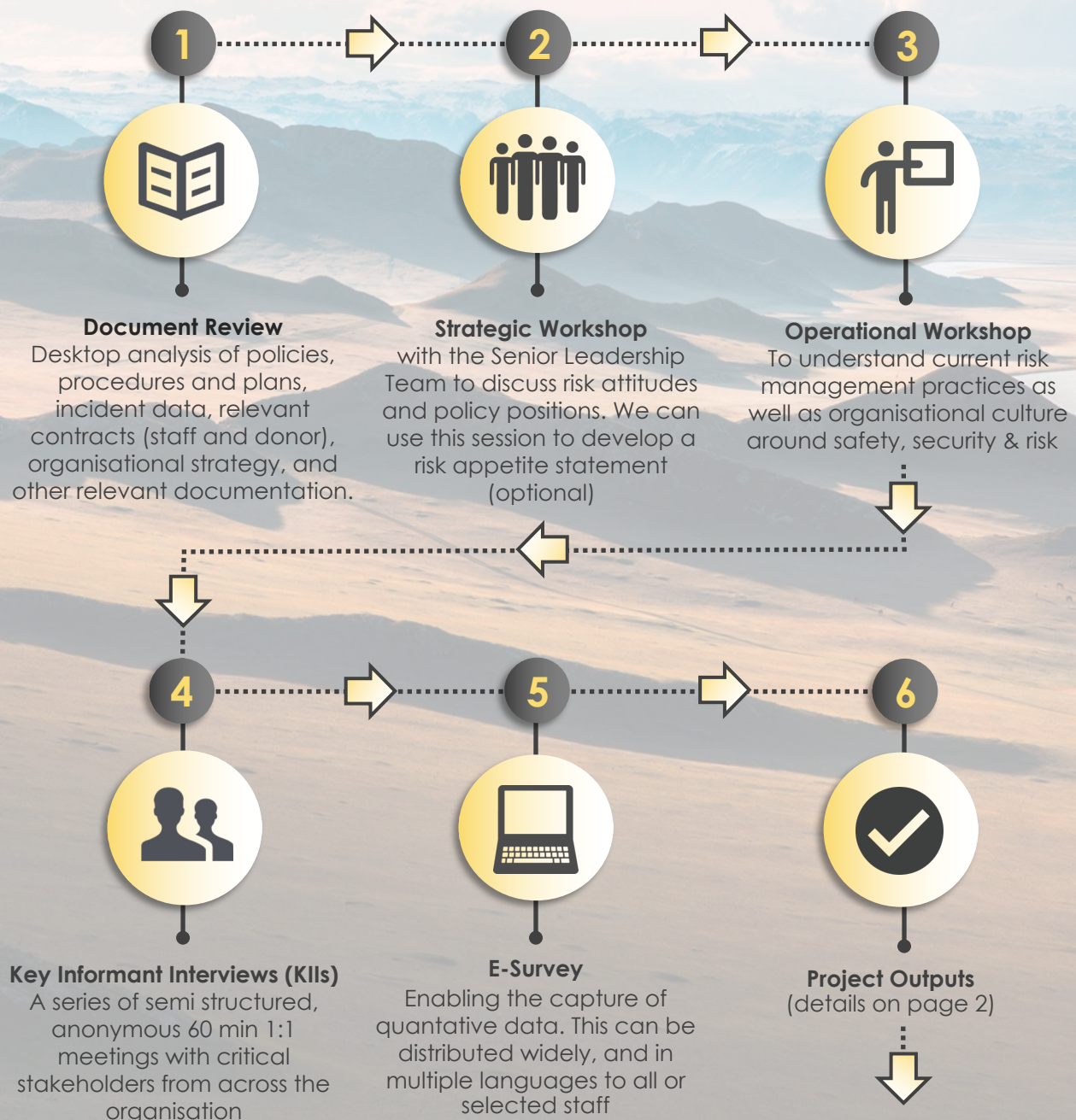


Duty of Care Reviews

Following a handful of landmark rulings, International Organisations have come under increased scrutiny and pressure from the media, staff and donors to recognise and meet their Duty of Care obligations.

ILS offers a well-recognised duty of care benchmarking service. Using our unique Duty of Care Dashboard, we measure and report on how effectively our clients are meeting their legal and moral obligations, both in Policy and Practice.

ILS Duty of Care Benchmarking Methodology:



Duty of Care Reviews

Following the completion of the data gathering process, we analyse the data and develop a detailed narrative report. We generally present our findings in a session to the Senior Leadership Team. Alongside our findings, the report will provide a proposal for improvements to your safety, security and risk management systems.

ILS Duty of Care Review Outputs:



Duty of Care Dashboard:

RAG scored for ease of use and navigation *(Example right)*



Narrative Report: detailed and evidence-based



Risk Appetite Statement
(if required)



Training Needs Assessment
(if required)



Key Recommendations:

- /// To improve risk management strategy and operations
- /// Proposing upgrades, or a structure, for risk management documentation.



Implementation Roadmap:

- /// How to turn Policy into Practice
- /// A budget and resourcing proposal
- /// Ideas for the enhancement of the security culture

Governance & Accountability	Policy	Integrated ERM	Due Diligence	Risk Appetite
Travel Risk Management				
Incident Response				
Training				
Wellbeing				
Information Sharing				
Financial Resources				
Continuous Improvement	Assurance	Effectiveness Monitoring	Reflective Change	

ILS has delivered over 100 duty of care reviews successfully since 2017.

Some recent examples we have delivered below:

International Wildlife NGO

An in-depth review of risk appetite, duty of care systems and development of a risk management framework. Crisis Management preparedness support and training to the UK-based team.

EU-Based Peacebuilding NGO

A full review of the duty of care measures, risk management framework, cyber security procedures, and training provision, including an extensive implementation programme.

International Environmental NGO

A full policy and procedure review of the physical and information security of the organisation. We also provide them with ongoing, embedded risk and crisis management advice.

UK-Based University

We undertook a review of duty of care and safety and security provision. This was followed by the design and implementation of a new security policy and safety procedures, tools and resources.