCLC may or may not provide those supplies. If the IBCLC does provide the supplies, there may be an additional cost.

**Follow- up**

Phone or email contact after the lactation visit is crucial and considered an extension of your visit. Labored With Love, LLC will check in with you within the first week after your appointment. We are available to answer any lactation questions you have regarding yourself or your baby via phone/text/email. It is your responsibility to inform Labored With Love, LLC of your progress, concerns, or any changes in the care plan after your visit. Please call or visit our website to schedule your two 20 minute phone/video calls as needed within 2 weeks. Labored With Love, LLC would love to see how you are doing, review your progress, and continue to provide guidance of the plan created. Any further assistance after this will need to be done in another scheduled visit (additional visits maybe necessary). If Labored With Love, LLC and its staff does not hear from you, it will be assumed that all breastfeeding issues have been resolved fully.

**Lydia Robinson's Contact Information**

You may contact Lydia by phone at (913) 543-1077 between 9am and 9pm or any time via email at LaboredWithLove@gmail.com. She will answer your non-emergency questions/concerns/updates via phone/text/email within 24 hours.  Neither Labored With Love, LLC or Lydia provide emergency services and cannot answer any emergent medical questions and/or concerns. Please call your healthcare provider or 911 in an emergency. Appointments can be scheduled by phone or online at www.laboredwithlove.com.

**FEES**

The full fee for the services as described herein can be paid by credit/debit card or HSA/FSA. Payments can be made at www.LaboredWithLove.com.**Full payment due at time of service.**Failure to comply will result in appointment cancellation and any deposits will be forfeited. No refunds will be issued.

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Client Signature Lactation Intern