

Provider FAQs

WHAT IS VORI HEALTH?

Vori Health is a nationwide, physician-led medical practice specializing in musculoskeletal (MSK) care. Vori offers a fully integrated, virtual-first care model that matches patients with a multi-disciplinary team that works together on a shared care plan.

WHAT CLINICIANS MAKE UP THE MULTI-DISCIPLINARY CARE TEAM?

Each patient is matched with a Vori care team assembled around their specific needs. Their team could include a board-certified physician, physical therapist, registered dietitian, and health coach.

WHAT DOES VORI HEALTH TREAT?

Vori treats preventive, acute, recurring, chronic muscle, bone, and joint issues, as well as specialized conditions.

Our programs include:

- Back, Neck, Shoulder, Hip, and Knee
- Pelvic Floor, Bone Health, and Fall Prevention
- Adjuvant programs to support MSK patients: Anti-inflammatory Nutrition, Healthy Weight, Quality Sleep, Smoking Cessation, and Chronic Pain Management

WHO IS ELIGIBLE TO RECEIVE CARE FROM VORI HEALTH?

We work with a wide network of employers, payers, and partners who offer Vori to their members. This network is ever-growing, so for the most up-to-date information about which of your patients may be eligible to access Vori for reduced or no cost, reach out to our team at **(866) 970-8674**. Late visit cancellation or no-show fees may apply.

WILL VORI HEALTH'S PHYSICIANS TAKE OVER MY PATIENT'S OVERALL CARE?

No. Vori's physicians are MSK specialists focused exclusively on these conditions. Their role is to guide non-operative treatment within that scope which determine when patients are appropriate for advanced imaging or referral for procedures or surgery, Vori physicians are not to replace or compete with a patient's primary care clinician. Your patient remains your patient.

HOW IS VORI HEALTH DIFFERENT FROM A STANDARD PT REFERRAL?

Unlike PT-only solutions, Vori delivers care via a multi-disciplinary care team overseen by a board-certified physician. Physical therapists, dietitians, and health coaches are all employed by Vori and share one care plan, so there's no handoff gap between disciplines. Patients don't need separate referrals for each service. Additionally, Vori pairs one-on-one telehealth visits with a digital exercise program to provide comprehensive care.

HOW DO I REFER A PATIENT?

A patient is not required to receive a referral from their PCP to access Vori, but we welcome clinicians to refer their patients if appropriate. You can submit your referral online using our form [here](#). Our team will review your patient's eligibility and get in touch with you to confirm.

WILL I RECEIVE UPDATES ON MY PATIENT'S CARE?

For specific questions about records sharing and referring clinician communication, contact our team directly at **(866) 970-8674**.