



Resource Matching Program

PPCC knows that caring for a child with medical complexity affects the whole family, especially with the intensive care that is often needed. This leaves caregivers with little time or energy to seek out support, while juggling other responsibilities. Finding the right resources can feel nearly impossible. That's why PPCC is committed to building a supportive community that helps families access the what they need, so they can spend more time focusing on what truly matters: being with their family.

What is the Resource Matching Program?

The Resource Matching Program (RMP) is generously funded by the Edith L. Trees Charitable Trust and is designed to support parents and caregivers of children with both complex medical conditions (CMC) and intellectual or developmental disabilities (IDD) by connecting them with reliable, relevant resources. It guides families to a variety of existing PPCC resources already accessible to the public, such as our Webinar Series, Firefly Chats, and practical toolkits. The RMP team will also continue to develop our Resource Map to increase awareness of available resources. Finally, an additional layer of direct support will be available for Pennsylvania families through a pilot initiative called LANTERN.

What is LANTERN?

Listen – Advocate – Navigate – Tailor – Educate – Refer – Network

LANTERN is a pilot initiative within the Resource Matching Program designed specifically for families in Pennsylvania. This initiative will provide direct support by matching them with a trained volunteer who will work to identify specific resources to meet their unique needs through compassionate and ongoing communication.



Participants will be supported by a dedicated team that will:

- **L**isten to them through regular, compassionate communication
- **A**dvocate for them and identify the best resources available
- **N**avigate complex systems alongside of them
- **T**ailor connections to the services that are available
- **E**ducate them about opportunities and events
- **R**efers them to reliable resources
- **N**etwork with organizations to build a strong community of support

Our goal is to make the family's journey less isolating and overwhelming by connecting them with helpful resources. While we may not have every answer, PPCC is committed to work on the family's behalf to find what is available.



What will be included in LANTERN?

The program will continue to develop throughout the pilot, but will include the following features:

- **Consistent 1:1 support** from a trained RMP volunteer, available via phone or virtually. Volunteers will be directly supervised by PPCC staff who have extensive experience with this population.
- **Personalized resource matching** based on shared concerns or unmet needs. The LANTERN team will suggest known resources or research additional options on the behalf of the family.
- **Access to Firefly** (powered by Thanacare), a secure tool for storing important information about the child's medical information, care, wishes, preferences and more. Our team can also upload helpful resources and communicate with families directly to their private portal.
- **A dedicated RMP participant webpage** featuring curated resources, an interactive resource map, updates on upcoming opportunities and other helpful tools
- **Opportunities for virtual networking sessions** to connect with other caregivers, share experiences and learn about additional supports

What is the timeline?

PPCC will launch the RMP in late August 2025. The LANTERN pilot will follow, running for several months, with the end date pending. Enrollment is open, and we welcome interested families to join.

What is required by participants?

- Must be a parent or primary caregiver of a child with both complex medical conditions (CMC) and intellectual or developmental disabilities (IDD), residing in Pennsylvania -
- Completion of brief pre- and post-program surveys, along with a willingness to provide honest feedback during the pilot
- Regular communication with RMP volunteers or staff to help us tailor support to the family's unique needs; method(s) of communication will be individualized to participant's preference
- Intention to participate in the pilot program for approximately 3-6 months

Get involved!

Follow the QR codes below if you are interested in getting involved as a LANTERN participant or as an RMP volunteer. Please also help spread the word of these opportunities to others in your circle!

Please do not hesitate to contact our RMP team at any time for additional information.

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Volunteer
Application



bit.ly/PPCC-RMPvolunteer



Participant
Interest
Form

bit.ly/PPCC-RMPinterest