

Identity & Fraud Protection

Identity Theft & Financial Fraud Protection	Protection	Protection Plus	Services Restoration & Reimbursement	<u>Protection</u>	Protection Plus
Credit Monitoring and Alerts	1 Bureau	3 Bureau	\$5M Identity Theft Insurance Policy Per Adult ²	V	✓
Credit Reports & Scores	1 Bureau	3 Bureau	White Glove Fraud Resolution Service	~	V
Monthly Credit Score Tracker & Insights ¹	~	~	Full-Service Resolution for Pre-Existing ID	V	V
Credit, Bank & Utility Account Freeze Assistance	~	~	Thefts Credit File Fraud Alerts Assistance	✓	✓
Home & Vehicle Title Monitoring	~	~	Online Resolution Tracker	✓	~
Bank Fraud & Financial Transaction Monitoring	~	~	24/7/365 US-based Customer Support \$50K Cyber Insurance Policy ⁴	~	~
High-Risk Transaction Alerts	~	~			V
Utility Account Monitoring	~	~	Digital Departing 9 Montal Health		Duntantina
Dark Web Monitoring	~	~	Digital Parenting & Mental Health (included with family plan only)	<u>Protection</u>	Protection Plus
Digital Vault	~	~	2		
SSN & Identity Authentication Alerts	~	✓	Child Mental Wellbeing Insights Daytime and Nighttime Trends &		
Public & Court Records Monitoring	~	✓	Benchmarking	~	~
USPS Address Monitoring	~	~	Social Persona & Connections	V	V
Social Media Monitoring & Takeover Alerts	~	✓	Sentiment & Emotional Tone Analysis	~	V
Social Media Privacy Checkup & Optimization	~	~	Behavior Change Detection	~	~
Experian Credit Lock		~	Personalized Parent Insights & Recommendations	~	~
Credit Score Simulator		~	Safe Gaming	~	~
Gamertag Monitoring		~	Cyberbullying & Online Predator Protection	~	~
Payday/Specialty Loan Block		~	Parental Controls		
		Protection	Content Filtering & Blocking	~	~
Scam & Cybercrime Prevention	<u>Protection</u>	Plus	Screentime Management & Schedules	V	V
Automated Data Broker & Spam List Removal	V	~	Safe Search & Pause the Internet	~	~
Password Manager & Automated Password			Child Identity Protection		
Change	•	<u> </u>	Child SSN Monitoring	✓	~
Email Alias Safe Web Browsing with Anti-Tracker & Ad	V	~	3-Bureau Child Credit Freeze Wizard	✓	✓
-Blocker	~	~			D
IP Address Monitoring	~	~	Smart Family Safety	Protection	Protection Plus
Wi-Fi Security VPN (Unlimited Devices)	2 devices per adult	Unlimited devices	(included with family plan only)		
Antivirus (Unlimited Devices)	2 devices per adult	Unlimited devices	Unrestricted family definition	✓	✓
Mobile Phone Takeover Protection	V	✓	Private, Full-feature Aura Account per Adult	~	~
Unusual Transaction Alerts	V	~	Separate, Individual \$5M Insurance Policy per Adult ²	~	~
Call Scam Protection		✓	Sex Offender Geo Alerts	~	~
Text Scam Protection		~	Secure Family Sharing	~	~

- 1. The score you receive with Aura is provided for educational purposes to help you understand your credit. It is calculated using the information contained in your Equifax credit file. Lenders use many different credit scoring systems, and the score you receive with Aura is not the same score used by lenders to evaluate your credit.
- 2. As a component of becoming an Aura Plan member, Consumers receive identity theft insurance through a group policy issued to Aura which is underwritten and administered by American Bankers Insurance Company of Florida, an Assurant company, which is not an affiliate or subsidiary of MetLife. Checking & Savings Cash Recovery and 401(K) & HSA Cash Recovery are part of and not in addition to the Expense Reimbursement limit of liability. The description herein is a summary and intended for informational purposes only and does not include all terms, conditions and exclusions of the policies described. Please refer to the actual policies for terms, conditions, and exclusions of coverage. Coverage may not be available in all jurisdictions.
- 3. Users are responsible for making their own parental decisions. Aura's services are not intended to diagnose, treat, cure, or prevent any disease or medical condition. The services are for informational purposes and cannot replace the services of physicians or medical professionals. Always seek the advice of your physician or other qualified healthcare provider with any questions about medical conditions or treatment. Aura's services do not monitor for all content or a child's behavior in real time. Some alerts and/or insights are created using generative Al and may not be fully accurate, complete, or timely.
- 4. As a component of Aura's Protection Plus Individual, Protection Plus Family, or Executive plans, Consumers receive cyber insurance through a group policy issued to Aura which is underwritten and administered by Houston Casualty Company, a Tokio Marine company, which is not an affiliate or subsidiary of MetLife. The description herein is a summary and intended for informational purposes only and does not include all terms, conditions and exclusions of the policies described. Please refer to the actual policies for terms, conditions, and exclusions of coverage. Coverage may not be available in all jurisdictions. For new groups offering Protection Plus and are effective 7/1/2025 and later



Email Scam Protection