

Overview of sub-processors for which specific permission has been obtained:

| Sub-processor | Data Processing Activity | Data processing location* |
|------------------------------------|---|----------------------------------|
| Amplitude Inc | Analytics & licensing | EEA |
| MongoDB Ltd | Analytics & licensing | EEA |
| Amazon Web Services Inc | Cloud hosting service | EEA, US or Australia |
| Microsoft Ireland Operations Ltd | Customer Data analysis Customer Data AI analysis | EEA or US |
| Google Cloud EMEA Limited | Customer Data AI analysis | EEA or US |
| OpenAI Ireland Ltd | Customer Data AI analysis | EEA, US or Australia |
| HubSpot Ireland Ltd | Customer Relationship Management | EEA or US |
| Intercom R&D Unlimited Company | Customer Support Management | EEA |
| Snowflake Computing Netherlands BV | Analytics & licensing | EEA, US or Australia |
| Okta Inc | Identity and access management | EEA or US |
| WorkOS Inc | Identity and access management | US |

*Customers may select Data processing location upon commencement of the Services. If the Customer selects Australia as the data processing location for DocuMine and Uplink AI, certain processing activities may still occur within the European Economic Area (EEA) in connection with specific AI-powered features.