



# Product Release Notes

**Release Date:** January 3, 2026

## Important Notes for Affected Users

### Impacted Products & Features

Click the link to those features with updates

#### Quincy

- Video Visits / QuincyCHAT
- Chatbots
- Chat Widgets
- Quick Sign
- Quick Forms
- Care Campaigns
- FAQs
- User Profile

#### QliqCHAT

- [Desktop App](#)
- [Mobile App](#)
- OnCall Scheduling
- Visit Path
- Fill & Sign
- Qliq-Assisted Calling

#### Admin Features

- Integration & APIs
- Reporting
- User Management
- QliqSTOR
- QliqDIRECT

## Quincy

### Video Visits / Quincy Chat

## Chatbots

### Chat Widgets

### Quick Sign

### Quick Forms

### Care Campaigns

## FAQs

## User Profile

## User Management

## QliqCHAT

Version 3.1.564

## Desktop App

### Bug Fixes

- **QliqCHAT macOS login.** Users can now sign in and out repeatedly without encountering database errors, ensuring a stable and consistent login experience in QliqCHAT.
- **Images in QliqCHAT conversations now load as expected.** Pictures now open as expected across all conversations, ensuring a consistent and reliable viewing experience.
- **Users can now log in regardless of email letter casing.** Email addresses are now handled case-insensitively, allowing users to sign in successfully even when using uppercase letters.
- **Messages now decrypt correctly after a password reset.** Messages now decrypt as expected once the user signs in with their new password, ensuring uninterrupted access to conversation history.
- **Improved attachment options and printing support.** The attachment viewer now includes a three-dot menu for quick access to file options. In addition, an issue affecting attachment printing has been resolved, ensuring files can be printed reliably directly from the viewer.
- **Conversations with non-qliq users now decrypt correctly.** Messages in these conversations now decrypt as expected, ensuring full access to message content.

## Mobile App

### Bug Fixes

- **Images in QliqCHAT conversations now load as expected.** Pictures now open as expected across all conversations, ensuring a consistent and reliable viewing experience.
- **Push notifications on iOS deliver reliably.** Notifications are now delivered as expected, ensuring timely alerts and message updates.
- **Users can now log in regardless of email letter casing.** Email addresses are now handled case-insensitively, allowing users to sign in successfully even when using uppercase letters.
- **Messages now decrypt correctly after a password reset.** Messages now decrypt as expected once the user signs in with their new password, ensuring uninterrupted access to conversation history.
- **Improved attachment options and printing support.** The attachment viewer now includes a three-dot menu for quick access to file options. In addition, an issue affecting attachment printing has been resolved, ensuring files can be printed reliably directly from the viewer.
- **Conversations with non-qliq users now decrypt correctly.** Messages in these conversations now decrypt as expected, ensuring full access to message content.

### Limitation

- **iOS text magnification bubble may persist after email submission (iOS 26.2)**

On iOS devices running version 26.2, if a user long-presses inside the email field to activate the text magnification bubble and then submits the email while the bubble is still visible, the magnification bubble may persist after navigation.

The bubble can remain visible on subsequent screens, including the password screen, PIN creation screen, and even within the main app, until the application is fully closed and reopened.

This behavior does not occur on Android.

The issue is known and will be fixed in the next release.

## OnCall Scheduling

### Visit Path

### Fill & Sign

# **Qliq-Assisted Calling**

## **Admin Features**

### **Integration & APIs**

### **Reporting**

### **QliqSTOR**

### **QliqDIRECT**

## **App Store Version (up to 4,000 characters)**

### **Bug Fixes & Improvements**

- Images in conversations now load and display correctly across all chats.
- Push notifications on iOS are now delivered reliably, ensuring timely alerts and message updates.
- Login now works regardless of email letter casing, allowing sign-in even when uppercase letters are used.
- Messages now decrypt correctly after a password reset, restoring full access to conversation history.
- Attachment handling has been improved with a new three-dot menu for quick file options, and attachment printing now works as expected.
- Conversations with external (non-Qliq) contacts now decrypt correctly, ensuring all messages are readable.

## **Google Play Version (up to 500 characters)**

### **What's New**

- Improved image loading in conversations
- More reliable iOS push notifications
- Login now works regardless of email letter casing

- Messages decrypt correctly after password resets
- Enhanced attachment options with reliable printing support
- Messages with external contacts now decrypt as expected