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ABOUT

User experience is like one giant puzzle, and I love puzzles. I look at all the pieces of complex, and most time ambiguous, problem to build solutions that are intuitive, user-friendly, use best accessibility practices, and fall seamlessly into the current system. .

I've worked for companies ranging from start-ups to large corporations in fields like energy efficiency, finance, and retail; building websites, apps, softwares, and responsive layouts.

EXPERIENCE

UX Design, Country Financial Insurance - *Bloomington*, *IL* (remote) | October 2024 - Present

- As the lead designer for three lines of business I lead weekly design feedback meetings.
- Writing the design system guidelines to ensure a seamless look across lines of business.
- Testing the QA environment daily to catch any bugs or misalignments to the Figma screen.

UX Designer II, UL Solutions - *Chicago, IL (remote)* | February 2024 - October 2024 (contract)

- Implemented new search and filter features for a massive and complex data environment.
- Built content models and user flows for a new internal data management app.
- Updated a ten year old design library to meet WCAG 2.2 compliance and built development specs for the new components.

UX/UI Designer, Ace Hardware - Chicago, IL (Hybrid) | June 2023 - January 2024 (contract)

- Conducted user interviews and presented findings to the C-suite for a new mobile app.
- Filled in the design system gaps specifically for responsive layouts and mobile design.
- Built parody plus for the internal mobile app used for product search, ordering, HR, etc.

UX Designer, AverPoint - Santa Monica, CA (remote) | May 2023 - May 2024 (contract)

- Modernized the UI through gamification to attract students and teachers to the platform.
- Designed in app guiding for first time users.
- Listened to user interviews and introduced ideas for features that could expand revenue streams.

TOOLS

Figma & Fig Jam	Jira	Miro	Walk-Me	Dovetail
XD	Confluence	Azure	Aha!	Qualtrics

SKILLS

Design Thinking User Research HTML & CSS basics Design Systems

Prototyping Storytelling & Journey Mapping

EDUCATION

Bachelors of Science in Public Relations and Political Science, Illinois State University - Normal, IL, Graduated 2019

User Experience Certificate, Thinkful Bootcamp - Online, Graduated 2021