

# IMPORTANT CONTACT INFORMATION FOR YOUR BENEFITS

| Contact                               | Questions Regarding                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | Telephone Number                                                                         | E-mail address                                                       | Website                                                                                                                                                                 |
|---------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------|----------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Employee Benefits Unit</b>         | <p>Questions concerning eligibility for coverage</p> <p>Home Address/Telephone Number Changes</p> <p>Marry or divorce</p> <p>Acquire a dependent</p> <p>Dependent loses eligibility</p> <p>Dependent becomes disabled</p> <p>You or covered dependent becomes eligible for Medicare because of a disability, age sixty-five (65) or End Stage Renal</p> <p>Spouse/Dependent Dies</p> <p>If you or your dependent does not receive an Health Benefits Card</p> <p>You want to understand your benefits</p> <p>You would like to receive a Benefit Booklet</p> | <p><b>631-853-4866</b></p> <p><b>or your appropriate EBU contact as listed below</b></p> | <a href="mailto:ebu@suffolkcountyny.gov">ebu@suffolkcountyny.gov</a> |                                                                                                                                                                         |
| <b>Employee Benefits Contact list</b> | <b>If your last name begins with the letters:</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                                          | <b>Contact</b>                                                       |                                                                                                                                                                         |
|                                       | <b>A, B, G</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | <b>631-853-4987</b>                                                                      | <b>Susan Sheldrick</b>                                               | <a href="mailto:Susan.Sheldrick@suffolkcountyny.gov">Susan.Sheldrick@suffolkcountyny.gov</a>                                                                            |
|                                       | <b>L, M, S</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | <b>631 853-5095</b>                                                                      | <b>Michele Bo</b>                                                    | <a href="mailto:Michele.Bo@suffolkcountyny.gov">Michele.Bo@suffolkcountyny.gov</a>                                                                                      |
|                                       | <b>E, F, P, R</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | <b>631 853-4771</b>                                                                      | <b>Kristin Glaser</b>                                                | <a href="mailto:Kristin.Glaser2@suffolkcountyny.gov">Kristin.Glaser2@suffolkcountyny.gov</a>                                                                            |
|                                       | <b>H, I, J, K, N</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | <b>631-853-4852</b>                                                                      | <b>Sherry Wilcox-Mills</b>                                           | <a href="mailto:Sherry.Wilcox-Mills@suffolkcountyny.gov">Sherry.Wilcox-Mills@suffolkcountyny.gov</a>                                                                    |
|                                       | <b>C, D, O</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | <b>631 853-4793</b>                                                                      | <b>Sonja Mills Majors</b>                                            | <a href="mailto:Sonja.MillsMajors@suffolkcountyny.gov">Sonja.MillsMajors@suffolkcountyny.gov</a>                                                                        |
|                                       | <b>T, V, W</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | <b>631-853-5310</b>                                                                      | <b>Courtney Frabizio</b>                                             | <a href="mailto:Courtney.Frabizio@suffolkcountyny.gov">Courtney.Frabizio@suffolkcountyny.gov</a>                                                                        |
|                                       | <b>N, Q, U, X, Y, Z</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | <b>631 853-5493</b>                                                                      | <b>Keika Berger</b>                                                  | <a href="mailto:Keika.Berger@suffolkcountyny.gov">Keika.Berger@suffolkcountyny.gov</a>                                                                                  |
| <b>NYS Retirement System</b>          | <p>Appointment Necessary</p> <p>330 Motor Parkway, Hauppauge, NY 11788</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | <b>1-866-805-0990</b>                                                                    |                                                                      | <p><a href="http://www.osc.state.ny.us/retire">www.osc.state.ny.us/retire</a></p>  |
| <b>Social Security</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | <b>1-800-772-1213</b>                                                                    |                                                                      | <a href="http://www.socialsecurity.gov">www.socialsecurity.gov</a>                                                                                                      |

| Contact                                                                                 | Questions Regarding                                                                                                                                                                                                   | Telephone Number                                                                                 | E-mail address | Website                                                                                                                                                               |
|-----------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------|----------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Aetna 1/1/2025</b><br>(Hospital/Medical/Surgical)                                    | To find an EMHP hospital/medical provider<br><br>Questions regarding Hospital/Medical/Surgical benefits<br><br>Questions regarding claims payments                                                                    | <b>1-833-497-2409</b>                                                                            |                | <a href="http://www.aetnaresource.com/n/EMHP">www.aetnaresource.com/n/EMHP</a><br> |
| <b>Employee Medical Health Plan of Suffolk County (EMHP)</b>                            |                                                                                                                                                                                                                       | <b>1-800-939-7515</b>                                                                            |                | <a href="http://www.emhp.org">www.emhp.org</a><br>                                 |
| <b>Express Scripts</b><br>(Prescription Drug – Active & Non-Medicare eligible Retirees) | Questions regarding prescriptions benefits<br><br>To obtain a list of Preferred Medications<br><br>To obtain a list of drugs in the Drug Quantity Management Program<br><br>To obtain a list of Step Therapy Drugs    | <b>1-866-340-8996</b><br>"<br>"<br>"                                                             |                | <a href="http://www.express-scripts.com">www.express-scripts.com</a><br>           |
| <b>Express Scripts</b><br>(Prescription Drug for Medicare Eligible Retirees) for        | Questions regarding Suffolk County PDP - Medicare D Drug Program                                                                                                                                                      | <b>1-800-987-5242</b>                                                                            |                |                                                                                                                                                                       |
| <b>Optum Behavioral Health</b><br>(Mental Health & Substance Use Disorder)              | For questions regarding Mental Health and Substance Abuse benefits<br><br>You must pre-certify for all Mental Health/ Substance Abuse benefits<br><br>To obtain the name of a Mental Health/ Substance Abuse provider | <b>1-800-765-6709</b><br><i>select prompt for Mental Health/ Substance Use Disorder Benefits</i> |                | <a href="http://www.liveandworkwell.com">www.liveandworkwell.com</a><br>         |