

Doctors Without Borders creates quiet spaces for hybrid collaboration



5h

Weekly usage time of a mute-labs booth

7

Cabins in use per 500 employees



About the Customer

Médecins Sans Frontières (MSF), also known as Doctors Without Borders, is an international humanitarian medical organization that provides emergency medical assistance to people affected by conflict, epidemics, disasters, or exclusion from healthcare. Founded in 1971, MSF operates in many countries worldwide and works with teams of medical professionals, logisticians, and support staff to deliver essential care where it is needed most.

Industry

International humanitarian aid / global health

Company size

~500 employees (France local office)

Problem

What challenges did you face before you bought mute-labs?

The office needed more small and confidential spaces where employees could isolate themselves for short periods of time, typically between 15 and 60 minutes. These spaces were mainly needed for phone calls and video meetings with colleagues and partners around the world.

Without these smaller spaces, employees often had to use medium or large meeting rooms for short calls. This reduced the availability of meeting rooms for collaborative work and made it harder to organize in-person meetings.

7

Cabins in use per 500 employees



The booths make hybrid collaboration easier for our teams, who are regularly in contact with colleagues and partners all around the world.

Marie Soulier - Workplace Planner

Results

How did mute-labs help to solve these problems?

The installation of sound-insulated mute-labs booths created several small quiet spaces across different office floors. These booths allow employees to step away for calls or virtual meetings without disturbing colleagues.

They also help avoid blocking larger meeting rooms for short calls, keeping those spaces available for teamwork and longer meetings. On average, employees now spend around five hours per week using the booths.

5h

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Have you noticed improvements in your office culture since using mute-labs?

Yes. Since installing the booths, meeting rooms are more available for collaborative work in person. At the same time, shared office areas are quieter because employees can step into a booth when they need to take a call.

This has helped create a more comfortable and balanced work environment for teams working both locally and internationally.



Want to take your office to the next level?

Thousands of teams trust mute-labs for their office privacy needs. Join them today and create a workplace where focus thrives.

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