

Last updated: 01 January 2026

DataSnipper AI Terms

This Appendix forms part of the Terms and applies specifically to the use of AI Features integrated into or accessible through the DataSnipper Software or Services.

1. Scope

- 1.1. The AI Features are part of the Services provided by DataSnipper and are subject to the same terms and conditions unless specifically stated otherwise in this Appendix.
- 1.2. Use of AI Features may be subject to additional usage limitations or restrictions as described in the Documentation or Order Form.
- 1.3. The AI Features are powered by the third-party AI providers ("Third-Party AI Provider"):
 - 1.3.1. OpenAI Ireland Ltd
 - 1.3.2. Microsoft Ireland Operations Ltd
 - 1.3.3. Google Cloud EMEA Limited.

2. Customer Responsibilities

- 2.1. Customer owns all input and output provided to or generated by the AI Features. Input and output are collectively considered Customer Data under the Terms.
- 2.2. The AI Features must not be used to process:
 - 2.2.1. Special personal data as defined under applicable data protection laws, including but not limited to GDPR;
 - 2.2.2. Personal data of children under the age of 13 or the applicable age of digital consent;
 - 2.2.3. Content that violates applicable laws or regulations.

3. Data Usage

- 3.1. DataSnipper solely processes Customer Data to generate output as part of the Services. DataSnipper does not use Customer Data to train or improve generative AI models.
- 3.2. DataSnipper collects metadata related to the use of AI Features to evaluate and improve its performance. Metadata does not contain any linkable Customer Data.

4. Accuracy and Disclaimer

- 4.1. Customer acknowledges that the AI Features may produce incorrect, incomplete, or unreliable output. The AI Features and Output are provided "as is" without warranties of any kind.

5. Suspension and Termination of AI Features

- 5.1. DataSnipper may suspend or terminate Customer's access to AI Features with notice if:
 - 5.1.1. DataSnipper reasonably believes that Customer breaches the Terms or this Appendix;
 - 5.1.2. The Customer's use of the AI Features poses a security risk to DataSnipper or any third party;
 - 5.1.3. DataSnipper reasonably suspects the Customer's use of the AI Features is fraudulent or could subject DataSnipper or a third party to liability; or
 - 5.1.4. Compliance with applicable laws or changes in relationships with third-party technology providers requires such action.