



Product Release Notes

Release Date: June 22, 2026

Important Notes for Affected Users

Impacted Products & Features

Click the link to those features with updates

Quincy

- Video Visits / QuincyCHAT
- Chatbots
- Chat Widgets
- Quick Sign
- Quick Forms
- Care Campaigns
- FAQs
- User Profile

QliqCHAT

- [Desktop App](#)
- [Mobile App](#)
- OnCall Scheduling
- [Visit Path](#)
- Fill & Sign
- Qliq-Assisted Calling

Admin Features

- Integration & APIs
- Reporting
- User Management
- QliqSTOR
- QliqDIRECT

Quincy

Video Visits / Quincy Chat

Chatbots

Chat Widgets

Quick Sign

Quick Forms

Care Campaigns

FAQs

User Profile

User Management

QliqCHAT

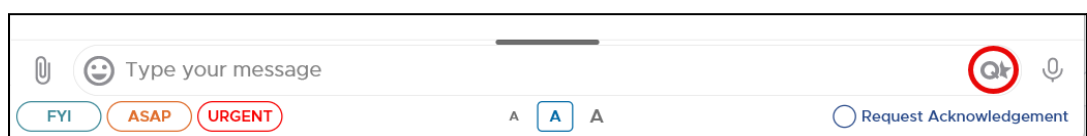
Version 3.3.597

Desktop App

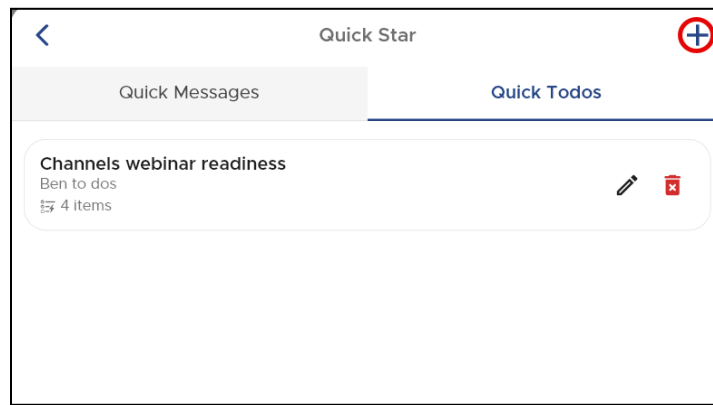
What's New – Quick Todos

- **QliqCHAT now available in the Microsoft Store** — Windows users can now download and install QliqCHAT directly from the Microsoft Store, providing a seamless installation experience.
- **Quick Todos in QliqCHAT** — Send simple checklists directly from chat using the new **Quick Star (Q + star)** composer menu, which replaces the old QM icon and groups **Quick Messages** and **Quick Todos**. **Quick Todos** work in both 1:1 and group conversations. In group chats, each participant gets their own checklist instance with per-person progress visible to all. **QliqCHAT** delivers in-app notifications when the app is open and push notifications when it's in the background.

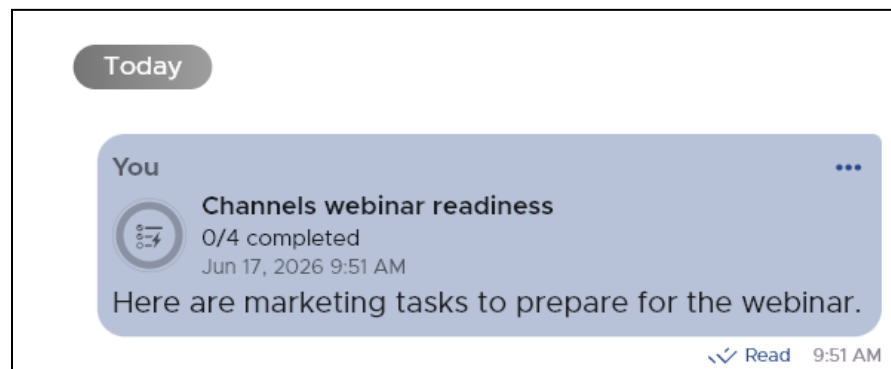
To add a **Todo** to a message, click on the **Qliq+star** icon.



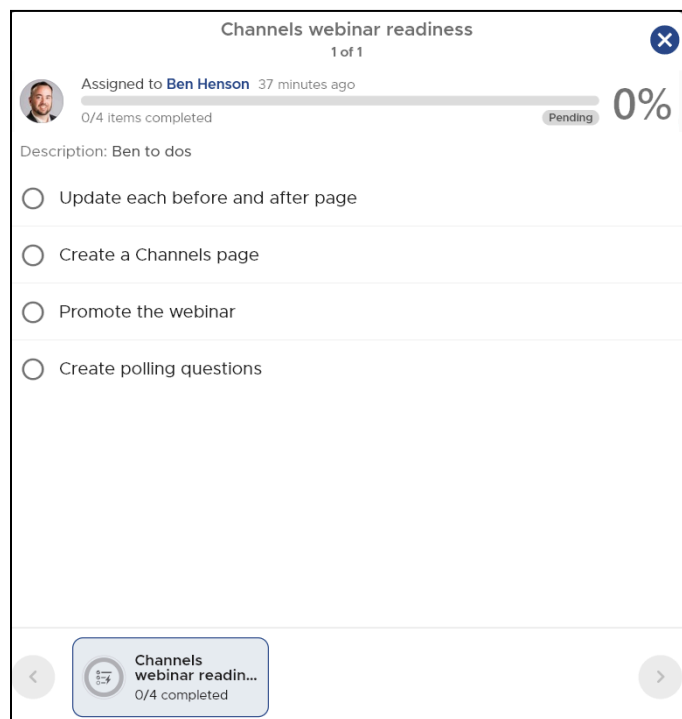
The window opens. Click on the **Quick Todos** menu. Create a new checklist by clicking the + button, or select an existing **Quick Todo** list by double-clicking to attach it to a message.



Send the message. This is the display in **QliqCHAT**.



This is how the **Todo** list displays



Improvements

"View More" button is more visible on long messages — Updated styling so the **View More** button stands out in both light and dark schemes.

CSV file preview scrolling no longer changes zoom on desktop — Scrolling a CSV preview with the mouse no longer changes the zoom level.

Bug Fixes

- **Saving PDFs works on Mac** — PDFs can now be saved in **QliqCHAT** on Mac.
- **Log download works on macOS** — Settings → Support → Report Error → now saves logs on Mac.
- **QliqCHAT icon appears on initial launch after desktop update** — The **QliqCHAT** icon now initializes and displays correctly.
- **Replying to a text-message attachment with another attachment no longer errors** — Users can now reply to text messages containing attachments
- **Improved QliqCHAT performance and cross-device syncing** — Messages now send and sync promptly across devices without requiring reinstalls.

Mobile App

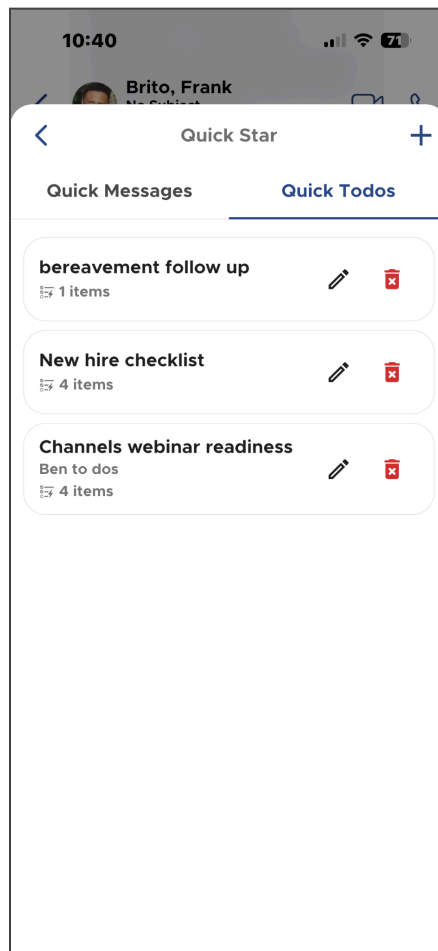
What's New

- **Quick Todos in QliqCHAT** — Send simple checklists directly from chat using the new **Quick Star (Q + star)** composer menu, which replaces the old QM icon and groups **Quick Messages** and **Quick Todos**. Quick Todos work in both 1:1 and group conversations — in group chats, each participant gets their own checklist instance with per-person progress visible to all. **QliqCHAT** delivers in-app notifications when the app is open and push notifications when it's backgrounded, covering Todo list assignment and completion.

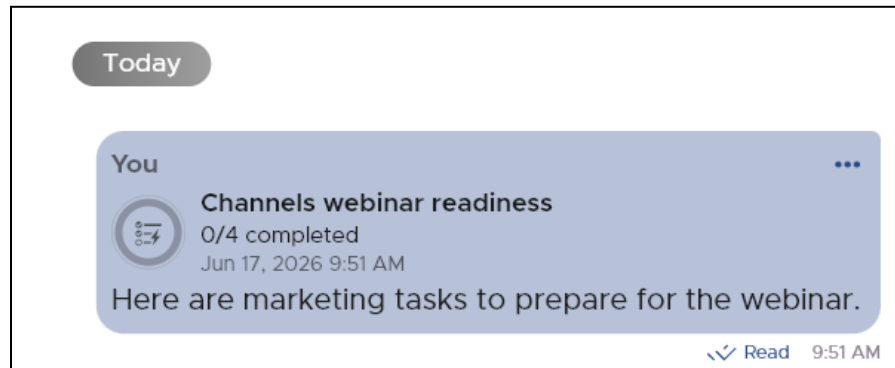
To add a **Todo** to a message, click on the **Qliq+star** icon.



The window opens. Click on the **QuickTodos** menu. Create a new checklist by clicking on the + or select an existing Todo list by double clicking to attach it to a message.



Send the message. This is how the message displays in **QliqCHAT**.



Improvements

"View More" button is more visible on long messages — Updated styling so the **View More** button stands out in both light and dark schemes.

Pinch-to-zoom works on JPG file previews — Users can now pinch to scale JPG files in attachment preview.

Bug Fixes

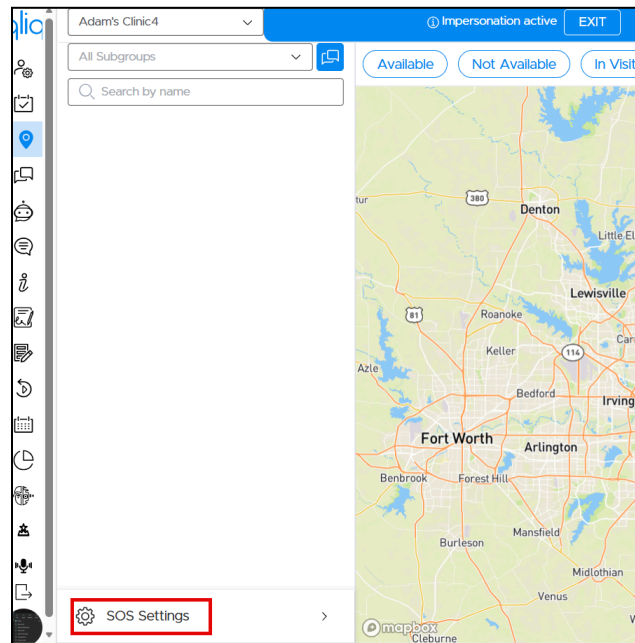
- **Replying to a text message attachment with another attachment no longer errors** - Users can now reply to text messages containing attachments
- **Resolved an issue with infinite loading after the app launched**
- **Improved QliqCHAT performance and cross-device syncing** — Messages now send and sync promptly across devices without requiring reinstalls.
- **Battery optimization status in Device Settings now reflects the system setting on Android**
The app now accurately syncs with the device's current battery optimization state.

OnCall Scheduling

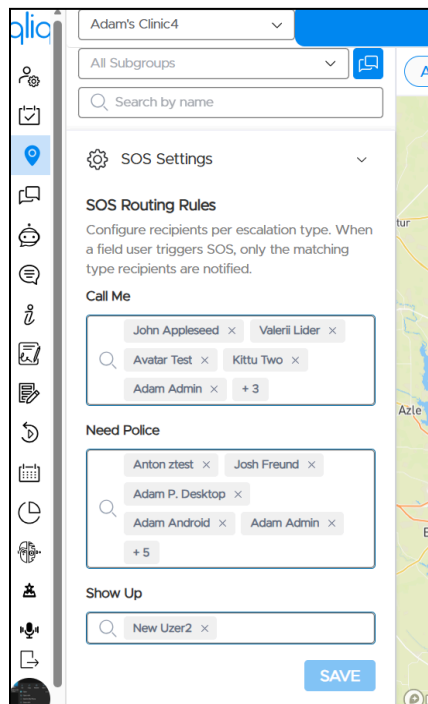
Visit Path

What's New

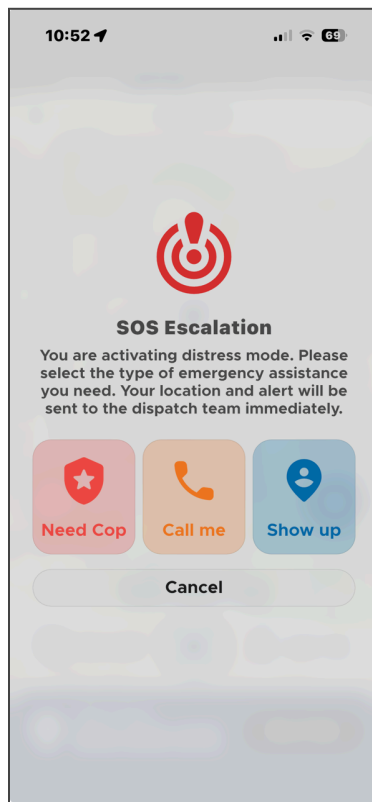
- **SOS — three-option escalation with home-screen, lock-screen access** — Field workers can now escalate distress more precisely and faster. The in-app **SOS** prompt is replaced by a three-option modal: Need Cop, Call me, and Show up. Group admins configure separate routing recipients per escalation type in **Quincy** → **Visit Path** → **SOS Settings**.



Clicking the desktop **SOS Settings** lets the user set who is notified for each alert type.



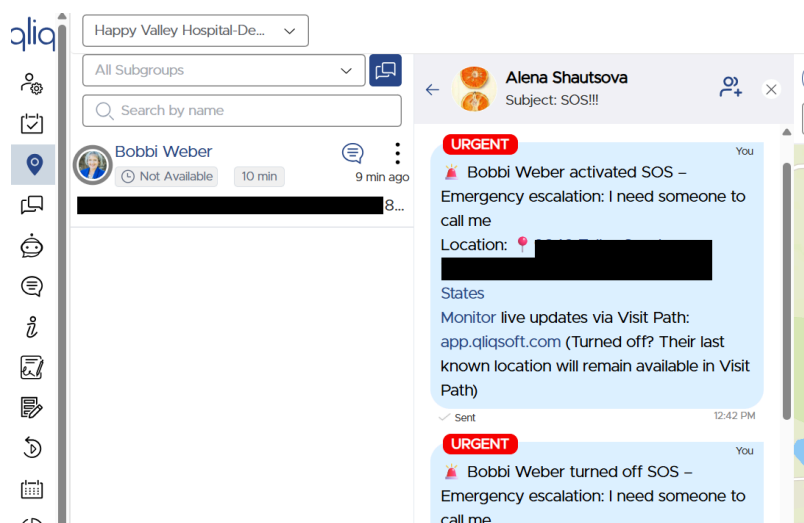
A new home-screen widget (iOS and Android), Live Activity / ongoing notification (iOS Live Activity with Dynamic Island support on supported devices; Android ongoing notification), puts the three **SOS** buttons directly on the device home screen and lock screen, so a field worker can trigger help without unlocking the phone or opening the app.



Critically, no surface displays a persistent “distress active” indicator — buttons return to their idle appearance after activation. On the iOS Live Activity and Apple Watch, the tapped button shows a brief (~1 second) send confirmation (spinner, then a checkmark) before reverting to idle; the home-screen widgets and the Android ongoing notification show no feedback at all. This is a deliberate security choice so a person under observation does not signal at a glance that they have called for help; the active state is reflected only inside the app on the Visit Path screen. To turn off the **SOS** notification, tap on the **SOS** button again.

Requires iOS 17+ / Android 8.0+ for the widget and Live Activity surfaces; older platforms are unaffected.

Send the message. This is the alert view in the **Visit Path** desktop app.



Fill & Sign

Bug Fixes

- **"Upload to QliqSTOR" toggle visible in dark mode on iOS** — The Upload to **QliqSTOR** toggle is now visible in the OFF state in dark mode.

Qliq-Assisted Calling

Admin Features

Integration & APIs

Reporting

Improvements

Faster Secure Messaging reports — On the Secure Messaging Dashboard and Message Activity pages, the **All** time-range filter has been replaced with a **6 Months** filter to keep queries fast and the pages responsive. Other filters (24 hours, 7/30 days, 3 months, custom range) are unchanged.

QliqSTOR

QliqDIRECT