

Overview of sub-processors for which specific permission has been obtained:

Sub-processor	Data Processing Activity	Data processing location*
Amplitude Inc	Analytics & licensing	EEA
MongoDB Ltd	Analytics & licensing	EEA
Amazon Web Services Inc	Cloud hosting service	EEA or US
Microsoft Ireland Operations Ltd	Customer Data analysis Customer Data AI analysis	EEA, US or Australia
Google Cloud EMEA Limited	Customer Data AI analysis	EEA or US
OpenAI Ireland Ltd	Customer Data AI analysis	EEA or US
HubSpot Ireland Ltd	Customer Relationship Management	EEA
Intercom R&D Unlimited Company	Customer Support Management	EEA
Snowflake Computing Netherlands BV	Analytics & licensing	EEA
Okta Inc	Identity and access management	EEA or US
WorkOS Inc	Identity and access management	US

*Customers may select Data processing location upon commencement of the Services. If the Customer selects Australia as the data processing location for DocuMine and Uplink AI, certain processing activities may still occur within the European Economic Area (EEA) in connection with specific AI-powered features.