

Job title: Youth Worker

Responsible to: Project Lead

Contract: Fixed-term contract until end July 2026

Hours of work: Full-time, 37.5 hours per week

Salary: £24,144 per annum

Job purpose: To deliver early intervention support to young people in primary and secondary schools across Babergh and Mid-Suffolk, collaborating with stakeholders to encourage participation in activities to help improve wellbeing.

Main location: Time will primarily be spent in an allocated school in Mid-Suffolk, with additional time at The Mix building.

Start date: ASAP - ideally mid-May 2025

Who are we?

We see a future in which young people are change makers, with clear confident voices that are heard. A future in which any young person from any background can grow and flourish to become their best selves. In that future they exercise both their rights and responsibilities and invest their lives in building strong communities. We walk together with young people as trusted partners who support, guide, inspire and empower them with that future in mind. We are The Mix.

The charity includes 127 Trading Limited, a wholly owned subsidiary set up and operated to generate additional income for The Mix.

About the projects:

1. The **Youth Social Prescribing** (YSP) project is The Mix's flagship in-school delivery project. With the aim of providing early intervention and preventative support to young people in secondary school, the project exists to address low-level social, emotional and mental health concerns. This is achieved through in-school services including 1:1 sessions with students, drop-ins, small group work, and assemblies, as well as proactive signposting and engagement with local Social Prescribing and community organisations/initiatives.

Although this will be the main project the Youth Worker will work on, there is an expectation to work across others as required.

Overview of the post:

As our new Youth Worker, you will work closely with Project Leads and the Youth Work Director to promote The Mix's values, vision and strategy. The Youth Worker will sustain a belief in the intrinsic value of young people, and a desire to support young people's wellbeing and development.

The postholder will be responsible for delivering youth work activities, specifically our early intervention, in-school delivery. You will hold a small caseload of young people, delivering 1:1 sessions, drop-ins and/or small groups to support the wellbeing and resilience of the young people we support. You will represent and promote the charity and its charitable activities amongst the community, with volunteers, families and other professionals, and be an advocate for young people.

The successful candidate will need to be proactive, demonstrate excellent communication skills and will have the ability to engage with young people with a range of diverse needs, ensuring our youth work maintains its excellent standing and reputation. The Youth Worker will be creative, flexible and demonstrate a passion and skill for supporting and developing young people in our care.

The postholder will be exceptional, practical and with a positive attitude to work in this key role which equips young people with the experiences and skills they need to flourish and be valuable contributors to society. The Youth Worker will proactively build a safe environment for young people and offer engaging, diverse, and impactful activities based on sound evidence and feedback from young people.

Main Responsibilities:

Youth work delivery and working with young people:

1. Play an integral role in the delivery of our in-school provision, our drop-in sessions (both at school and at The Mix), and others, as required.
2. Maintain delivery of the highest quality youth work services and activities in line with our strategy and funding requirements and the needs of young people.
3. Proactively manage a small caseload of young people to develop and embed effective and targeted support. This includes delivering weekly 121 sessions, break-time drop-ins, small group work sessions, delivering/supporting all-school assemblies etc. and continually reviewing progress.
4. Promote and lead a healthy learning environment through the building of positive relationships, proactively implementing supportive strategies and being part of a team which effectively leads the successful learning and development of young people.
5. Proactively engage with young people, be responsive to their needs, and work in an adaptive and flexible way to address these.
6. Raise awareness of the needs of young people and be an advocate for them and youth work, both internally and externally.
7. Stay up to date with youth work and the needs of young people ensuring appropriate knowledge transfer to colleagues.

Project development:

8. As required, assist Project Leads or senior managers to develop and/or grow projects/activities informed by your expertise, and young people's voices.
9. Develop and use appropriate reporting and impact measurement procedures in all aspects on your work, and support with data inputting and monitoring, as required.
10. Liaise and collaborate with external stakeholders (including families, schools, statutory services and other services/partners), as required, to enhance our network and develop more community connections.

Safeguarding:

11. Work in accordance with The Mix's Safeguarding Policy at all times, including attending mandatory safeguarding training and refreshers and liaising closely with the Designated Safeguarding Lead, and the wider safeguarding team.
12. Proactively support and create an environment that upholds rigorous safeguarding procedures to ensure timely support for young people attending The Mix.
13. Ensure there is a strong culture of listening to young people, so they are seen and feel heard so that they are kept safe.

General/other:

14. Work in accordance with The Mix's policies, procedures, principles, vision, and values and be proactive in implementing equal opportunities in all aspects of your work.
15. Engage in relevant training, development opportunities and partake in regular work review procedures as required, including regular performance management processes.
16. Attend events, sessions, meetings etc. which occasionally take place in the evening and/or weekends.
17. Undertake any other duties that are commensurate with the post.

Person Specification

Qualifications	Essential	Desirable
1. Level 2 qualification in Youth Work, or a willingness to undertake this training	✓	
2. Level 3 qualification in Youth Work		✓
Knowledge, skills, experience and behaviours		
3. Demonstrable experience of working with a diverse range of young people in a variety of settings, including youth work, education, charity etc.	✓	
4. A robust understanding of child protection and safeguarding and/or a willingness to undertake training	✓	
5. A belief in the intrinsic value of young people	✓	
6. Passion for supporting young people, their families and community	✓	
7. An enthusiastic and committed approach to improving young people's lives	✓	
8. Self-motivated, proactive and positive approach and attitude to work	✓	
9. Demonstrable personal resilience, a forward-thinking attitude and an adaptiveness to change	✓	
10. Patience and the ability to remain calm during difficult situations	✓	
11. A non-judgmental approach towards work and others	✓	
12. A demonstrable ability to show discretion when dealing with sensitive and confidential information	✓	
13. An ability to work both independently and collaboratively with different teams/areas of The Mix, appreciating and advocating for healthy relationships	✓	
14. Excellent communication and interpersonal skills to establish and maintain effective working relationships with both internal colleagues and external stakeholders	✓	
15. Sound experience of IT and systems including MS office applications	✓	
16. A good understanding of recording, reporting and presenting data	✓	
17. Sound organisational and time management skills	✓	
18. Have the flexibility to work evenings and weekends as required	✓	
19. An ability to represent the charity and the needs of young people with external stakeholders, the public and relevant organisations	✓	
20. Full current driver's licence and access to a vehicle for travel and business (with insurance cover for travel to multiple work sites)	✓	

Whilst these criteria are incredibly important to us at The Mix, we also see value in an individual's character, passion, and the integrity to lead well.

For further information about our Youth Work projects and services, please visit our website
<https://www.themixstowmarket.org/>

The Mix Stowmarket Ltd. is committed to safeguarding and promoting the welfare of children and young people and expects all staff and volunteers to share this commitment. Any job offers are subject to the completion of satisfactory pre-employment checks and role-specific DBS (criminal records) checks