

Ryder Short

Branch/Operations Manager

Aurora, CO 80017

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I am very eager to further my career in this ever growing industry. I am able to offer a solid track record of efficiency and integrity in any position that I hold. With my lengthy history in hardscaping design, and operations management, I can ensure performance standards while increasing productivity. I have full spectrum experience of account managing, sales experience, commercial snow removal, job costing, working with labor budgets and percentages, KPI's, ect. I enjoy leading teams and believe in hands-on training for my employees whenever needed. Coupled with a strong background of customer service in the construction/horticulture industry; I am very confident that my skill set will be beneficial to your company. I am extremely ambitious, and am ready for the opportunity to prove myself.

Work Experience

Productions/Account Manager

Groundmasters Landscape Services, LLC - Denver, CO

April 2023 to Present

- Osha 30 Certification
- Ability to design, read, and interpret architectural drawings in order to fulfill plans to the standards expected.
- Building detailed schedules for a staff of eight crews.
- Track and log hours that employees are working.
- Tracking material costs.
- Ensure we have jobs coming in at or below the appropriated hours.
- Keeping track of equipment.
- Purchasing any new equipment needed.
- Monitoring and managing crews progress throughout the day.
- Researching and pricing new equipment needed for Cap Ex approval.
- Traveling to job sites daily as needed to assist and supervise my crews to increase productivity and ensure job completion within the allotted hours assigned.
- Ensure proper PPE is used, and safety standards are being followed.
- Proper documentation of jobs from beginning to end to ensure consistency and standards.
- Contact all of our subcontractors before, during, and after any snow event. I am their main point of contact throughout the snow events to help with any and all issues that may arise. I process and check their time-sheets to ensure accuracy.
- Post Event property and equipment inspections for damage and documentation.
- Level 600 ASCA Certified
- Experienced with forklift, skidsteer, excavator, wheel loader, class c trucks ect.
- Resolving any accident claim issues that may arise.
- I am in charge of 67 commercial property accounts.
- Full spectrum proposal experience.

- If there is anything that is requested by the Property Manager, I prioritize my schedule to get them a proposal within a timely fashion.
- Mentor and educate the other less experienced Account Managers with their properties. I assist them with their property walks with Property Managers. I review their proposals, and sometimes must do proposals for them when the scope of work is outside of their knowledge and skillset.
- Help out wherever needed in all other aspects of the company to help streamline productivity. I frequently visit the work sites to supervise, delegate, and oversee any corrections that need to be fixed with work being done on the properties.
- Work with subcontractors on pricing, scheduling, and payments for jobs we do not have the time to complete ourselves.
- Get pricing for all properties for spring annuals, fall annuals or mulch, and help with scheduling and installation.
- Do pre-season snow site damage pictures and staking for the upcoming snow season.
- Area Manager for 15 commercial snow site properties.
- Help with post season snow site photos, clean up, and equipment retrieval.

Production/ Operations Manager

AM Woodland - Denver, CO

August 2022 to April 2023

- Ensuring all materials needed for contracted jobs are ordered and purchased.
- Providing commercial hardscape production management.
- Tracking and managing labor hours across all job sites.
- Ensuring proper training and efficient execution by providing hands-on coaching as needed on jobsites.
- Job Costing and creating bids and working with budgets for potential contracts.
- Delegating to foremen and crews' daily tasks to be completed on their job sites.
- Ensuring proper tools and equipment are available to complete the job at hand and acquiring/renting said equipment when they are not accessible.
- In-depth knowledge of pesticides and how to properly use them.
- Working closely with my foremen to make sure they are all providing consistent high-quality work.
- Ensuring proper safety methods are followed, and proper safety equipment is provided and used.
- Installing gas lines for outdoor firepits and grills.
- Ordering parts, manually repairing, and changing edges for a variety of snow plows.
- Repairing broken skid steer gaskets, hydraulic lines, and foot pedals.
- Changing out carburetor for a jumping jack.
- Minor stick and tig repairs.
- Changing electrical outlets, rewiring pigtails, plow lights, trailer hitch plug, etc.
- Wheel loader operation.
- Meeting with clients to create plan of actions and bids for their properties.
- Hiring training, and management of foremen and crews.
- Managing three commercial Amazon distribution contracts, for a zero tolerance snow removal contract. Coordinating all necessary trucks, equipment, and shovelers. Personally on-site for the entirety of all snow events.

Landscape Foreman

Denver Landscapes -Architecture and Construction - Wheat Ridge, CO

January 2022 to August 2022

- Interpret project materials/hours and architects design plans
- Work with the architect to complete jobs within the specifications of materials and labor hours allocated

- Install patios, walls, and walkways according to architectural plans
- Install plants per architectural drawings
- Installation of fountains with auto fill
- Drive excavator, bobcat, dingo, power buggy, and other equipment on job sites
- Haul/transport plants and materials to the job site and dump
- Build timber walls and raised planter beds
- Build/install/repair picket and split rail fencing
- Build cedar screens
- Install outdoor kitchens and firepits
- Keep numerous team members tasked on the job site
- Maintain workflow and material needs across numerous work sites
- Track and maintain hours for all staff on job sites
- Track receipts for various job sites materials and fuel for vehicles and machinery/equipment

IRRIGATION

- Build/repair manifolds
- Sweating copper
- Installing poly irrigation systems
- Installing drip lines, emitters, and micro sprays
- Install and upgrade control boxes
- Troubleshoot irrigation problems/leaks and repair

LIGHTING

- Wiring/installing light
- Configure placement and angles of lighting
- Install/wire transformers

MAINTENANCE & PLANT CARE

- Grease, and check fluid levels in all machinery
- Minor equipment repair and belt changes
- Double check irrigation installations for proper coverage and controller settings and adjust as needed
- Spaced plant installation checks for proper watering, plant health, acclimation, pests and diseases
- Adjusting watering schedules and treating plant health issues

Grow Operating Manager

Columbia Care - Denver, CO

December 2019 to December 2021

- Experience with multiple growing mediums including grodan, pressed coco plugs and pyramids, root riots, and soil bags
- Knowledge of multiple nutrient systems including kind, general hydroponics, ambrosia, and custom-made house salt mix.
- Managing employees' daily tasks IE, cutting clones, plant work, and cleaning tasks
- Implementation of cleaning routines and expectations
- Started several programs that have increased employee morale, productivity, and appreciation
- Cutting up to 2000 clones in a day
- Adapting the cutting schedule of the clones and making changes according to the plant health and requirements needed
- Constant interaction with employees to ensure productivity and adherence to SOP's
- Experienced with several feeding systems including flood and drain, flood- drain to waste, and dosatron systems
- In charge of IPM management including beneficial, 25-B, and EPA sprays

- Caring for and maintaining the health of 15000+ clones
- Ability to improve productivity by changing methods and workspace to accommodate the needs of the job required
- Willing to take calculated risks to improve productivity and efficiency
- Ability to adapt and manage employees and meet the needs of our other facilities
- Experienced in the vegetative process, lights, pH/ppm, feeding schedules, nutrient mixes, plant work, IPM and beneficial sprays
- Ability to independently prep, place, and tag 1380 plants in a workday
- Perform plant work duties including topping, skirting, de-fanning, trellising, and super cropping
- Experienced in the bloom process, lights, pH/ppm, feeding schedules, nutrient mixes, and IPM and pests sprays
- Caring for and maintaining the health of more than 4500 flowering plants single handed
- Harvesting, scaling plants, and using a spreadsheet to document RFID's and weights
- Proper training of tray and equipment washing and sanitizing
- Understanding of deficiencies, viruses, disease, and pests throughout the plant growth process
- Familiarity with marijuana processing equipment such as spinners, twistors, and bud leaf trimmers, with sweet leaf catches
- Knowledge of packaging equipment including the Vertek, Weigh pack, and automatic, continuous sealing machines
- Comprehension on the use of the metric system and waste disposal

Private Chef

Childer's Eatery and Catering - Peoria, IL
January 2018 to August 2019

- Formulating my own menu for lunch and dinner services for 30 people
- Preparing, serving, and clean-up for 30 people in a private kitchen setting
- Ordering and purchasing food and supplies based on a strict monthly budget

BOH Manager

Old Chicago - Peoria, IL
April 2014 to December 2016

- My responsibilities include proper execution, following company standards and recipes, managing employees, making schedules for 20+ employees, hiring/firing/training and disciplinary action for employees.
- Maintaining labor percentages, inventory, bi-weekly orders, variance report, food costs, and upholding health code standards
- Ran a 9% labor in the kitchen
- Handled customer complaints and resolutions
- Constant interaction with employees to ensure proper execution
- Ability to work any position in the kitchen and multiple positions at once

Production Manager/ Lead Designer

Sheridan Nursery - Peoria, IL
April 2008 to October 2014

February 2017 - December 2017)

- Gathering equipment, creating design plans, bids, fabricating patios, retaining walls, walkways, and plantings
- Constant customer interaction to ensure proper execution and customer satisfaction

- Crew boss, forklift operator, bobcat driver, had Class C license, drive dump trucks, and trailer hitches with ease
- Extensive knowledge of plants, plant care, and hard scaping to be able to up sell customers on
- Experienced with numerous power equipment including dingo, slit seeder, chainsaw, brick saw, aerator, pipe layers, and lawn care equipment
- Mixing chemicals/pesticides to the proper ratio, and applying according to specifications
- Knowledge of wiring and building irrigation lines
- Ability to fabricate and change material needs/ costs to meet budget and cost/ profitability goals
- Experience with starting plants from seed, clone, and bare root; growing, pruning and trimming, and general plant maintenance of a large indoor/outdoor nursery

Education

Fire Science

Illinois Central College - Peoria, IL
2003 to 2005

Mechanical Engineering

Bradley University - Peoria, IL
2002 to 2003

Diploma

Pekin Community School - Packwood, IA
1989 to 2002

Skills

- Ability to oversee employee goals and maintain labor requirements
- Knowledge of wiring, rewiring, and building circuits
- Capable of building plumbing lines, and irrigation systems
- Ability to troubleshoot problems on the go and find fast and effective solutions
- Experience running all positions in a commercial grow operation
- Comfortable reading/fabricating plans and adjusting as needed to meet the needs of the customer and hidden issues in the ground
- Numerous years in customer service, dealing with guest experiences and complaints
- Above average mathematical knowledge and mental math skills
- Able to quickly adapt to mitigate problems in the workplace
- Long history working with the latin community, and although not bilingual, I am able to communicate effeciently
- Run accounting reports, cash drops, and close out cash registers
- Accurate orders, and inventory counts, resulting in lowered variances
- Efficient with all warehouse machinery and equipment
- Ability to drive farm equipment, and large vehicles, including dump trucks and trailer hitches, and hard 10 shifters
- Numerous management position between restaurants, greenhouse, landscape and marijuana cultivation

- Experienced and efficient with a variety of power tools including brick saws, chain saw, trenchers, tillers, mowers, and more
- Delegates daily tasks to employees to improve efficiency, cleanliness, and functionality
- Recently applied for my private pesticide applicators license
- Horticulture
- Hardscape
- Lawn Care
- Landscape Maintenance
- Gardening
- Mowing
- Kitchen Management Experience
- Maintenance
- Troubleshooting
- Tree Trimming
- Management
- Growing experience
- Groundskeeping
- Supervising experience
- Landscaping
- Leadership
- Tree care
- Construction
- Leadership
- Communication skills
- Budgeting
- Customer service
- Inventory control
- Retail management
- Operations management
- Construction management
- Construction management software
- Account management
- Management
- Irrigation
- Project management
- Time management
- Organizational skills
- Analysis skills
- Heavy equipment operation
- Mechanical knowledge
- Process improvement

- Retail sales
- Cash handling
- Driving
- Supervising experience
- Research
- Pricing
- Forklift
- Crew management
- Outdoor work
- Microsoft Office
- Equipment repair
- Industrial equipment
- Typing
- GPS
- Sales

Certifications and Licenses

Forklift Certification

Driver's License

November 2019 to February 2025

Pallet Jack Certification

Assessments

Supervisory skills: Motivating & assessing employees — Proficient

January 2022

Motivating others to achieve objectives and identifying improvements or corrective actions

Full results: [Proficient](#)

Automotive maintenance — Proficient

July 2022

Knowledge of vehicles, vehicle maintenance, and repairs

Full results: [Proficient](#)

General manager (hospitality) — Proficient

January 2022

Solving group scheduling problems and reading and interpreting P&L statements

Full results: [Proficient](#)

Management & leadership skills: Impact & influence — Proficient

January 2022

Choosing the most effective strategy to inspire and influence others to meet business objectives
Full results: [Proficient](#)

Work style: Reliability — Proficient

February 2024

Tendency to be reliable, dependable, and accountable at work
Full results: [Proficient](#)

Mechanical knowledge — Proficient

December 2021

Understanding and applying mechanical concepts and processes
Full results: [Proficient](#)

Delivery driver — Proficient

July 2022

Interpreting instructions or signs and solving problems
Full results: [Proficient](#)

Teamwork: Interpersonal skills — Proficient

January 2022

Responding to challenging team situations at work
Full results: [Proficient](#)

Warehouse safety — Proficient

July 2022

Using safe practices in a warehouse setting
Full results: [Proficient](#)

Interstate truck driving — Proficient

July 2022

Regulations and safe driving practices for long-distance trucking
Full results: [Proficient](#)

Work style: Reliability — Completed

November 2021

Tendency to be reliable, dependable, and act with integrity at work
Full results: [Completed](#)

Management & leadership skills: Impact & influence — Proficient

February 2024

Choosing the most effective strategy to inspire and influence others to meet business objectives
Full results: [Proficient](#)

Customer focus & orientation — Proficient

January 2022

Responding to customer situations with sensitivity
Full results: [Proficient](#)

Management & leadership skills: Planning & execution — Proficient

February 2024

Planning and managing resources to accomplish organizational goals

Full results: [Proficient](#)

Work motivation — Proficient

November 2021

Level of motivation and discipline applied toward work

Full results: [Proficient](#)

Written communication — Proficient

January 2022

Best practices for writing, including grammar, style, clarity, and brevity

Full results: [Proficient](#)

Scheduling — Proficient

January 2022

Cross-referencing agendas and itineraries to avoid scheduling conflicts

Full results: [Proficient](#)

Attention to detail — Proficient

February 2024

Identifying differences in materials, following instructions, and detecting details among distracting information

Full results: [Proficient](#)

Spreadsheets with Microsoft Excel — Proficient

January 2022

Knowledge of various Microsoft Excel features, functions, and formulas

Full results: [Proficient](#)

Working with MS Word documents — Proficient

January 2022

Knowledge of various Microsoft Word features, functions, and techniques

Full results: [Proficient](#)

Office manager — Proficient

January 2022

Scheduling and budgeting

Full results: [Proficient](#)

Analyzing data — Proficient

January 2022

Interpreting and producing graphs, identifying trends, and drawing justifiable conclusions from data

Full results: [Proficient](#)

Forklift safety — Proficient

July 2022

Best practices and safety hazards in forklift operation

Full results: [Proficient](#)

Attention to detail — Proficient

December 2021

Identifying differences in materials, following instructions, and detecting details among distracting information

Full results: [Proficient](#)

Principles of accounting — Proficient

January 2022

Preparing financial records according to federal policies

Full results: [Proficient](#)

Learning agility — Proficient

July 2022

Learning and applying new information

Full results: [Proficient](#)

Customer service — Proficient

January 2022

Identifying and resolving common customer issues

Full results: [Proficient](#)

Sales skills — Proficient

January 2022

Influencing and negotiating with customers

Full results: [Proficient](#)

Business math — Proficient

January 2022

Using basic math to solve problems in a business context

Full results: [Proficient](#)

Warehouse shift leader — Proficient

July 2022

Supervising warehouse staff and maintaining safety and security standards

Full results: [Proficient](#)

Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.