2024
IMPACT
REPORT AVIATION
2014





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INTRODUCTION

Introduction

LAND ACKNOWLEDGEMENT

The art you see on this page has been created by Roma Maré, a Mississauga (Anishinaabe)-Azorean (Portuguese) artist residing in the city of Mississauga and a member of the Mississaugas of the Credit First Nation.

Nieuport Aviation respectfully acknowledges that the lands upon which we operate are the traditional territory of the Mississaugas of the Credit First Nation (MCFN). The MCFN are the original caretakers of this land and we at Nieuport Aviation remain committed to ongoing and respectful relationship-building and reconciliation efforts to ensure the preservation of the Toronto Islands. We acknowledge the contributions of the Indigenous Peoples across Turtle Island, historically and presently, who now call Toronto home.





ABOUT NIEUPORT AVIATION

Nieuport Aviation is the terminal partner at the award-winning Billy Bishop Toronto City Airport. Backed by international infrastructure investors, we are committed to world-class customer service for the airport's millions of annual passengers.

In addition to managing the terminal, Nieuport offers passengers a shuttle bus service between the airport and downtown Toronto, helping to provide a seamless travel experience.

Together, Nieuport and PortsToronto work in partnership with other airport stakeholders, including our service partners and supply chain, to not only conveniently connect our passengers to the places they want to be, but also to connect Toronto, Ontario and Canada to a brighter future.

At Billy Bishop Toronto City Airport, we're proving what's possible when public and private sectors come together with intention—and when passionate people bring that intention to life.



Introduction

MESSAGE FROM THE CEO

This year's Impact Report not only captures the many incredible achievements realized in 2024, but also happens to be released in a year when we are celebrating Nieuport Aviation's 10th anniversary at Billy Bishop Toronto City Airport (YTZ), and my first year as CEO.

As a vital connection to downtown Toronto and a critical transportation hub, YTZ plays a pivotal role in driving economic growth for Toronto, Ontario and Canada. When Nieuport Aviation first invested in the terminal a decade ago, we recognized the extraordinary potential of this important gateway. That's why we have continually invested to deliver an award-winning passenger experience for more than 2 million passengers annually and to drive lasting economic, environmental and community benefits. And the results speak for themselves:

- YTZ's economic impact is estimated at \$2.1 billion annually, and the airport supports more than 4,450 jobs, including 2,080 directly associated with the airport.
- In a recent survey, 98% of passengers characterized their experience as positive.
- Nieuport Aviation supported 32 community organizations and initiatives to deliver programs and events throughout the year.
- Together with our in-terminal partners, we diverted 205 metric tonnes of waste from landfill.
- We welcomed 38 artists and performers into the terminal as part of our commitment to reflecting the vibrancy and diversity of Toronto.

And this is just a snapshot of the positive impacts you'll see in the pages that follow. At the heart of our success is our team and the dedicated partners we work with on a daily basis. Not only are they exceptional professionals, taking care of the details that matter, but they are also invested in giving back as well. Whether its volunteering at the Daily Bread Food Bank, raising funds for Hope Air or welcoming thousands of visitors during Doors Open, their dedication extends well beyond the workplace.

And importantly, our neighbours and passengers are taking notice of the work we are doing, both inside and outside the passenger terminal. In 2024, we launched our community-focused It's My Airport initiative to capture feedback and inform residents and visitors about the work we do. I am proud to share that tens of thousands of people have raised their hand to show their support of YTZ and stay informed about what is happening in and around the airport.

While this report highlights the many ways in which we are delivering meaningful impacts, it's just the beginning. Reflecting on our current context, it's more important than ever that these investments continue, ensuring the airport remains a vibrant, sustainable and inclusive contributor to the region and our country's future. We're proud to be part of the team shaping the future of YTZ. The next 10 years and beyond promise even greater opportunities and we're ready to meet them.

With thanks,

lennifer Quinn Chief Executive Officer

CEO **Nieuport Aviation**

NIEUPORT BY THE NUMBERS





430,000+
water bottles saved
through self-serve
bottle filling stations

since 2015



32M passengers and community members served

on our complimentary shuttle bus since 2015.

Using an average car occupancy rate of 1.5 persons per car, this represents

1.7M kg of CO²

eliminated from our atmosphere!

Introduction





pleased with their employment at Nieuport.

of employees are









Ninutes
Average domestic

security wait time in 2024

>1.1

Minutes

Average transborder security wait time in 2024





35

musical performances



6

large-scale art exhibits



community organizations/ initiatives supported in 2024





205 metric tones

of terminal waste diverted from landfill in 2024.



OUR PEOPLE: THE HEART OF NIEUPORT



OUR ASPIRATIONS, AND HOW WE'RE ACHIEVING THEM

Our mission is to promote economic growth by conveniently connecting travelers to Toronto by delivering an exceptional airport experience. In addition to investing in our partnerships and our community, we see investing in our people as an absolutely vital element of achieving our goals.

Our people are our greatest asset, and we are dedicated to providing a safe and inclusive workplace, nurturing talent, and fostering a culture that empowers every team member to reach their full potential. By recruiting locally and embracing diverse perspectives, we build a dynamic and innovative workforce.

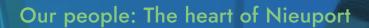


DIVERSE EMPLOYEES, DIVERSE OPPORTUNITIES TO ENGAGE



We are fortunate to serve a diverse customer and stakeholder base that is reflective of Canada's cultural tapestry. We recognize that employing a diverse workforce can help us better cater to the needs of our customers and serve our communities to the fullest extent. We strive to create a culture where differences are valued, and everyone feels empowered to bring their full, authentic selves to work. Diversity, Equity, and Inclusion-related employee initiatives in 2024 included:

- regular Lunch and Learn sessions focusing on topics such as cybersecurity, leadership, culture, developing a winning mindset and health wellness offerings at Nieuport Aviation;
- · supporting and celebrating our supplier community with a new recognition program; and
- continuing our commitment to bringing comfort and relief to employees and passenger alike who struggle with anxiety through our Therapy Dog Program.



OUR PEOPLE AT A GLANCE



Zero lost-time injuries in 2024

of employees are satisfied with their ability to apply their skills and experience in their existing role

of employees preferred not to answer

of employees

of employees identify as female

42%

87%

of employees believe diversity, equity, and inclusion is extended to Nieuport's engagement with the community and its business partners 92% of employees are satisfied with their employment at Nieuport 89%
of employees
would recommend
Nieuport as a great
place to work



THE HEARTBEAT OF YTZ

In June, Billy Bishop Toronto City Airport hosted the first Airports Workers Day, a day of appreciation to celebrate the airport staff that works behind the scenes. MPP Chris Glover came to the airport for a tour, YTZ executives engaged with employees, and cookies and YTZ swag was available in the atrium for workers and passengers.



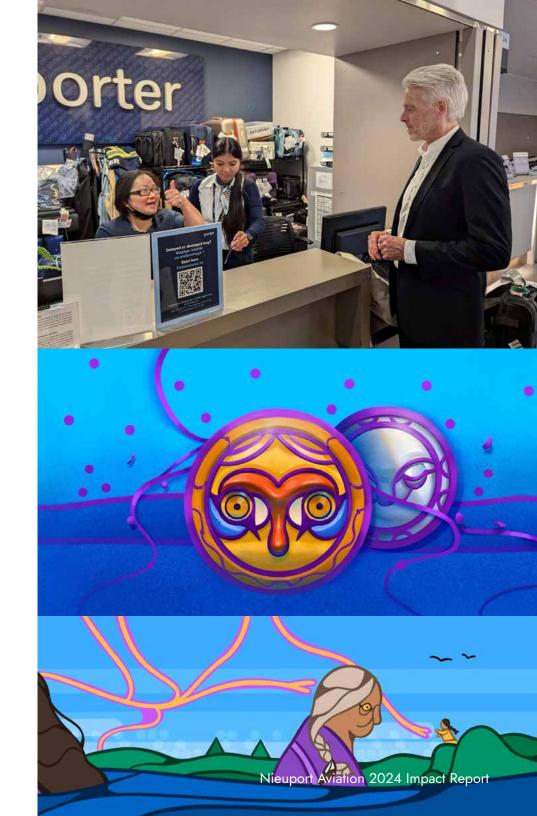
CELEBRATING INDIGENOUS CULTURE

Nieuport Aviation respectfully acknowledges that the lands upon which we operate are the traditional territory of the Mississaugas of the Credit First Nation (MCFN). The MCFN are the original caretakers of this land and we remain committed to ongoing and respectful relationship building and Reconciliation.

In 2024, Nieuport Aviation was pleased to welcome as a summer intern Roma Maré, a Mississauga (Anishinaabe)-Azorean (Portuguese) artist residing in the city of Mississauga and a member of the Mississaugas of the Credit First Nation.

Roma's breathtaking art, and the unique perspective she infuses within it, can be seen throughout the Billy Bishop Toronto City Airport passenger terminal.

Roma's art focuses on themes of community, truth, knowledge, honour and respect. Incorporating these themes into the passenger journey at Billy Bishop Toronto City Airport serves to help celebrate Indigenous values and integrate Indigenous history and knowledge into existing space.





SAFETY AND SECURITY—OUR TOP PRIORITIES

All new employees, including those on a contract basis, receive mandatory training on the organizations' workplace violence and harassment policies, instituted in line with our commitment to ensuring a safe workplace for all. Team members are also trained in the relevant health and safety and security procedures upon onboarding. The personnel on our workforce are also offered first aid courses.

Additionally, personnel at the airport are likewise trained on emergency response and incident management on a monthly basis. Nieuport participated in a tabletop security exercise conducted by PortsToronto in 2024 in addition to a full-fledged safety exercise. The latter was conducted in line with Transport Canada regulations and helped us identify areas of further improvement.



A FIRST IN THE ONTARIO AVIATION INDUSTRY

In 2024, Nieuport was officially re-certified as a living wage employer by the Ontario Living Wage Network (OLWN). Upon initial certification in 2023, Nieuport Aviation was the first aviation entity in Ontario to hold this title. As part of certification, we have committed to paying our staff, at minimum, the Toronto living wage.





OUR COMMUNITY, OUR RESPONSIBILITY





NIEUPORT PARTICIPATES IN THE BENTWAY'S "DOMINOES"

In 2024, a unique public art installation called "Dominoes" came to Toronto. Organised by The Bentway, the community came together to create a 2.5-km line of dominoes that snaked through neighbourhoods and buildings by Toronto's Waterfront. It took 508 staff and volunteers to build the line of over 8,500 dominoes, and over 20,000 onlookers witnessing the spectacular fall. Nieuport Aviation employees took part in the event, which proved to be an excellent way to engage with our community.





TESTING OUR METTLE

Hope Air organised its Haul for Hope for the second time at Billy Bishop Toronto City Airport in 2024. Seventeen teams took part, including Nieuport Aviation's "Terminalators," with each team pulling a 60,000 lb Dash-8 aircraft a length of 100 meters. While the fun and camaraderie of the event was enough to make it a huge success, the icing on the cake is that the \$70,000-plus raised during the event will help to realize full-service trips for multiple families from remote communities requiring the world-class medical care available in Toronto.





CLEANER, GREENER, AND QUIETER

OUR COMMITMENT TO SUSTAINABILITY

Environmental sustainability is a shared responsibility and collective priority among all of our partners. We recognize that a thoughtful approach to growth must consider the environmental impacts of airport operations, and that working together, we will have the greatest impact.



CLEAN AND GREEN

Bee-Clean is celebrating its tenth anniversary as Nieuport Aviation's cleaning service provider at Billy Bishop Toronto City Airport!

Bee-Clean is committed to becoming an industry leader in sustainability by reducing its environmental footprint at Billy Bishop Toronto City Airport. All categories of Bee-Clean's cleaning products are available in environmentally sustainable formats, and are used whenever possible. As an adjunct, all staff are trained in green cleaning procedures.

Bee-Clean's vacuum cleaners and rug cleaners are certified by the Carpet and Rug Institute's Seal of Approval/Green program, and its floor equipment is outfitted with devices that reduce noise levels. Bee-Clean also has a waste reduction and recycling plan, in addition to standard operating procedures that are regularly reviewed and updated to ensure they align with the company's environmental commitments.



A focus on sustainability permeates everything we do at Billy Bishop Toronto City Airport, including in our awardwinning passenger terminal:



Our ongoing maintenance and lifecycle program has seen the replacement of incandescent lights with more energy-efficient LED lights. Following retrofitting of the departures level and baggage hall with LED lights in 2023, Nieuport replaced all the lights over the escalators into both lounges with LED lights in 2024. These latest changes, made mid-year, have so far resulted in a savings of 4,300 kWh during the fourth quarter of 2024.



We're pleased to provide an alternative to plastic water bottles with self-serve water bottle filling stations at both of our passenger lounges. Working together, you have helped us prevent more than 430,000 plastic water bottles from ending up in landfills since the introduction of the filling stations.



Waste not want not

Nieuport has a robust waste diversion program in place, and over the course of 2024, approximately 205 metric tonnes of waste was diverted, representing 164 cubic metres of landfill space saved. In-terminal partners have shown strong support, resulting in 100% of all the waste from retailers and food and beverage locations inside the terminal being diverted from the landfill.

GREENING OUR COMMUNITIES

Our commitment to sustainability goes well beyond our passenger terminal. In 2024, we were pleased to partner with stakeholders on a number of initiatives that are making a measurable difference:

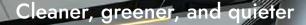
Trapping trash in Toronto Harbour

Nieuport Aviation is proud to partner with PortsToronto on its Trash Trapping Program, undertaken in collaboration with the University of Toronto Trash Team. The program removed over 600 kg of anthropogenic debris from the Toronto Harbour through a fleet of trash trapping devices such as the WasteShark aquadrones, Seabins and LittaTraps.

Among the items collected were plastic pellets, pieces of foam from food containers and construction activities, plastic bottle caps, cigarette butts, fatbergs, and nearly 175,000 small pieces of plastic.

Energy and emissions

Increasing energy efficiency and using renewable energy have helped PortsToronto and Nieuport Aviation offset Billy Bishop Toronto City Airport's Scope 2 emissions since 2010, when PortsToronto began working with Bullfrog Power. As part of this agreement, Bullfrog Power supplies clean energy, which comes from a blend of EcoLogo-certified wind and low-impact hydro-power, to the grid on our behalf. This includes operations and facilities such as PortsToronto's Marilyn Bell electric ferry, its 853-foot pedestrian tunnel, airfield lighting and connecting buildings, and Nieuport Aviation's passenger terminal.



bullfrogpower*

Through a partnership spearheaded by PortsToronto, Billy Bishop Toronto City Airport chooses Bullfrog Power's renewable electricity from wind, solar and low-impact hydro sources to reduce greenhouse gas (GHG) emissions and drive progress on organizational, national and global sustainability goals. Since partnering with Bullfrog in 2010, Billy Bishop Toronto City Airport has avoided over 20,000 tonnes of GHG emissions.

Emissions from Terminal Operations

Emission Category	Unit	2022	2023	2024
Scope 1 (Direct Emissions)	tCO ₂ e	311.3	314.4	373.4
Scope 2–Location-based (Energy Indirect Emissions)	tCO ₂ e	102.0	106.1	137.8
Total Emissions	tCO ₂ e	413.3	420.5	511.2 A

Priority Security Lane

Entrée pour contrôle

de sécurité prioritaire

Encouraging sustainable choices

All new hires at Nieuport Aviation receive the option of a transportation allowance to encourage use of public transportation. Combined with our complimentary shuttle bus to and from Union Station, we're working to ensure that a focus on sustainability is an employee value that extends well beyond our passenger terminal.

Planting the seeds of continued sustainability

Trees help clean the air we breathe, filter the water we drink, and provide habitat to over 80% of the world's terrestrial biodiversity. Forests provide jobs to over 1.6 billion people, absorb harmful carbon from the atmosphere, and provide key ingredients in 25% of all medicines. As part of Earth Day

2024, our partners at Hudson donated funds to One Tree Planted, which led to 9,135 trees being planted forests across Ontario.

Lost and found

Many items end up in lost and found every year at the airport, and while the best efforts are made to reunite travellers with their possessions, we make sure items that are not picked up go to a good home.

In 2024, we donated 46 books to the Toronto Public Library and the Little Free Library; 3 cars full of clothing to Seeds of Hope; and 110 pairs of glasses to the Canadian Lions Eyeglass Recycling Centre; and 3 bags of miscellaneous items were donated to the Salvation Army Thrift Store.

9,135 Trees

our partners at Hudson donated funds to One Tree Planted, which led to 9,135 trees being planted forests across Ontario.







ECONOMIC SUSTAINABILITY

Economic Sustainability

A VITAL ECONOMIC ENGINE

Billy Bishop Toronto City Airport supports 4,450 jobs and generates some \$2.1 billion annually in economic output. With the introduction of U.S. Customs and Border Protection preclearance, new jobs will be created, passengers will have more choice when it comes to the U.S. destinations they visit, and visitors from these new destinations will also make their way to Toronto to work, play and explore, helping to grow our contribution to the visitor economy.



Today, Billy Bishop Toronto City Airport supports 4,450 on-site jobs and generates some \$2.1 billion in annual economic output.



THE PEOPLE BEHIND THE NUMBERS

We're fortunate every day to interact with passengers and community members from all walks of life who vist Billy Bishop Toronto City Airport for a variety of reasons and, as a result, make possible our strong contributions to the city, province, and country. From businesspeople heading between Ottawa and Toronto for a same-day meeting and miners heading up north to family reunions, vacation getaways or community members taking in art or musical performances, we're humbled to help make the connections that matter.





TEAMWORK MAKES THE DREAM WORK

Nieuport Aviation and PortsToronto partner with a variety of industry bodies with the objective of driving economic benefits for the city, province, and country at large:

















ian Chambre de ber of Commerce erce du Canada

Economic Sustainability

WORKING WITH INDUSTRY STAKEHOLDERS

Nieuport took part in numerous events in 2024 aimed at educating about the benefits that the airport provides to the surrounding region and collaborating on ways to work together to realize even greater benefits in the future.

THE 10KM CONVERSATION:

LAUNCHING THE NEXT PHASE OF TORONTO'S WATERFRONT

THE TORONTO GLOBAL FORUM 2024

Nieuport Aviation 2024 Impact Report



Economic Sustainability

THE FUTURE BORDERS
COALITION'S INTERNATIONAL
SYMPOSIUM ON
PRECLEARANCE FOR TRAVEL
AND TRADE

THE TORONTO ASSOCIATION
OF BUSINESS IMPROVEMENT
AREAS (TABIA) COMMUNITY
ENGAGEMENT AWARD
PRESENTATION AT THE 2024
TABIA AWARDS



INCREASED PASSENGER CHOICE, INCREASED ECONOMIC BENEFITS



Nieuport Aviation, PortsToronto, and the Canadian and U.S. Governments are working to bring U.S. Customs and Border Protection (CBP) Preclearance to Billy Bishop Toronto City Airport, a development that will enhance passenger convenience by allowing U.S.-bound travellers to clear U.S. Customs, Immigration, and Agriculture inspection before takeoff. Travelers then bypass CBP inspections upon U.S. arrival and proceed directly to their connecting flight or destination.

Two milestone events took place in 2024 as work on the facility continued to advance.

Economic Sustainability

In May 2024, Billy Bishop Toronto City Airport announced the selection of Pomerleau as the construction management firm and Alstef Canada as the baggage handling system provider for facilities work associated with the introduction of U.S. CBP preclearance. Executives from the airport, Pomerleau, and Alstef Canada were at Billy Bishop Toronto City Airport to make the announcement at a media event.

Officials from the Government of Canada, the U.S. Department of Homeland Security and Billy Bishop Toronto City Airport gathered in late September near the future site of the airport's U.S. CBP Preclearance facility, made possible in part by an investment of \$30 million by the Government of Canada, to reaffirm their commitment to bring preclearance to Billy Bishop Toronto City Airport.





PASSENGER EXPERIENCE

A SEAMLESS AND ENGAGING JOURNEY

From our work to make travel smoother, with security wait times averaging just 1.5 minutes and 1.1 minutes for domestic and transborder screening respectively, to arts and music programs that entertain and inspire, our goal is to be the airport of choice for travelers heading to and from Canada's biggest city.

We're dedicated to not only helping passengers reach their destinations safely and efficiently, but also to connecting our community and visitors to Toronto's lively culture through our in-terminal events and collaborations.

An experience unlike any other

Billy Bishop Toronto City Airport features a variety of restaurants and retail stores in the passenger lounges. The restaurant menus feature options for dining in or grab-and-go, and stores carry popular Canadian products for everyone.

Opened in 2023 and located pre-security on the arrivals level, Canada's original juice and smoothie bar, Booster Juice, is on a mission to consistently deliver a delicious, convenient, and nutritious product, perfectly suited for active lifestyles. They offer carefully crafted smoothies—over 30 varieties—packed with the highest quality fruits, vegetables, and natural sorbet, blended with delicious juice, yogurt, and herbal/nutritional boosters.



Passenger experience

BIG ASPIRATIONS FOR PASSENGER COMFORT

When flying within Canada from YTZ you can enjoy elevated comfort before you fly with Toronto's first Aspire Lounge, in collaboration with Air Canada. The Aspire | Air Canada Café is a 133-seat modern respite featuring super-fast Wi-Fi, quiet workspaces, private meeting rooms as well as premium hot and cold food and drinks to stay or go. Opened in 2023, the lounge is accessible to all passengers, travelling on any airline. Last year, the lounge was a nominee for North America's Leading Airport Lounge in the 2024 World Travel Awards.



Passenger experience



AN ACCESSIBLE **TERMINAL FOR ALL**

Making our terminal and services accessible and inclusive to people with disabilities, including our employees, partners and members of the public, remains an organizational priority. In 2024, Nieuport published our accessibility plan, which outlines the accessibility-related efforts and initiatives that will take place between 2024 and 2026.

The development of the accessibility plan was undertaken in consultation with people with disabilities who brought inputs from their lived experience to the process. The final plan defines policy, process and training measures to enhance accessibility across every aspect of our business.

Nieuport published our yearly accessibility plan progress report in June 2025.



BELOVED BY TRAVELLERS, BELOVED BY TORONTO



In mid-2024, PortsToronto released public opinion polling that highlighted overwhelming support for the airport. The polling found that the majority of Toronto residents agree that the airport is a good use of land, and that the airport plays a central role in business/the economy, health care, and job creation for the city.

The public opinion survey, conducted via telephone interview by Viewpoints Research, included weighting to ensure responses reflect the actual distribution of the population by age, gender, and region using Statistics Canada Census 2021 data. Viewpoints Research conducted this online survey from March 15 to 28, 2024, among a random sample of 2,041 Toronto residents aged 18 years and older with an oversample of residents living along an area called the Waterfront. The Waterfront includes water's edge communities spanning from Etobicoke to Scarborough.

Passenger experience

KEY POLLING RESULTS:





GOING ABOVE AND BEYOND

Our shuttle buses offer quick, convenient, and complimentary service to and from Union Station every fifteen minutes for passengers, employees, and community members. Over the last decade, our shuttle buses have transported 3.2 million passengers, community members and employees to and from Billy Bishop Toronto City Airport. That's enough people to fill 164 football fields standing shoulder-to-shoulder, front to back!

What's more, assuming an average occupancy of 1.5 people per car, our shuttle buses have eliminated the need for 2.1 million car trips since 2015! That represents approximately 1.7 million kg of CO2 eliminated from the atmosphere.

Nieuport Aviation 2024 Impact Report



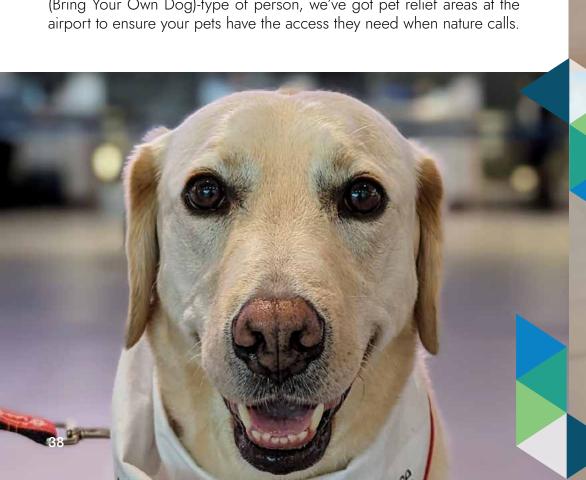
Passenger experien<mark>ce</mark>

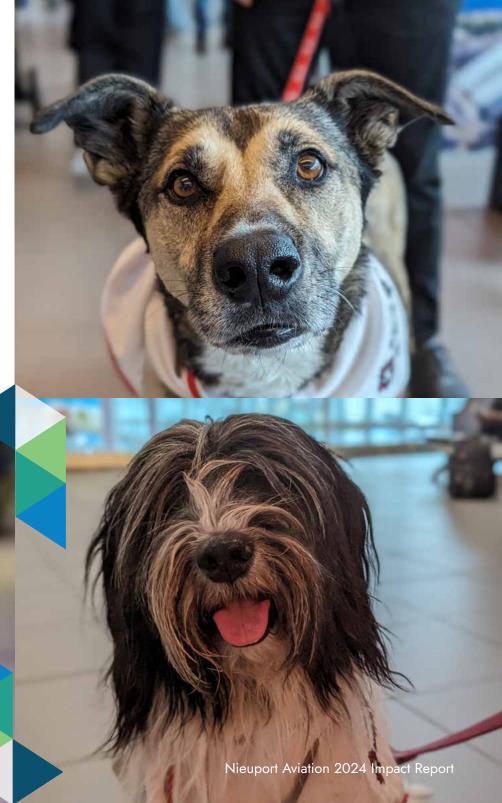


FRIENDLY FACES, **RELAXED PASSENGERS**

For some, flying can be a stressful experience. As part of our commitment to our passengers, we work in conjunction with St. John Ambulance to offer a therapy dog program in the terminal.

Whether you're nervous about flying or just looking for a belly to rub, our therapy dogs are on the case! And, of course, if you're a BYOD (Bring Your Own Dog)-type of person, we've got pet relief areas at the airport to ensure your pets have the access they need when nature calls.



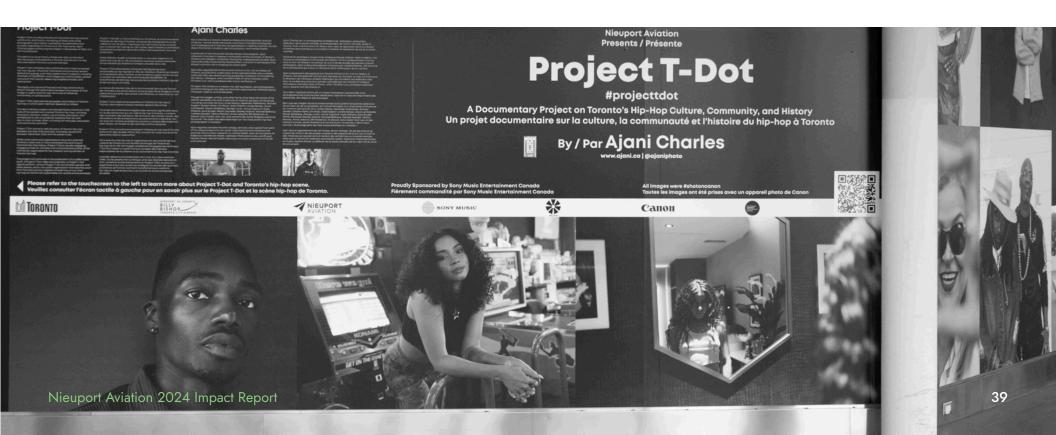




REFLECTING TORONTO'S VIBRANCY AND DIVERSITY

As part of our commitment to reflecting the vibrancy and diversity of Toronto through unique art activations, our passenger terminal is filled with a variety of engaging exhibitions that make Billy Bishop Toronto City Airport a destination in its own right for art lovers from all walks of life.

Nieuport Aviation is also heavily involved in the Toronto arts community through the Toronto Arts Foundation and other initiatives. In 2024, Nieuport Aviation participated in the Mayor's Art Lunch, the Mayor's Evening for the Arts, supported the Toronto Arts Foundation's 50th anniversary, and presented an art award as part of the Toronto Association of Business Improvement Areas Awards, and much more.





HAPPY BIRTHDAY YTZ!

In 2024, Billy Bishop Toronto City Airport celebrated its 85th birthday, and the year was filled with a number of opportunities to look back on the lasting impact the airport has had.

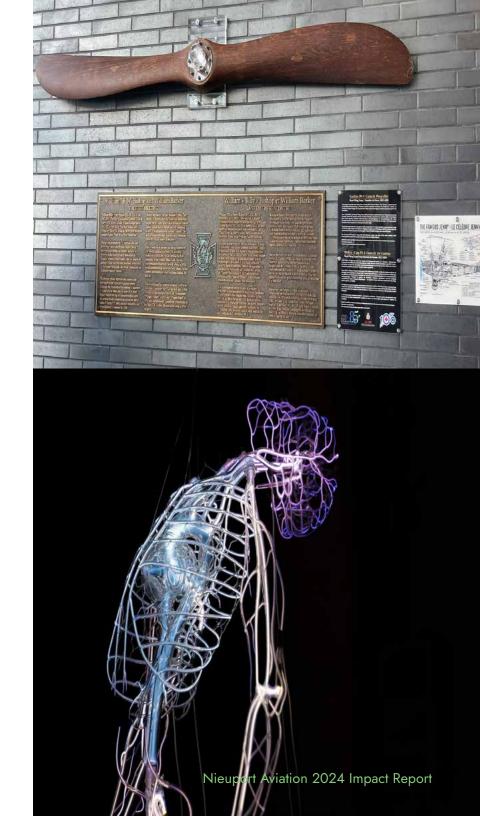
In April, in collaboration with the Royal Canadian Military Institute, Billy Bishop Toronto City Airport unveiled a new, permanent exhibit in the airport's mainland pavilion featuring an original First World War-era Curtiss JN-4 Canuck biplane propeller. This original wooden propeller is displayed next to the airport's cast bronze statues of WWI flying aces William Barker and William Avery "Billy" Bishop.

In September, Nieuport Aviation and PortsToronto partnered with Heritage Toronto to offer walking tours of Billy Bishop Toronto City Airport so that participants could learn about the airport's rich 85-year history and its pivotal role in connecting Toronto to the world. Finally, in November, a plaque from Heritage Toronto was presented to the airport, and MP James Maloney joined YTZ executives for the event.



NUIT BLANCHE COMES TO YTZ

Nuit Blanche is Toronto's free all-night celebration of contemporary art that transforms public spaces into extraordinary landscapes. The event features unique exhibitions, projects presented by cultural institutions and a multitude of independent works by local artists. We were excited to be event sponsors in 2024 and welcome an installation at the airport called "Robert" by Tavares Strachan that could be seen from Little Norway Park.





SOUNDS OF THE CITY

Music on the Fly continued in 2024 with the support of the City of Toronto and Arthaus. The airport hosted 35 performances by over 62 diverse emerging artists—many identifying as BIPOC and/or LGBTQ2S+—from a variety of genres, demographics, and musical backgrounds.

In light of Taylor Swift's Eras Tour coming to Toronto for multiple shows, a special welcome was included for fans arriving into the city, which included a unique edition of Music on the Fly, with artists playing her covers.

The program brought life, movement, and music into the terminal, and we look forward to continuing Music on the Fly in 2025. To hear our performers for yourself, check out a Spotify playlist here!



HONOURING THE INDIGENOUS COMMUNITY

In honour of the Indigenous Elders, leaders, artists and community members that have lived upon these lands, Nieuport, in collaboration with the Bay of Spirits Contemporary First Nations Art Gallery, features a selection of Indigenous artwork in the Toronto City Airport Passenger Terminal departures level corridor. It features works from artists both local to the Greater Toronto Area and across Ontario, including Ojibway, Cree and OjiCree peoples.





THE TREATIES THAT BIND US

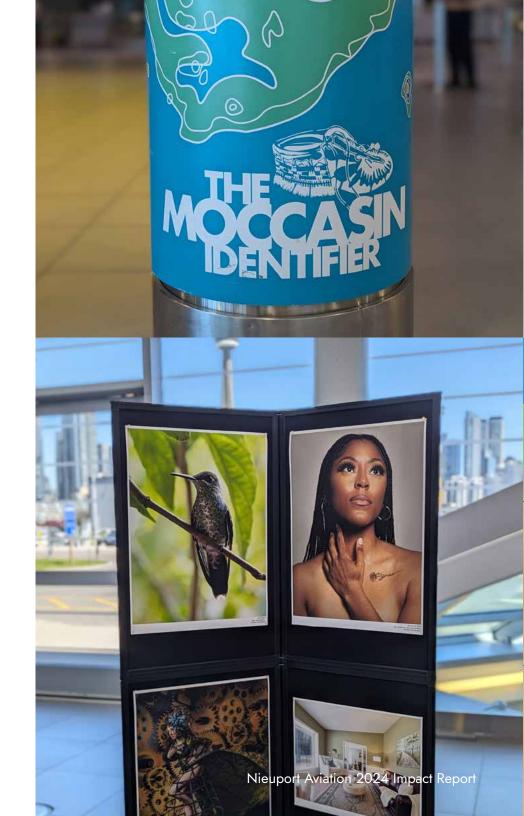
The Moccasin Identifier project is an Indigenous-led initiative dedicated to weaving a deeper understanding of Canada's rich Treaty history into the fabric of our nation. Through the symbol of Indigenous moccasins, the Moccasin Identifier aims to connect all Canadians—rooted and newly planted—to the land beneath our feet and the Treaties that bind us. The vision is to cover Canada in moccasins, with each pair being a testament to our shared responsibilities and the steps we must take toward reconciliation.

Billy Bishop Toronto City Airport is the first and only airport in Canada to support the Moccasin Identifier project with an installation in the airport terminal. Four pillars in the departures level are wrapped with visuals of different actual Moccasins. Each design is unique to the First Nations that created them, and a reflection of Indigenous diversity of Turtle Island.



A PICTURE'S WORTH A THOUSAND WORDS

For Photography Month in May, in partnership with Contact, the airport hosted a collection of photographic works by final semester photography students from Humber College. A total of 38 images were on display and captured the attention of passengers and staff alike.





SUPPORTING OUR TROOPS

In 2024, we once again partnered with Support Our Troops Art Easel program to feature artwork that passengers and visitors can bid on. The proceeds support programs for military members, veterans, ill and injured, and their families. Since its inception in 2019, the program has yielded over \$50,000 in donations for the military community, making Billy Bishop Toronto City Airport the fourth-largest contributor to the program. To mark this achievement, the airport was presented with a special Avro Arrow Print in 2024 and a plaque that acknowledges the contribution each participating airport has made to the Airway of Heroes Program.



AN 18-YEAR CHRONICLE OF HIP-HOP SUBCULTURE IN TORONTO



Project T-Dot is a photography exhibit by Ajani Charles about Toronto's diverse Hip-Hop culture and community. Previously featured at Toronto's City Hall in 2022, the exhibit was installed at Billy Bishop Toronto City Airport in January 2024, becoming the airport's largest art installation to date.

The exhibit features 60 large scale photographic panels, depicting candid images of Toronto's most renowned Hip-Hop figures, such as Drake, The Weeknd, Kardinal Offishall, Jully Black and Maestro Fresh Wes, among many others. Reflecting the diversity of the Hip-Hop subculture, the images feature members of the 2SLGBTQ+, Black, and Indigenous communities, women, youth from equity-deserving neighbourhoods, recent immigrants, and other marginalized groups.

On February 28, a community event took place featuring a panel discussion with Ajani Charles and performances from some of the exhibit's subjects, as well as a networking event for the community to enjoy and learn about the new installation

The exhibit has been a huge success, so much so that it's been extended to 2025 and will include even more subjects from Toronto's Hip-Hop scene.





CELEBRATING WOMEN IN AVIATION

The Women in Aviation Wall of Fame honours the extraordinary contributions of 13 trailblazing women in aviation with connections to Toronto or Billy Bishop Toronto City Airport. Launched on March 8, International Women's Day, Amelia Earhart was the inaugural Women in Aviation Wall of Fame honouree, whose visit to Toronto in 1917 ignited her passion for flight. We invite you to visit the Women in Aviation Wall of Fame on the second floor of our passenger terminal.



HONOURING BLACK HISTORY AND CULTURE

"Fabric of Our Being" is a poetry and textile art installation celebrating and bringing awareness to the International Decade for People of African Descent, a United Nations initiative. It was conceptualized by poet, author and arts educator Nadine Williams and her Collective, and features designs by grade four students of the Waterfront Neighbourhood School. The quilt was unveiled during Black History Month in February 2024 in the presence of the Honorable Jean Augustine.

COMMUNITY ENGAGEMENT



PART OF THE FABRIC OF OUR COMMUNITY



At Nieuport, we embrace the opportunity to be an active participant in our own backyard. We are passionate about continuously seeking out community initiatives to be a part of and giving back through volunteering and fundraising. We recognize that by actively participating and contributing to community initiatives, we become an essential part of the fabric that makes our neighborhood thrive.

We also understand the importance of fostering a sense of community among our employees. We encourage their engagement and involvement in local initiatives and events, as we believe that seeking opportunities to connect with the community, both externally and internally, creates a shared sense of purpose and belonging.

FUNDRAISING ACTIVITIES

We believe that airports can lift up their communities, and with this guiding principle in mind, we partnered with a number of likeminded organizations in 2024 to help raise much-needed funds for a variety of initiatives.



Haul for Hope, in partnership with Hope Air

\$70,823.45 raised



Artists for Water, in partnership with Swim Drink

\$484,000 raised

Fish

Daily Bread Food Drive

\$26,582 raised



Angel Tree Project, in partnership with Concord Adex Survivors Fund

\$1,700 raised in-terminal and \$75,000 raised in total.



SEP

Art Easel Project with Support Our Troops

2024

\$14,753.25 raised



CHUM Christmas Wish, in partnership with ORNGE and PortsToronto

\$10,000 raised





TEAM YTZ COMES TOGETHER TO ADDRESS FOOD INSECURITY

As part of our November donation drive for the Daily Bread Food Bank, Billy Bishop Toronto City Airport employees took part in a volunteer day at the Daily Bread Food Bank, sorting over 1,555 lbs of granola and hot cereal! By weight, that's enough food to provide 1,555 meals to community members currently in need. Throughout the month of November, passengers, employees and visitors donated a total of \$26,582 to Daily Bread.

Nieuport Aviation 2024 Impact Report



DIVERSE SUPPORT FOR A DIVERSE COMMUNITY

Education takes flight

Supporting education is a key component of Nieuport's Future Leadership for Youth (FLY) program. A longtime supporter of the Broad Reach Foundation, Nieuport provided funds to the organisation in 2024 to support sailing bursaries for 24 local youth during Canada's 2024 Summer Afloat Season.

Moreover, as part of the FLY Program, Nieuport hosted behind-the-scenes tours at the airport with various organisations, including Connected North, Waterfront Neighbourhood School, Transport Canada and the HMCS York Air Cadets.

Through the Nieuport Fund, developed in collaboration with Indspire, Indigenous students from all over Ontario have been able to apply for bursaries and scholarships, with 22 students to date receiving bursaries to help fund their education. Five additional bursaries were granted to five Indigenous students through the Royal Canadian Air Force (RCAF).

In addition, Nieuport supported a fundraiser for Amped Up Aviation, an organization that gives youth opportunities in aircraft maintenance roles, an area of expertise that is soon expected to see labour challenges.





Girls Take Flight

Billy Bishop Toronto City Airport hosted its inaugural Girls Take Flight event in 2024, an exciting new event designed to inspire and empower girls to explore careers in aviation and aerospace. Through hands-on activities, discovery flights, interactive exhibits and inspiring talks from industry professionals, participants gained valuable insights and motivation to consider these rewarding careers.

Nieuport ran the Speaker Series portion of the event, which included 8 sessions with 12 different speakers from all areas of the aviation industry. Attending organizations included Safran, RCAF, Bombardier, Black Aviation Network, NAV Canada and may more.

The event was attended by more than 3,700 participants in 2024 and we look forward to hosting the event again in 2025.



Community engagement



Giving the gift of warmth and joy

Every year, Nieuport organises a winter clothing drive to support local shelters, calling upon all airport stakeholders to donate warm clothing to the cause. In 2024, we collected a truckful of items for Seeds of Hope, an organization dedicated to helping people overcome homelessness and livelihood challenges to experience joy, peace and beauty.

In addition, Nieuport teamed up with Canada Borders Services Agency to organise a toy drive. Staff donated gifts for the Toy Mountain initiative, supporting the Salvation Army.



Taking pride

In recognition of Pride 2024, Nieuport's terminal railings were draped in the Progress Pride flag for the entire month of June. Additionally, as part of a collaboration with the Friends of Hanlan's and Pride Toronto, the path from the Hanlan's Ferry to Hanlan's Beach was painted and became "the world's longest Pride flag." Nieuport Aviation was pleased to support the celebration event marking the occasion.





DOORS OPEN: A BEHIND-THE-SCENES PEEK AT TORONTO'S DOWNTOWN AIRPORT

Billy Bishop Toronto City Airport opened its doors again for Doors Open 2024 and welcomed over 10,000 people for the day-long event. The theme was "Hidden Histories," focused on telling the story of Toronto through its many pasts and voices. Billy Bishop Toronto City Airport celebrated its 85th anniversary in 2024, so this theme could not have been better suited for the occasion.

Nieuport had the opportunity to promote its airport operations with interactive displays of operational programs, and attendees were able to go aboard one of our complementary shuttle buses and learn some fun facts. The day also provided us with an opportunity to showcase our community initiatives, such as the St. John Ambulance's Therapy Dog Program, Mocassin Identifier, and Music on the Fly.









Turkeys and toys for Winter Solstice

Nieuport was pleased to provide important funds to the Anishnawbe Holiday Hamper Program last year, which helped 170 Indigenous families through the Winter Solstice. The families were provided a frozen turkey, a fresh food box with all the fixings for a turkey dinner, and toys for children.



Helping young heroes

Since 2015, SickKids Foundation has been present in our domestic and transborder lounges with canvassers and on signage throughout the airport. Since that time, they've raised more than \$5 million, helping the foundation reach new audiences and move forward toward its vision of building a new hospital of the future.





Making important connections for students and teachers alike

Connected North provides students and teachers in remote and Northern locations with equitable access to educational opportunities. The program supports 160 schools serving over 32,000 First Nations, Métis and Inuit youth across Canada.

In 2024, Nieuport made a donation towards their Arts Learning Fund, which enabled 30 arts-based sessions to be delivered during the Spring and Fall. In April 2024, our General Counsel and Chief People Officer, Michael Stern, was invited to Sioux Lookout in Northern Ontario to see firsthand Nieuport's support of Connected North's program. He also took part in a mock courtroom experience for grades 11 and 12, a virtual class on dairy farming, and a soap stone carving lesson for grade 2 students.

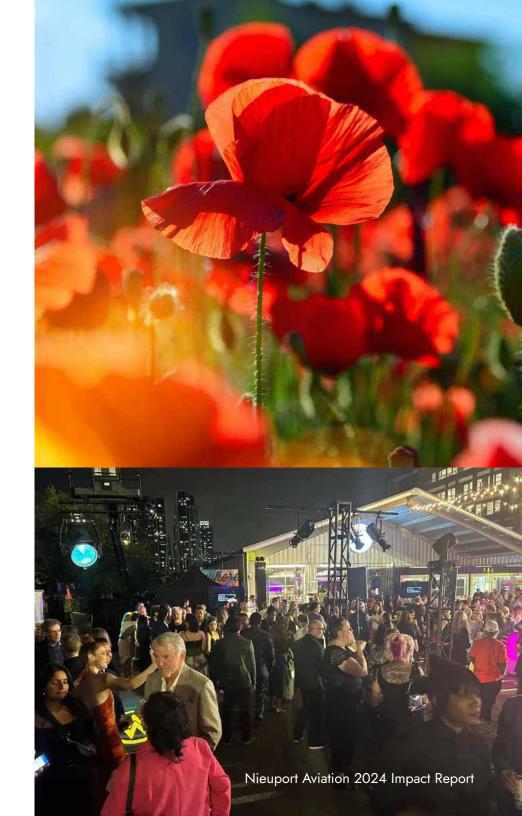
Additionally, as part of our activities with Connected North, Nieuport hosted a virtual airport tour in 2024 for students from Wasaho Cree Nation School (Fort Severn, ON) and Victor Sammurtok School (Chesterfield Inlet, NU).



Other initiatives

In 2024, Nieuport once again supported the Royal Legion's annual Poppy Appeal, with the Legion raising \$1,295.60.

Toronto is the epicenter of Ontario's film and television production industry. Nieuport shares the City of Toronto's passion for promoting Toronto as a world-class centre for film and TV. In 2024, Nieuport supported awareness of TIFF in the terminal and partnered with the City of Toronto and many other entities to support the popular xoTO event, which celebrates the talented Torontonians who make up the city's film sector.





Each year, the Waterfront Neighbourhood Centre grows community food gardens, and we were pleased to once again be a sponsor. During the growing season, neighbours are invited to learn new skills at gardening workshops; teach others gardening tips; or just enjoy the great outdoors. The best part? Vegetables and herbs of all kinds are planted and everyone shares in the bounty, which in 2024 totaled 295 kg!

Nieuport was pleased to join PortsToronto in supporting a number of other community events in 2024, including the winter skate at The Bentway; the Toronto Waterfront Festival; the City of Toronto's Nuit Blanche; the Santa Claus Parade; the annual Sugar Shack event; complimentary boat tours with Waterfront Toronto; multimedia workshops with local youth, and more.

LOVE FOR YTZ





NIEUPORT AVIATION

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