

M&E in Complexity: Credible Claims with the Impact Garden Framework

Online workshop – 4th February 2026
Jannik Kaiser & Erinda Panen Godesberg



Expectations (as shared in Menti survey)

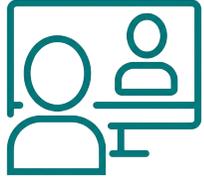
- ❖ Gain new insights, perspectives, inspiration
- ❖ Better understanding of and a broader perspective on MEL
- ❖ Expanding knowledge and resources
- ❖ Learn how to integrate (MEL) better and showcase impact, also in complex systems
- ❖ Connect, exchange and share experiences
- ❖ Be empowered to advocate for simple and effective MEL

About our workshop today



- ❖ Please keep muted unless asked to speak
- ❖ Turn off your video if you do not want to be recorded
- ❖ For tech issues contact Johannes H. via chat
- ❖ Slides will be shared after the session
- ❖ Input sessions will be recorded (breakouts won't be)
- ❖ Breakouts are optional - stay in plenary if you prefer
- ❖ Use the chat for questions and ideas

Housekeeping



About our workshop today

- ❖ Welcome
- ❖ Input with short Q&A: Credible Claims in Complexity
- ❖ Breakout exercises
- ❖ Open discussion
- ❖ Closing

Agenda

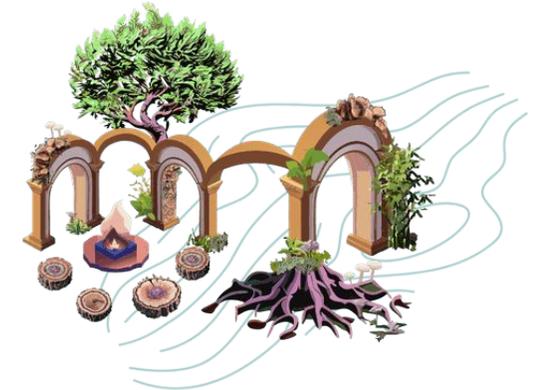
Leading change from the inside out



Learning & Experience Design



Thriving Teams & Leaders



Regenerative Measurement & Evaluation

Creating the **conditions**
in your team and organisation
to thrive and have **agency** in a dynamic world.

Unity Effect As...



Service Provider

Commissioned support for your specific needs. Typical engagement: day rates or project-based fees.



Resource Provider

Access our open source frameworks and tools, such as the Impact Garden and Capacity Compass.



Partner for Systemic Change

Co-create with us to deepen our impact together – from co-hosting events to applying for joint funding.

By the Numbers (since 2021)



143

**external projects
delivered**



53

**organisational
partners**



4,800+

**participants
reached**



1,100+

**hours
facilitated**



Some of our Partners & Clients



Personal Background

- **Studies in sociology** with focus on phenomenology and complexity science.
- 15+ years engaged in civil society activities.
- **12 years professional experience in MEL:** Fairtrade International, FLOCERT & Unity Effect.
- **At Unity Effect:** Co-founder, CEO & Lead of “Regenerative Measurement & Evaluation”.

Credible Claims

*in Complexity -
core terms*



Complexity

(with the Cynefin framework)



Claims

"A claim is a verifiable statement about the impacts, benefits, or qualities of an intervention, product, or system." (ISEAL Alliance)

Three types of claims:

Type	What it is	Example
Commitment Claim	An aspirational statement of purpose	Our project commits to improving primary education for girls in the region
Performance Claim	A factual, static snapshot of the system's status at a specific point in time ("What is")	85% of girls are enrolled in primary school, but community trust in the school system is rated as 'Low'.
Improvement Claim	A contribution claim asserting that the intervention has resulted in a positive change over time.	Since the start of the intervention, girls' school enrollment has increased by 10%. This improvement can be linked to our work.

Credible Claims in Complexity

Improvement claims that follow certain principles:

- **Contribution, not (isolated) attribution:** Validating our role as a contributors to meaningful change.
- **Narrative coherence:** Validating the meaning of changes through the lived experience of the people we work with.
- **Systems health as validity check:** Validating the health of the system to sustain the impact.

The Impact Garden

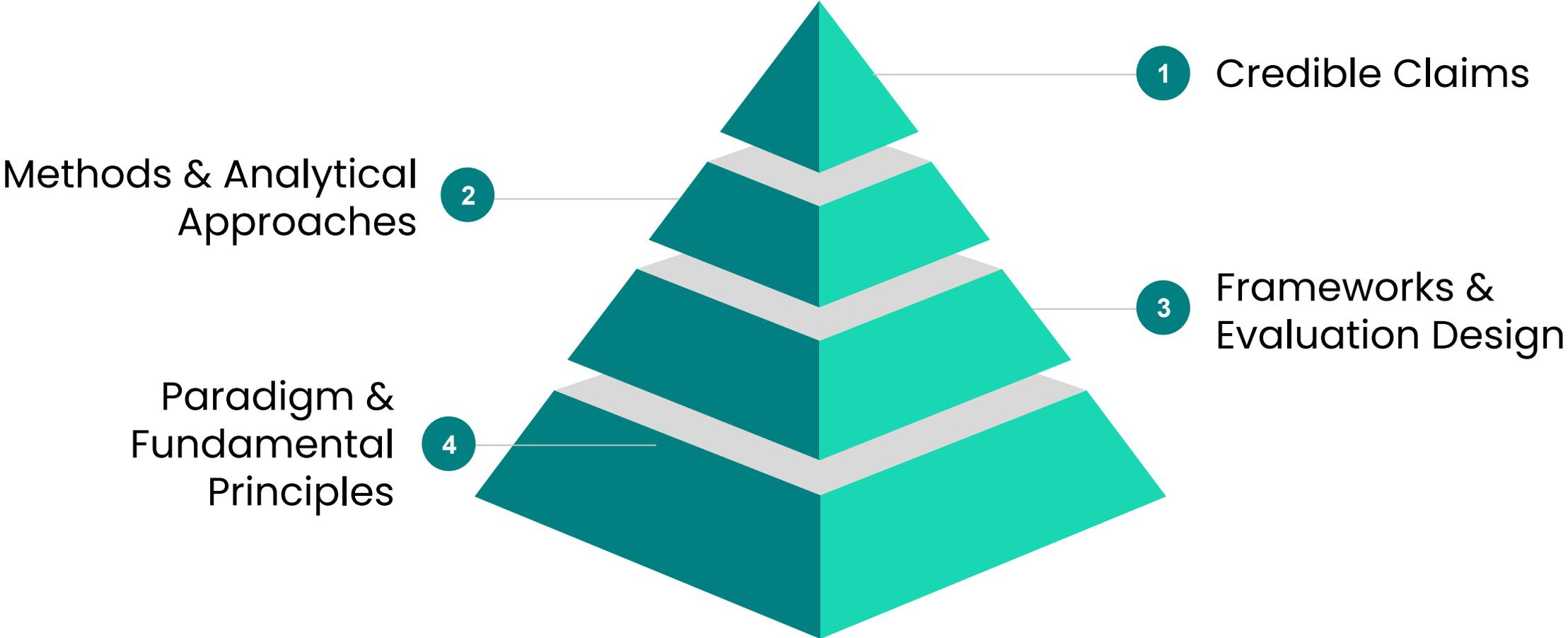


Methodology

*for Credible Claims
in Complexity*



The four dimensions of Credible Claims



The four dimensions of Credible Claims



Anchoring Gender & Justice

Taking a gender-transformative and justice-oriented approach. Or: A system that extracts from its most vulnerable parts is degenerative by design

- **Epistemic Justice (the foundation):** Becoming aware of and shifting whose knowledge counts.
- **Monitoring & Evaluation to shift power:** going beyond output indicators (e.g. counting participants) to measure structural shifts towards ownership.

How it connects to the global agenda

Bridging the Gap: From Global Ambition to Credible Evidence

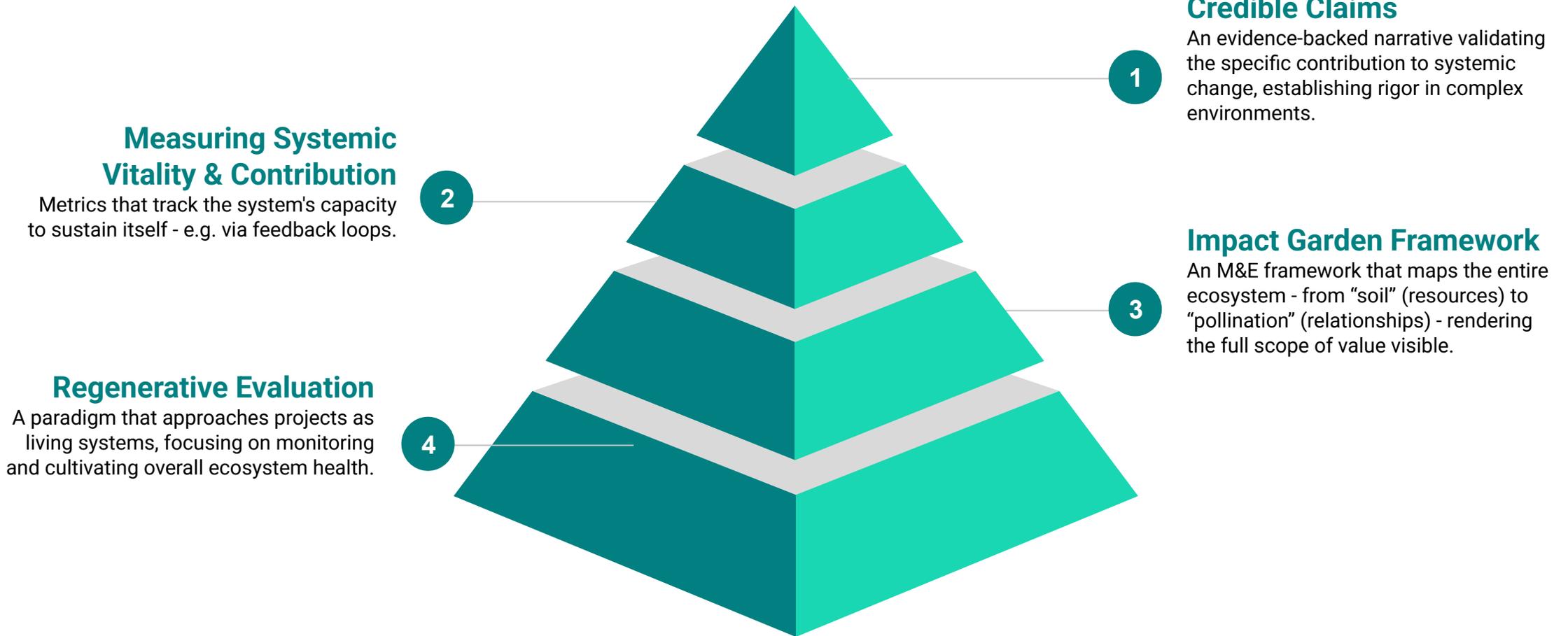
- **OECD DAC Evaluation Criteria:** Expanding the notion of Sustainability, Impact etc. through a system's health lens
- **The 2030 Agenda (SDGs):** Validating equity through a justice lens & operationalising "Leave No One Behind"
- **The Grand Bargain:** Navigating and proving power shifts

Aligning with the Future of Funding

Providing the evidence base that allows funders to move from project-based approaches to flexible, systemic support.

- **Trust-Based Philanthropy:** Verifying trust through vitality checks & measuring the health of relationships.
- **Unrestricted / Core Funding:** Measuring “soil quality” and the contribution of core funding to systemic changes.
- **Systemic Investing / "Pando" Approach:** Tracking synergies and feedback loops across a portfolio.

The four dimensions of Credible Claims



The Methodology Briefs



Credible Claims in Complexity

Bridging Accountability and Systemic
Practice with the Impact Garden
Framework

The Methodology Briefs

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Note on Methodological Coherence

Systemic Intent



**Measurement
Tools**



The Paradigm Shift:

Regenerative Evaluation

The four dimensions of Credible Claims

Regenerative Evaluation

A paradigm that approaches projects as living systems, focusing on monitoring and cultivating overall ecosystem health.

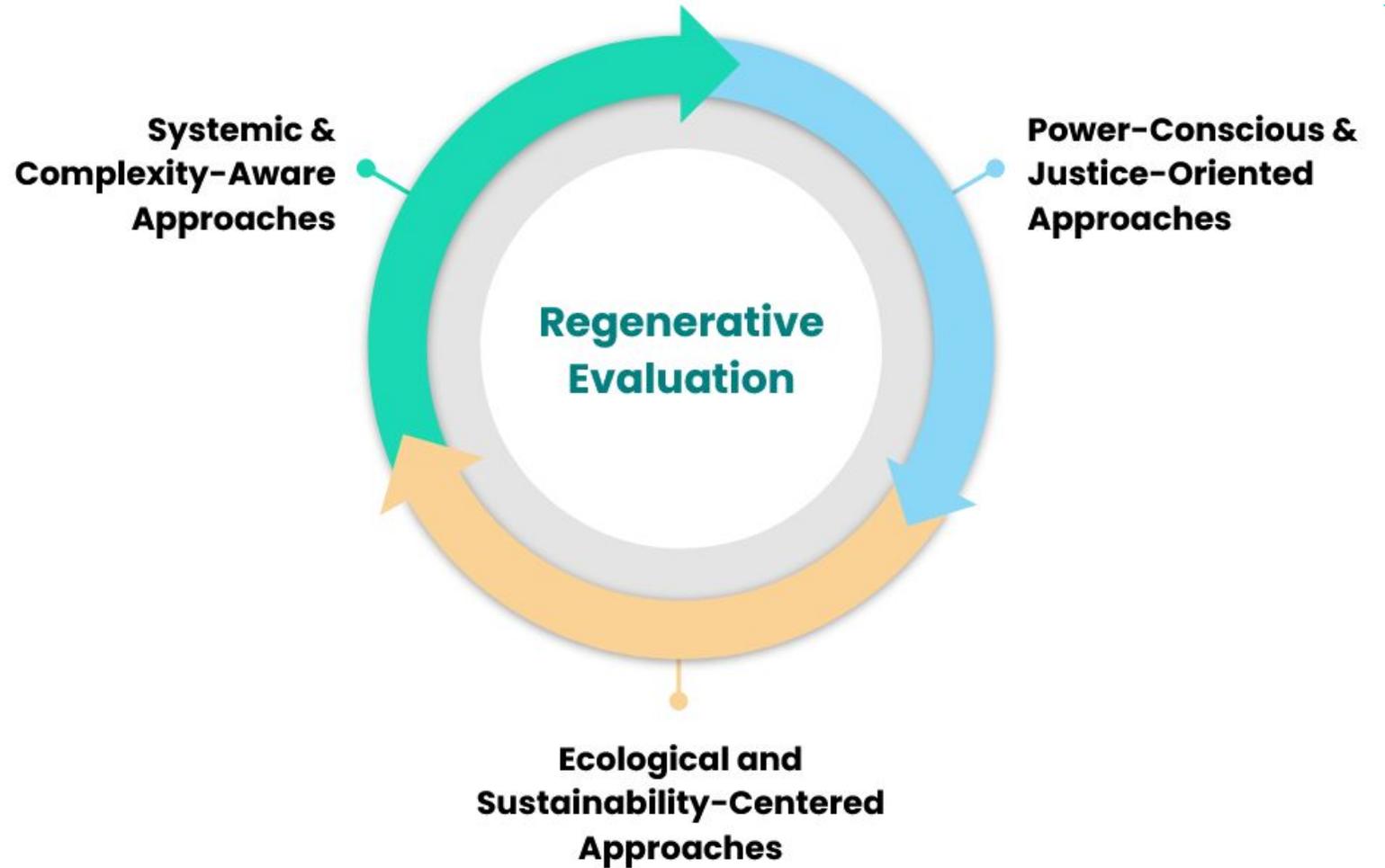


Background

How can the process of monitoring create energy rather than extracting it?

1. **A global movement:** Over the last 2 years, we have convened practitioners in our community of practice.
2. **A new set of principles:** We have developed 9 core principles that prioritize systemic health over mechanistic control.
3. **The invitation:** Launch of living paper in March 2026

Weaving together 3 strands of evaluation



The 9 Principles of Regenerative Evaluation

Align with Cyclical Rhythms of Life



Honors periods of "wintering" (rest) and "composting" (stopping what no longer serves).

Cultivate Self-Awareness & Reflexivity



Recognizes that evaluators are not neutral observers but active participants.

Time as Teacher



Honors the deep past (including colonial histories) while nurturing life-affirming futures.

Shift Power and Center Marginalised Voices



Centers marginalized voices and transitions ownership of evaluation to the community.

Honor Place, Story and Lived Experience



Rejects "copy-paste" solutions in favor of context-specific, lived experience.

Nurture System Vitality



Focuses on the health of relationships and feedback loops within a system.

Unearth and Amplify Innate Potential



Rejects a "deficit mindset" to identify innate strengths and assets.

Embrace Iterative Learning and Emergence



Shifting from "predict and control" to "sense and respond".

Center Love as a Force for Transformation



Views evaluation as a fierce commitment to the flourishing of the system.

The Impact Garden

Framework



The four dimensions of Credible Claims

Regenerative Evaluation
A paradigm that approaches projects as living systems, focusing on monitoring and cultivating overall ecosystem health.



Impact Garden Framework
An M&E framework that maps the entire ecosystem - from “soil” (resources) to “pollination” (relationships) - rendering the full scope of value visible.

The Impact Garden Framework

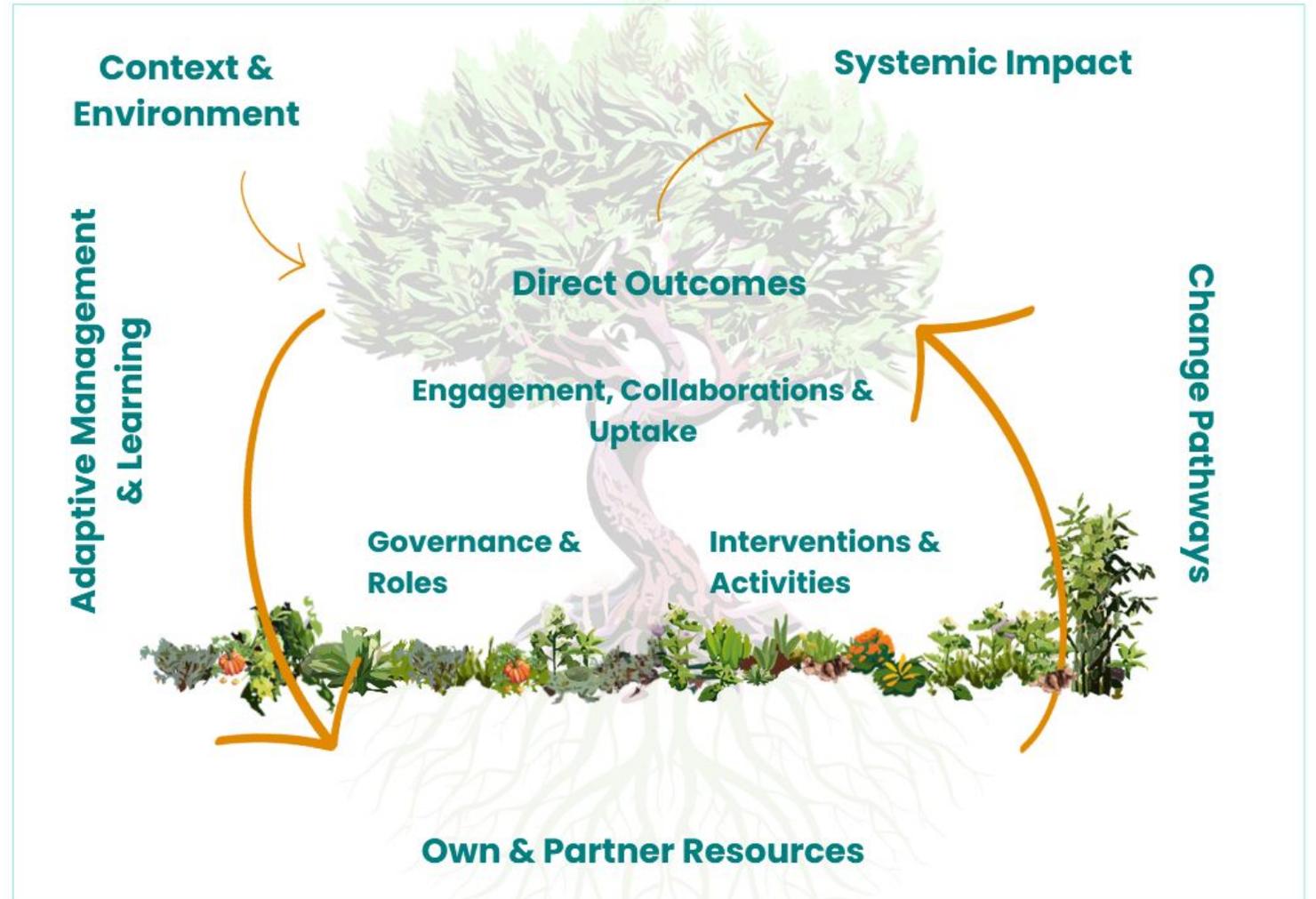


Key features of the Impact Garden

A framework to understand and measure the conditions for systemic change

1. **10 interconnected dimensions:** Strategically including the soil (resources) and external conditions into the evaluation framework.
2. **Living Systems Logic:** understanding resource flow, growth pathways and feedback loops.
3. **Field-tested:** Used by 500+ practitioners, evaluated more than 1.5m EUR of funding

Feedback loops within the Impact Garden



Measuring Systemic Vitality & Contribution



The four dimensions of Credible Claims

Measuring Systemic Vitality & Contribution

Metrics that track the system's capacity to sustain itself - e.g. via feedback loops.

2

Impact Garden Framework

An M&E framework that maps the entire ecosystem - from "soil" (resources) to "pollination" (relationships) - rendering the full scope of value visible.

3

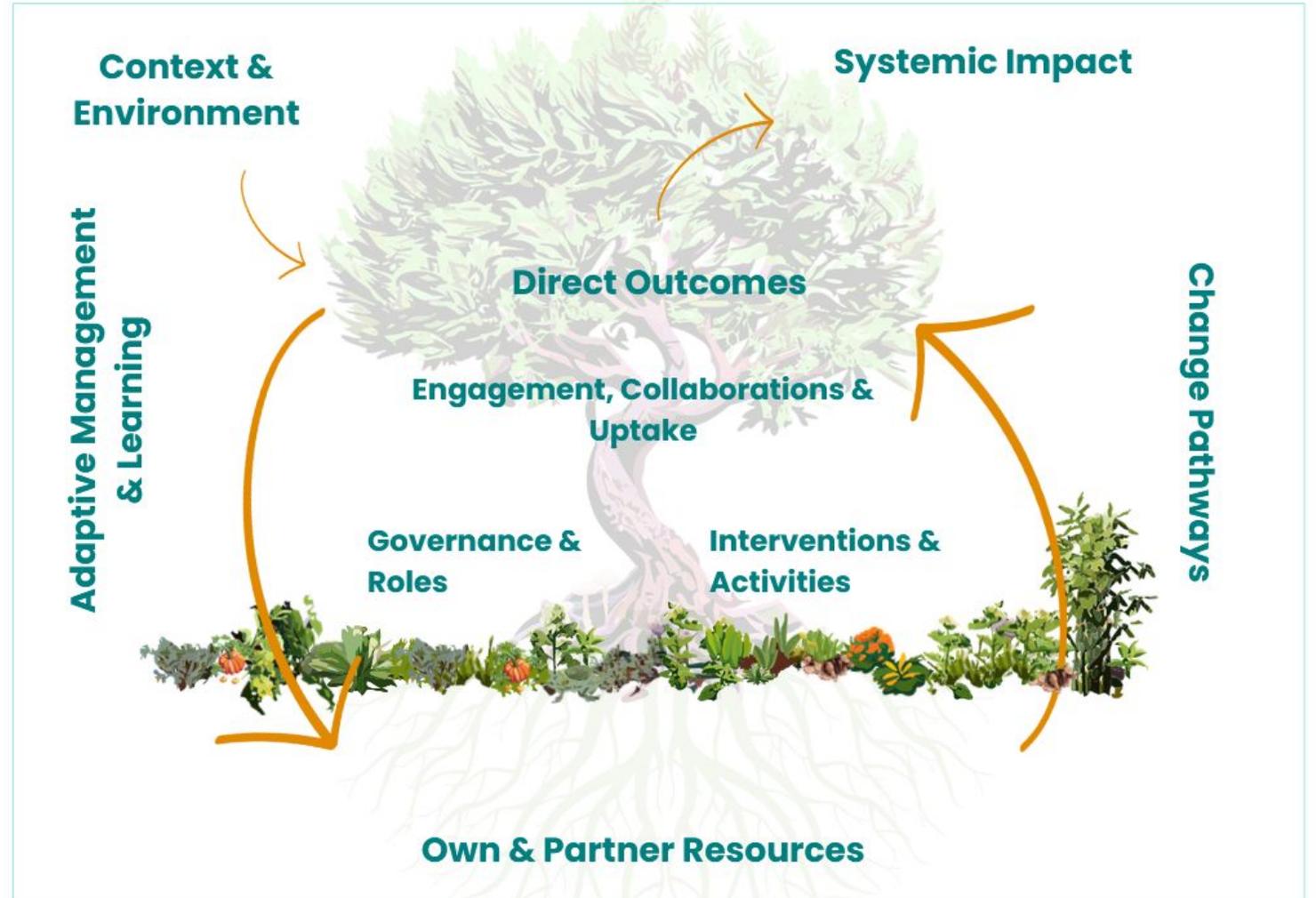
Regenerative Evaluation

A paradigm that approaches projects as living systems, focusing on monitoring and cultivating overall ecosystem health.

4



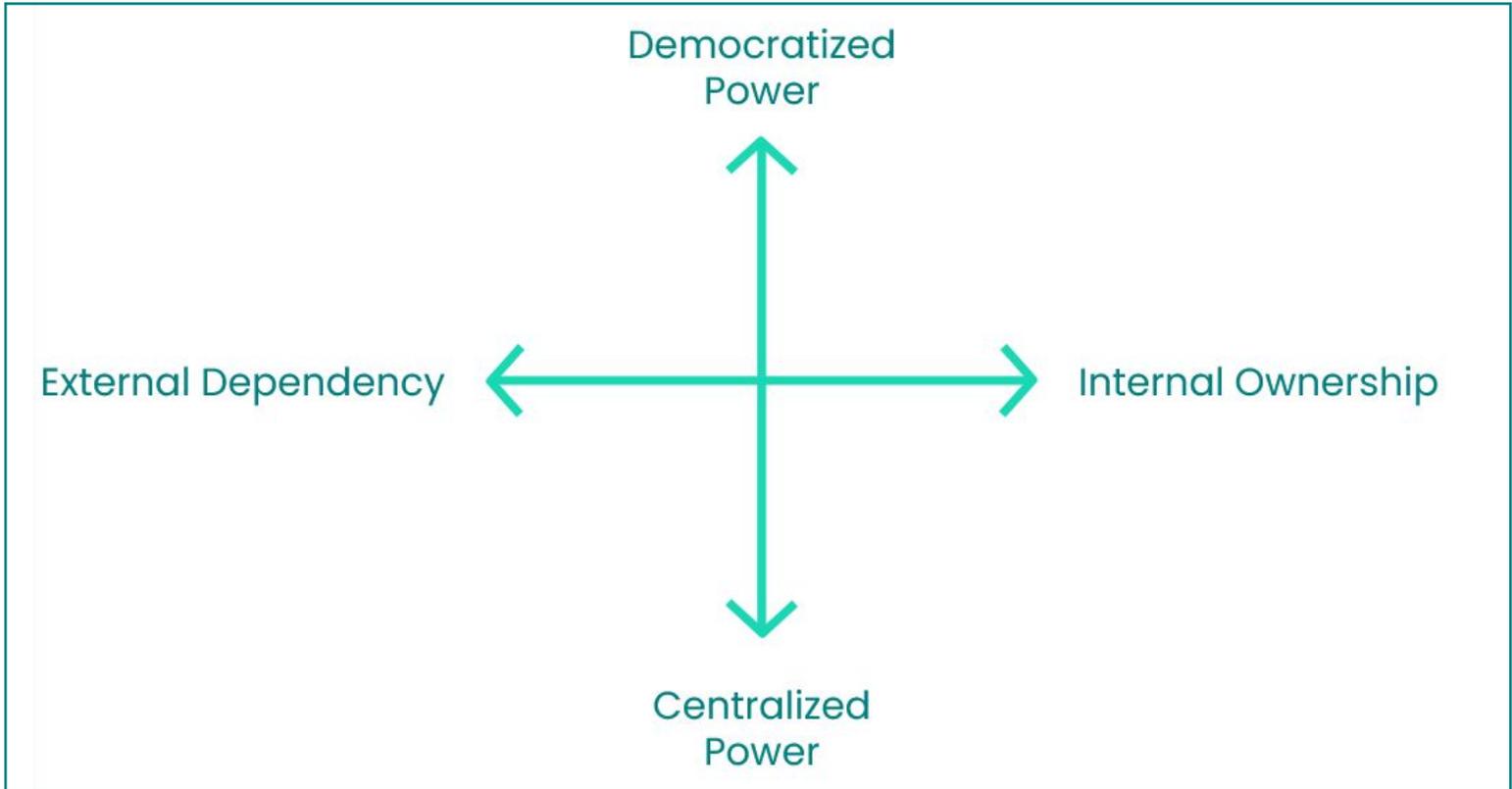
Feedback loops within the Impact Garden



The 7 systemic feedback loops

The Vitality Loop	Function (What it does)
1. Self-Reflection	Awareness. The system looks at itself to identify needs and tensions.
2. Governance	Authority. The system makes decisions and changes its own rules.
3. Capacity	Talent. The system generates and transfers the skills it needs.
4. Resource	Nutrients. The system generates and manages material/financial resources.
5. Cohesion	Trust. The system resolves internal conflict and strengthens relationships.
6. Learning	Memory. The system captures lessons from the past to improve the future.
7. Bridging	Exchange. The system connects to external markets, governments, communities or networks.

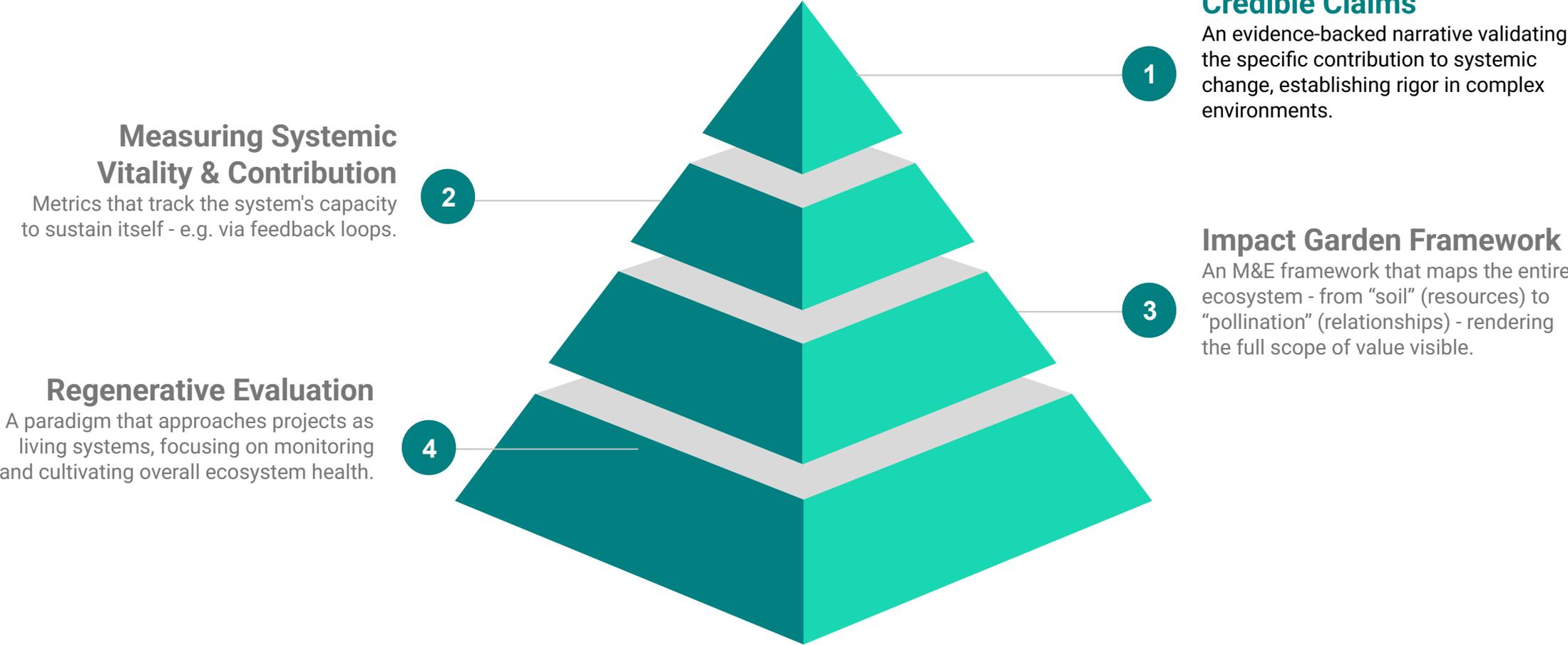
The Vitality Matrix



Making Credible Claims *in Complexity*



The four dimensions of Credible Claims



Weaving all dimensions together

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The Narrative:

"The project contributed to a 10% increase in girls' enrollment. This is a significant improvement when benchmarked against the national trend of stagnation (space) and moves the region closer to the universal primary education standard (standard)."

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This increase was driven by a measured shift in the community's mindset regarding education and has established a **reinforcing capacity loop**: the first cohort of empowered parents (outcome) has formed an independent education committee (new resource).

Weaving all dimensions together

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This increase was driven by a measured shift in the community's mindset regarding education and has established a **reinforcing capacity loop**: the first cohort of empowered parents (outcome) has formed an independent education committee (new resource).

Crucially, the **power dynamics have shifted**. Decisions are no longer made by project staff, but are now fully driven by the mothers themselves. This transition to local leadership ensures that the process is both effective, fair and self-sustaining, meaning these gains are likely to persist long after our funding ends."

Clarification Questions

Living Case Example

How to apply the Impact Garden framework



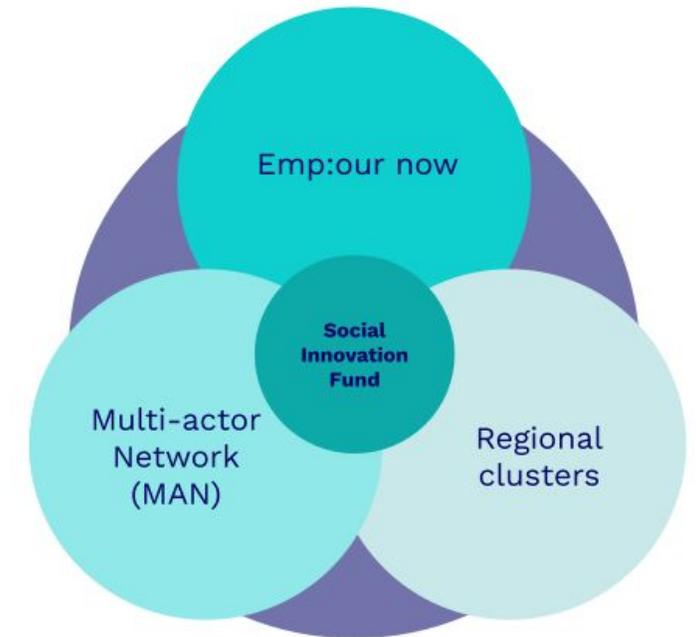
Intro: the context of emp:our now

January 25, 2022: SEND e.V. secures EUR 1.6 million from Google.org's Social Innovation Fund

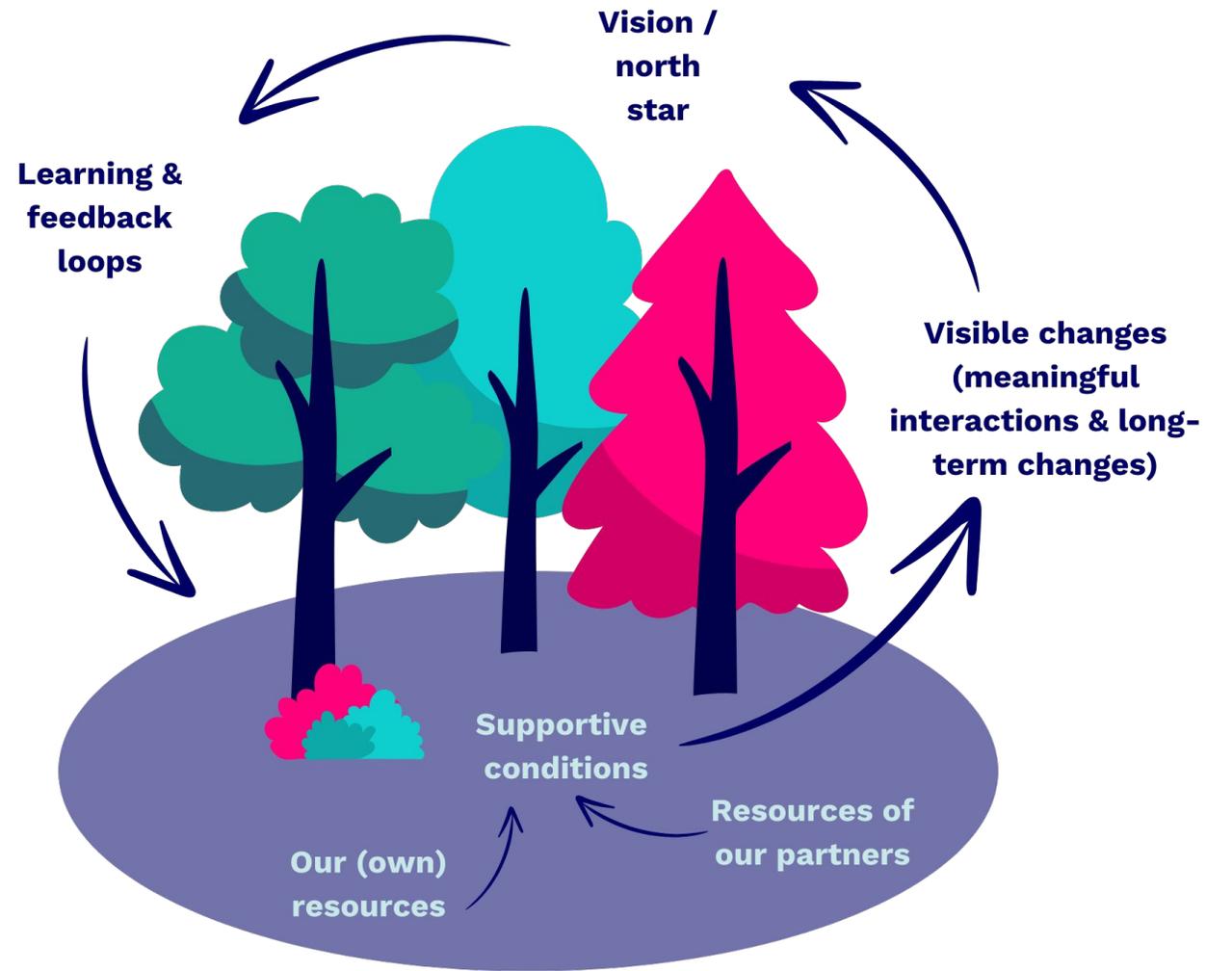
Purpose: Strengthen Germany's social entrepreneurship ecosystem and empower underserved communities

Dual Focus:

- Direct support for (potential) founders and social entrepreneurs
- Engage wider support systems and public institutions



Taking a regenerative approach

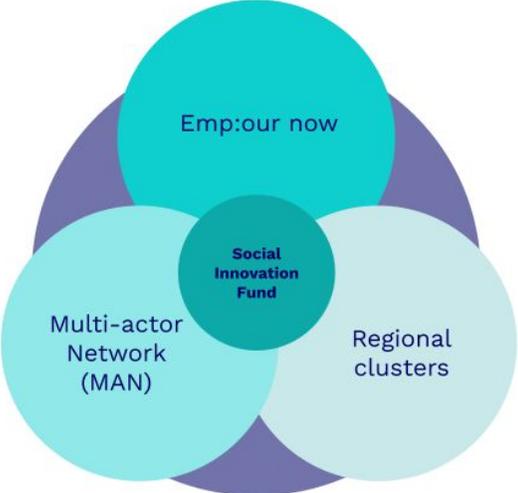


Intention of evaluation & report

Intention of evaluation & report



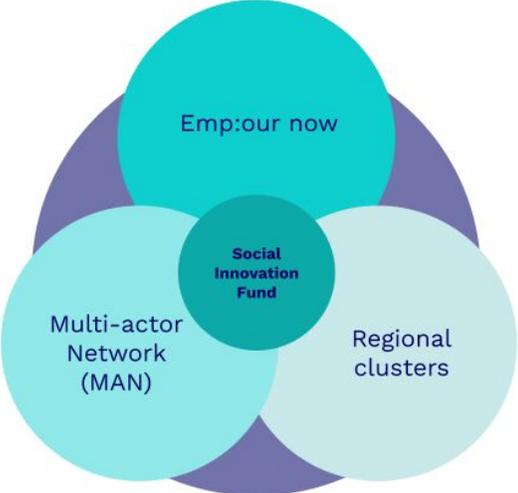
Reflect on experiences, lessons, and impact



Intention of evaluation & report



Reflect on experiences, lessons, and impact

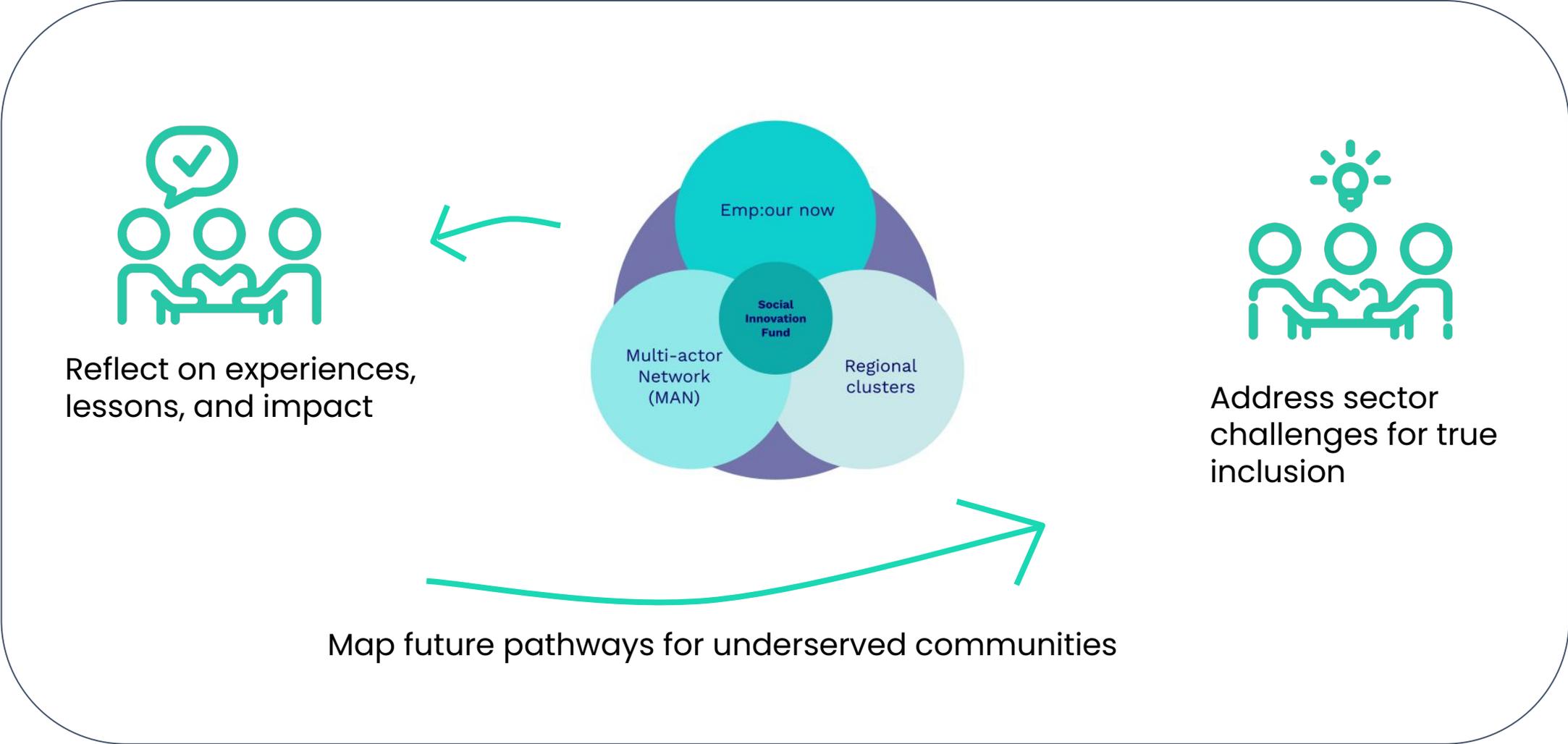


Address sector challenges for true inclusion



Map future pathways for underserved communities

Intention of evaluation & report



For funders and philanthropy

1

Investing into systemic change

2

Money to the people

3

Regenerative and participatory evaluation



Invitations



REGENERATIVE SIGNAL – PROGRAM AT A GLANCE

Format: 5 online sessions (Zoom) + self-paced application.

Certification: Official Certificate of Completion upon finishing the journey

Dates: (all 15:00–16:30 CEST)

- May 20
- June 17
- July 15
- September 16
- October 21

Cost: Tiered Pricing based on organisational capacity.

Open Access (Scholarship) is available to ensure financial barriers do not prevent participation.

Resources: Access to core frameworks (Impact Garden & Capacity Compass), digital workbook, methodology briefs, and peer community

Bonus: A private 1:1 consultation session is included for Organisation & Corporate tickets

Implementing (parts of) the methodology

Work with Unity Effect to implement the methodology into your evaluation practices and strategy.

We can support you with:

- a specific project
- across your portfolio
- your organisation's evaluation strategy

Book a free exploratory conversation with us.

Thank you

for your presence and participation



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