



## Methods of Reporting Safety Concerns

**Methods of reporting safety concerns about a child or young person for parents, family members, children, and visitors include the following:**

**Wanslea Website:** <https://www.wanslea.org.au/utility/feedback>. Submit a complaint online.

**By mail:** Wanslea - Private and Confidential – Attention Child Safe. P.O. Box 1047. Bentley, WA 6102.

**In person:** Wanslea Supervisor, Manager or Coordinator. Reception staff at any Wanslea office.

**By phone:** Wanslea Supervisor, Manager or Coordinator - Wanslea Central Office on 9245 2441.

### After Hours - Western Australia

- Emergency Police, Fire or Ambulance - call 000
- Police Assistance – call 131 444
- Crisis Care - call (08) 9223 1111; 1800 199 008 (country free call);
- 13 14 50 translating and interpreting service

### Next Steps

- Your concern or complaint will be looked into by Wanslea workers
- You will be contacted within two working days to tell you how your concern will be handled
- Concerns and complaints will be attended to and you will be informed of the outcome