



Cartrack (Pty) Ltd
Cartrack Corner, Cnr Jan Smuts and 7th Avenue,
Entrance: 11 Keyes Avenue, Rosebank 2196,
Johannesburg, Republic of South Africa
Tel: +27 (0)11 250 3000 Fax: +27 (0) 11 250 3001
P O Box 4709, Rivonia, 2128
www.cartrack.com

1. This annexure is prepared in accordance with and is deemed to be an addendum to Cartrack's Service Agreement which shall be construed as if it had been incorporated into the body of that Agreement.
2. Capitalised terms in this annexure will have the same meanings as given to them in the Service Agreement.
3. To the extent that there is ambiguity in the interpretation of any of the provisions of this annexure as read with the Service Agreement, the provisions of the Service Agreement will prevail.
4. Cartrack's "CarWatch" Product ("CarWatch") is an additional feature to the Cartrack mobile device application ("Cartrack App") and is available to Fleet Management Products only.
5. The Client acknowledges that CarWatch is a value-added service feature and nothing recorded herein shall be construed as a novation of any of the terms of the Service Agreement and neither shall it be construed as a waiver of any of Cartrack's rights in terms thereof.
6. CarWatch is intended to reduce the risk of Loss but will not eliminate such risk.
7. It is the responsibility of the Client to:
 - 7.1 Activate CarWatch on the correct Vehicle via the Cartrack App.
 - 7.2 De-Activate CarWatch on the correct Vehicle after usage via the Cartrack App.
 - 7.3 Ensure that sufficient mobile battery/network coverage/data/airtime is available for the Client's mobile device to fully operate the Cartrack App.
 - 7.4 Regularly check the Cartrack App for any emergency CarWatch notifications.
- 7.5 Immediately or as soon as is practically possible, notify Cartrack of any notification unintentionally generated ("false alarm"). The Client will be responsible for any false alarm and understands that such false alarm may lead to the relevant authorities or Cartrack responding thereto and making wrongful arrests or recoveries. Accordingly, the Client shall be responsible to repay all costs and any expense incurred by Cartrack, and hereby indemnifies Cartrack against all claims or damages arising out of a false alarm.
8. Cartrack endeavours to contact the Client for each notification of an unauthorised movement within a 50 meter radius and/or an unauthorised ignition event received from a Vehicle in relation to which CarWatch has been activated pursuant to clause 7.1 above. In the event that contact with the Client is not established, for whatever reason, Cartrack may in its sole and absolute discretion, dispatch a recovery team.
9. Cartrack does not guarantee continued and/or uninterrupted network coverage and to this end, Cartrack explicitly excludes all liability for any losses, costs, expenses, claims, damages and liabilities that may arise directly or indirectly as a result of poor or no network coverage from a third party service provider or Cartrack.
10. The Client hereby indemnifies Cartrack against and holds it harmless from all and any liability for any losses, costs, expenses, claims, damages and liabilities of any nature.

For: THE CLIENT

Signature: _____
Who warrants that he / she is duly authorised thereto

Name: _____

Date: _____

Place: _____

Witness: _____