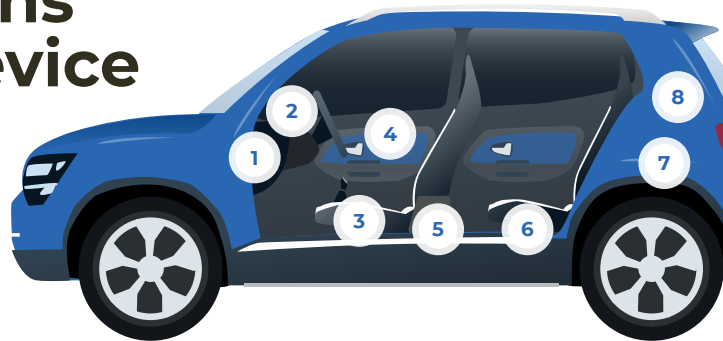


# Recommended locations to place the RecovR device

Metals can interfere with GPS fixes and could result in unreliable location updates.

Always place RecovR in the recommended locations and only under fabrics, upholstery, carpet and plastic surfaces.



- |  |   |   |
|--|---|---|
| <b>1.</b> Under/behind dashboard                                 | <b>4.</b> Door pocket/inside door panel   | <b>8.</b> Under rear windshield or deck (in sedans) |
| <b>2.</b> Behind or under glove box (do not leave IN glove box!) | <b>5.</b> Under carpet                    |   |
| <b>3.</b> Under front seat (using zip tie)                       | <b>6.</b> Under rear seat (using zip tie) |   |
|  | <b>7.</b> Inside rear panels/liners       |   |

## IMPORTANT NOTICE

RecovR is a highly effective theft recovery tool if correctly installed, but doesn't work if thieves can find it easily and remove it from the car. So whether you're installing it in a temporary location at the dealership, or in a permanent location for the new car buyer, please make sure it is well hidden.

If you hide it well, the vehicle will be well protected. If you don't, you are leaving the car open to theft. We provide these instructions in order to give you guidance on where to place the RecovR unit, but you are the expert on the vehicles your dealership sells, so please find a place that you believe works the best.



Hereby, OpenTV Inc. declares that the radio equipment for RecovR products is in compliance with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.



This symbol means that according to local laws and regulations your product should be disposed of separately from household waste. When this product reaches its end of life, take it to a collection point designated by local authorities. Some collection points accept products for free. The separate collection and recycling of your product at the time of disposal will help conserve natural resources and ensure that it is recycled in a manner that protects human health and the environment.

## FEDERAL COMMUNICATION COMMISSION INTERFERENCE STATEMENT

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help. FCC Caution: Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment

## INDUSTRY CANADA INTERFERENCE STATEMENT

This device complies with Industry Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes : (1) l'appareil ne doit pas produire de brouillage, et (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

## IMPORTANT NOTE

Radiation Exposure Statement: To meet FCC and ICED RF exposure requirements, installers or users of this device should place the locator such that it has at least 60mm (2.36 inches) of distance between the device and any users or bystanders. This device is not intended to be worn on the body.

Déclaration relative à l'exposition aux rayonnements : Afin de respecter les exigences de la FCC et de l'ISED en matière d'exposition aux radiofréquences, les installateurs ou les utilisateurs de cet appareil doivent le placer de manière à ce qu'il se trouve à au moins 60 mm (2,36 pouces) de tout utilisateur ou passants. Cet appareil n'est pas destiné à être porté sur le corps.

## BATTERY

CAUTION: The unit is provided with a battery-powered circuit. There is a danger of explosion if the battery is incorrectly replaced. Replace only with the same or equivalent type recommended by the manufacturer. Discard used batteries according to the manufacturer's instructions. Risk of Explosion if Battery is replaced by an Incorrect Type. Dispose of Used Batteries According to the Instructions.

CAUTION: Fire, Explosion, And Severe Burn Hazard. Do Not Recharge, Crush, Disassemble, Heat Above (100°C/212°F), Or Incinerate.

ATTENTION: Risque d'incendie, d'explosion et de brûlure grave. Ne pas recharger, écraser, démonter, chauffer à une température supérieure à (100°C/212°F) ou incinérer.



# RecovR<sup>®</sup>

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## Locator Quickstart Guide

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[www.recovr.biz](http://www.recovr.biz)

# Device Installation

**1 Remove the “Remove to Activate” sticker on the back of the locator device.**

- The LED blinks blue, then goes solid green and buzzes once.
- The locator device is now activated and ready for use.

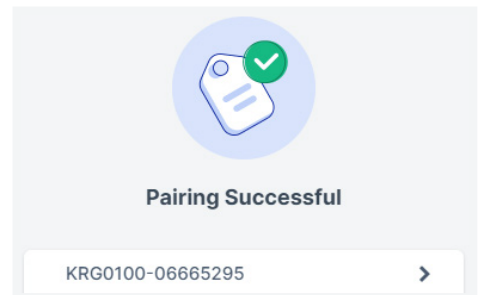
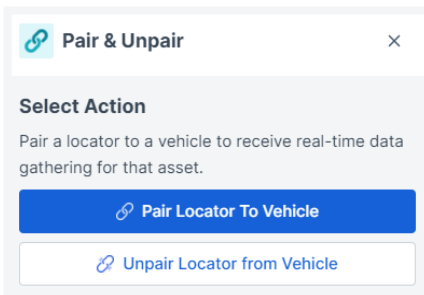


**2 Open <https://portal.recovr.biz> on your cell phone and go to the “Vehicles” tab. Tap on this icon  and select “Pair Locator to Vehicle”.**

**3 Press the camera icon  to scan the locator’s QR code and the vehicle’s VIN bar code, then press “Pair”.**

**4 Turn the locator device upside down for 2 seconds and then turn it right side up again to complete the pairing process.**

- The LED blinks blue, then goes solid green and buzzes twice.
- The locator device is now paired with the vehicle. The position of the vehicle will be available in a few minutes at <https://portal.recovr.biz>



**5 Place the locator device inside the vehicle.**

**For temporary placement** for lot management purposes, choose a non-visible place like the back seat pocket. Avoid obvious places like the glove compartment.

You can **enter the position chosen** in <https://portal.recover.biz> so it is easier for your team to find it again later.

**Don’t use the VHB tape** yet so the device can be easily removed if the car’s buyer doesn’t purchase it.

**For permanent placement**, please refer to the placement diagram and instructions on the back page.



IF THE CAR IS SOLD WITH RECOVER

## Hide the device


**6** If the car is sold to a customer and he/she purchases the RecovR Service, **choose a permanent, flat and hidden location** for the locator device.

**7** Use the alcohol wipes provided to clean the surface and **affix the locator device** using the VHB tape. Ensure that the locator device is not visible and not exposed to any light.



IF THE CUSTOMER DOESN'T WANT RECOVER

## Unpair the device

**6** Open <https://portal.recovr.biz> and go to the “Vehicles” tab. Click this icon  and select “Unpair Locator from Vehicle”.

**7** Scan the locator QR code or enter the locator device ID. Please indicate a reason for the unpairing and confirm the operation with the “unpair” button.

**8** Turn the locator device upside down for 2 seconds and then back to complete the unpairing process.

- The LED blinks blue, then goes solid green and buzzes once.
- The locator device can now be associated with another vehicle. To do so follow the the above steps from 2 to 5.

### TROUBLESHOOTING

## Light indicator

#### Fast flashing red



Communication problem with the RecovR Application

- Please move to a place with a better signal and retry the activation and/or the pairing steps again.

#### Solid red



The pairing or the unpairing steps failed

- Please retry the pairing or the unpairing steps again.

#### Slow flashing red



Low battery:

- Replace the locator with a new one.

Please note that only one locator device can be paired at any time to one vehicle/VIN.

It is not possible to have 2 or more locator devices paired to the same vehicle or several vehicles paired with the same locator device.

If none of the troubleshooting steps work, you can contact RecovR Customer Support from the RecovR Lot Management web app.

You can also call or e-mail:

- +1 844 716 2472
- [support@recovr.biz](mailto:support@recovr.biz)