

Agicap improves employee satisfaction

5h

Weekly usage time of mute-labs

4

Cabins in use per 600 employees



Agicap

About the Customer

Agicap is a software-as-a-service (SaaS) platform specializing in liquidity management for small and medium-sized enterprises (SMEs). It offers tools and features that enable companies to track, analyze, and forecast their liquidity, with the goal of improving financial planning and decision-making.

Industry

Finance

Company size

600

Problem

What challenges did you face before you bought mute-labs?

Before we introduced mute-labs' phone booths, we faced two major challenges in our daily customer communication in Customer Success and Sales. First, frequent phone calls in our open-plan office resulted in high noise levels, disrupting the concentration of both callers and their colleagues. Second, large meeting rooms—originally designed for six or more people—were often occupied by individuals just to be able to speak to customers or prospects in peace.

4

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I couldn't imagine our office without the mute-labs booths. They're always fully booked for my teams, and we're continually adding more because they've solved several problems at once—from the noisy open-plan office to the lack of meeting rooms to the need for more confidentiality during certain conversations.

Léna De Pasquale, COO France



Results

How did mute-labs help to solve these problems?

Valuable meeting rooms are once again available for real group discussions, and the noise level in the open office has been significantly reduced. The result: a quieter, more focused work environment and more efficient use of our office resources.

5h

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Have you noticed improvements in your office culture since using mute-labs?

Yes, absolutely – we've seen significant improvements in both concentration and overall employee satisfaction. The booths allow our team to make phone calls and hold meetings without interruption, which has noticeably improved focus. At the same time, having access to a quiet, private space has a positive impact on how employees feel at work.



Want to take your office to the next level?

Thousands of teams trust mute-labs for their office privacy needs. Join them today and create a workplace where focus thrives.

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