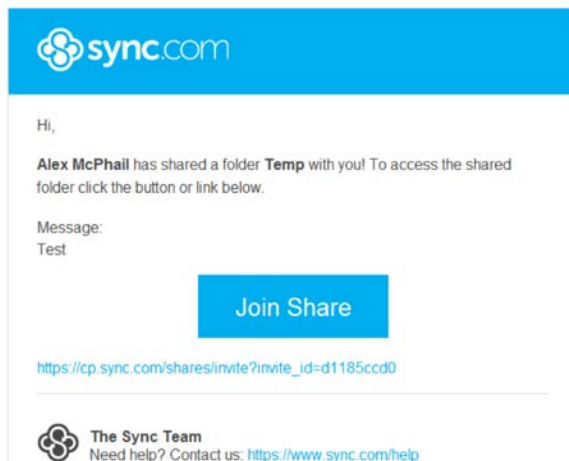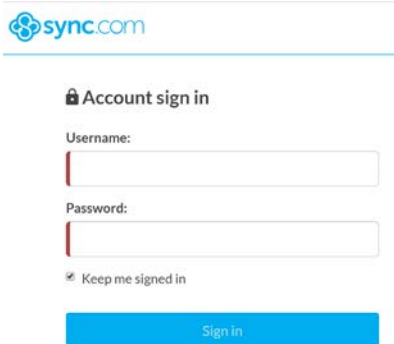# Installing Sync.Com for EXA

IMPORTANT

**You can only install Sync using the email address the invitation was sent to.
If you installed Sync.com using another email address as the user,
you _MUST_ uninstall Sync.com completely before proceeding.**

1. You will receive an email inviting you to join a Sync folder. It might look like this:

2. If you have not already installed Sync.com, it will invite you to download and install the application first. If you already have Sync.com installed, it will invite you to join a share.
3. Click on the button-link in the email, and follow the instructions to download and install Sync.com (if needed) and join the share.
4. Be certain to enter your email address exactly as shown in the invitation email as your user id when installing Sync.com. Using any other email address will not work.
5. When Sync invites you to join a share, you will see a page like this:

Enter your email as your Username, and enter the password you created when you installed Sync.com as your password.
6. You may have several different EXA shares if you work on more than one EXA project. You should name the shared folder appropriately so you can easily distinguish one from the other