

## Hi Erika, Welcome to the Online Dispute Resolution (ODR)



You and Ryan Property Group can use this Resolution Center to help get your issue resolved remotely without needing to go to court.



Your privacy is protected here. The court and landlord will not receive any information you give until you complete the resolution. You can cancel at any time.



You are encouraged read the FAQ about the ODR process or speak to an attorney before starting.

You may have someone help you fill out the ODR questions.

Exit

[Speak to Attorney](#)

[Continue to ODR](#)

## Select a case to start an Online Dispute Resolution



**Resolution:** Erika Reyes- Ryan Property Group

**Resolution #**111-034

**Index#** LT-000245-21/BX

**Court:** Bronx County Civil Court

**Case Type:** Landlord / Tenant

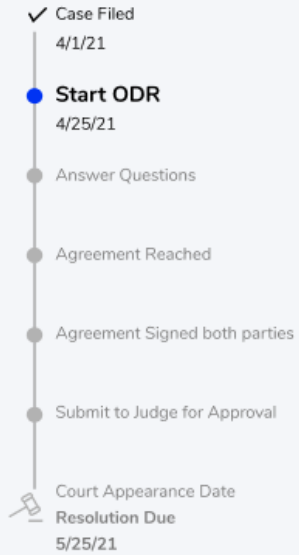
[see case details](#)

Exit

Start ODR

## ODR Progress Timeline

[What do these steps mean?](#)



## Getting Started

This Online Dispute Resolution is the first step in resolving your case. If an agreement is reached, it will be reviewed by a judge.

If an agreement is not reached, you may use mediation or Alternate Dispute Resolution services, otherwise you will have a court appearance.

## Please answer questions about your case

This will take 5-10 minutes. You may have help to answer the questions.

### ① I owe money to the Landlord

\*You will have a chance to respond to the amount owed and issues why you may have not paid

- I agree
- I disagree

### ② How much do you owe? Landlord states amount owed is \$5,000

See breakdown of rent owed by month ▼

- I owe all of it
- I owe part of it
- I owe none of it

### ③ Reasons why you have not paid the money

\*You will have a chance to respond to why you may have not paid

- I don't have the money to pay.  
\*Most agencies require you to make an agreement to pay the landlord in order to provide financial assistance.  
[Do I qualify for financial assistance?](#)
- Repairs are needed
- I paid for repairs myself out of pocket
- Repairs were completed but personal property was damaged
- Harassment Issues
- Other - Please write a brief statement

### ④ What would be an acceptable outcome? Select all that apply

Why do I need to agree to pay money to get financial assistance? ▼

What happens if I agree to pay and don't receive financial assistance? ▼

What happens if the landlord doesn't hold up their end of the deal? ▼

- I agree I owe money and would like to receive financial assistance in order to pay  
[Do I qualify for financial assistance?](#)
- I agree I owe money and need time to pay
- I agree I owe money and I will pay if repairs are done
- I agree I owe money and repairs needs to be done and I want a discount (abatement on rent)
- I agree I owe money and repairs needs to be done. I need time to pay
- I disagree I owe money and want to go to court

### ⑤ Review Information

By submitting, you agree to pay:

- \$5,000 (back rent owed as of April 1st 2021)
- plus \$1,000 for May's rent
- plus \$1,000 for June's rent

**For a Total amount of \$7,000 by June 15th.**

- You need financial assistance in order to pay

### ⑥ Submit

- Click 'Submit' to agree and accept the landlord's proposed amount owed.
- Most agencies will require you to 'Submit' and make an agreement with your landlord in order to apply for financial assistance.
- If either you or the landlord default on the agreement, the case will come back to court and you will see a judge.