

Hotel Le Royal Luxembourg, 5 stars, member of « The Leading Hotels of the World », and located in the heart of Luxembourg city, is looking to recruit, on a 12-month full-time fixed-term contract, a:

FLOOR SUPERVISOR (H/F)

Effective date : Immediate or to be agreed

You will work under the supervision of the Rooms Division Manager and the Assistant Executive Housekeeper, within a team composed of 4 Floor Housekeepers and around thirty Room Attendants and Valets.

YOUR RESPONSIBILITIES

- You will be responsible for the management and upkeep of your assigned floors in accordance with The Leading Hotels of the World standards.
- You will ensure the inspection of guest rooms and the proper maintenance of all areas (public spaces, pantries, etc.), oversee the distribution of tasks within the Housekeeping team, and guarantee guest comfort.
- You may be required to manage morning openings or evening turndown service and handle guest requests.

YOUR PROFILE:

- Degree in hospitality management (ideally a BTS in Hospitality Management or equivalent).
- Previous experience in a high-end establishment is required.
- Excellent command of French and English is essential; German and any additional foreign language are strong assets.
- Impeccable presentation in line with luxury hospitality standards.
- Strong interpersonal skills with the ability to personalize guest interactions and lead a team.
- Team spirit, strong sense of hospitality, and attention to detail.
- Ability to manage priorities and handle stress effectively.
- Capability to supervise a team of Room Attendants and Valets.

If interested please send your complete application (resume, cover letter and references) at:

recruitment@leroyal.lu

