

Park Manor Automates Scheduling and Reporting with Covr



Key Impacts

CONVENIENT

Schedule changes update instantly and are visible to all staff.

CENTRALIZED

Everyone accesses the same up-to-date schedule.

AUTOMATED

Easily track attendance, bonuses, and hours online.



“It usually would take me 15-16, days just to get the schedule. And now it's just plugging in names. It has been so easy and so exceptionally worth it.”

Notja Busnardo

Staffing Coordinator

Park Manor Rehabilitation Center

Overview

Park Manor Rehabilitation Center, an Ensign Group affiliate in Walla Walla, Washington, struggled with inefficient scheduling processes. Relying on paper and Excel, it took up to 16 days to finalize schedules, causing delays and added stress for staff and management.

The Challenge

Park Manor's staffing coordinator, Notja Busnardo, described the previous process as chaotic:

“It was just a chaotic mess,” said staffing coordinator Notja Busnardo, “Having to change one piece of paper at one nurse's station and then change another piece of paper at the other nurses's station. [The schedule] wasn't located in one central place where everybody can look at it.”

Solution

Since adopting Covr, Park Manor streamlined its scheduling and reporting processes.

Automated scheduling

Notja can now create and update schedules quickly. Changes are reflected in real-time, eliminating the need to update and distribute schedules manually. “It's so convenient that one of us can change it and everybody sees it. I can't even tell you how much of a relief it is.”

Overtime monitoring

With Covr's reporting tools, tracking staff hours—especially for minors—is effortless. The system automatically calculates hours, ensuring compliance and preventing overtime violations.

Easy to learn

Transitioning to Covr was seamless. Notja emphasized the platform's intuitive design: “It is so easy. If I can do it, anybody can.”