

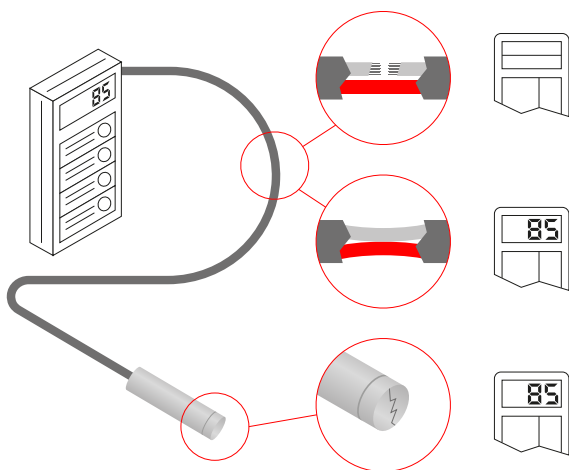
IRt/c Troubleshooting guide

There are only three possible failure modes for an IRt/c sensor. If an IRt/c sensor is installed and does not function as expected, the failure may be due to something other than the sensor. It is recommended that the sensor is checked for response after installation, to ensure that it is properly connected to the readout instrument. This can be done simply by placing a hand or a heat source in front of the sensor after it is installed and making sure the reading changes. This is still valid even if the temperature is well below the calibration point. If the sensor gives a reading very different from the expected reading, try the following troubleshooting steps:

1. Check initial calibration. If the controller has been changed, or the offset adjusted after the sensor has been installed, the temperature reading may be very different from the actual temperature.
2. Check the sensor lens. If dirt has accumulated on the lens over time, then the reading may be lower than expected. Clean the lens using a cotton swab and alcohol. The lens must be treated gently to prevent scratching.

3. If the sensor reading does not change when the target temperature is changing, the sensor may be burnt out. Check the impedance of the sensor, if the impedance is $>15\text{kohm}$, then the sensor is probably burnt out. If the impedance is $<100\text{ohm}$, then there is a short in the thermocouple wire and the temperature being measured is at the short.
4. If the temperature suddenly reads about half of what it should, then the hermetic seal may be compromised and the Xenon gas may have escaped.

For more information regarding the calibration testing of IRt/c sensors, see Tech Note #48 (Calibration Testing Procedures). For process control applications, the system can be programmed to check the sensor circuit every time it is powered up, see Tech Note #28 (A Software Method of Self-Testing IRT t/cs). If a PLC is used for process control, a sensor short will have the same effect as a "Heater Burn Out Protection" feature.



Symptom	Action	Result
Sensor reads high	Check initial calibration	Adjust zero offset of readout to bring reading back to normal
Sensor reads low	Check lens of sensor	If sensor does not correct, check points 3 and 4 below
Sensor reading does not change	Check impedance of sensor	If sensor reads open, replace. If sensor has impedance of a few 10W. then there is a short in the t/c wire
Sensor reading suddenly drops by about half	Check through points 1 to 3 above	If still reads low, replace sensor