



# Rural Operator

**Position Reports to:** Operations Manager

**Employment Classification:** regular full-time; non-exempt

**Location:** Eureka, Pollock, Mound City, Herreid, Glenham, Long Lake, SD

## Position Summary:

Under general supervision, the Rural Operator is responsible for the operation and maintenance of the WEB Water distribution system. The position also supports the construction crew in pipeline maintenance as needed.

## Responsibilities & Duties:

- Perform daily operation and maintenance of pumps, valves, and reservoirs.
- Respond to customer service requests, including emergency repairs, meter readings, and pressure regulator repairs.
- Apply basic knowledge of construction, excavation, and pipe repair techniques.
- Ensure engineering and construction schedules are met by obtaining necessary Easement/Right of Way within the allotted time.
- Adhere to all safety protocols while performing duties.
- Perform other related duties as assigned.

## Skills, Knowledge & Abilities:

- Excellent communication skills, both written and oral.
- Strong interpersonal skills for effective collaboration with the public and colleagues.
- Proficient computer skills.
- Knowledge of land and Easement/Right of Way acquisition processes.
- Physical ability to lift up to 70 lbs. routinely, and to squat, bend, and stand for extended periods.
- Ability to work in trench conditions and adverse weather for extended hours.
- Availability for occasional travel, including overnight stays.

## Qualifications:

- **Education:** High school diploma or equivalent required.

- **Experience:** Minimum of 2 years of water installation experience preferred. Class I or higher Water Distribution Operator certification preferred or the ability to obtain certification within a reasonable timeframe.

**Miscellaneous:**

- Normal work hours are Monday through Friday, 8:00am to 4:30pm.
- A work vehicle and tools are provided.
- WEB Water requires residency within the assigned service area, or within five miles of the assigned service area, within 90 days of employment.
- Please note this job description is not designed to cover or contain a comprehensive listing of activities, duties or responsibilities that are required of the employee for this job. Duties, responsibilities and activities may change at any time with or without notice.
- WEB Water Development Association, Inc. is an equal opportunity employer. We do not discriminate on the basis of actual or perceived race, color, creed, religion, national origin, ancestry, citizenship status, age, sex or gender (including pregnancy, childbirth, pregnancy-related conditions, and lactation), gender identity or expression (including transgender status), sexual orientation, marital status, military service and veteran status, physical or mental disability, genetic information, or any other protected status under applicable law.