LE
VOYAGEUR
GENÈVE

SAFARIS CONDITIONS

2027

français

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SAFARIS
LE VOYAGEUR_NICOLAS AMBROSETTI
IDE/CHE-397.595.662

Genève, le 1er janvier 2027

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1. PURPOSE AND SCOPE

These Specific Safari Conditions apply to any trip organised by LE VOYAGEUR that includes a safari, in whatever form: by vehicle, on foot, by boat or canoe, on horseback, by light aircraft or by hot-air balloon. They apply whatever the country (in particular East and Southern Africa, but also Asia or Latin America) and whatever the length of the safari within the trip.

1.2 RELATIONSHIP WITH THE GENERAL TERMS AND CONDITIONS

These conditions supplement LE VOYAGEUR's General Terms and Conditions of Contract and Travel 2027 (hereinafter "GTC") and form an inseparable whole with them: neither ever applies without the other. Any matter not governed here is governed by the GTC.

1.3 EVERY SAFARI HAS ITS OWN CONDITIONS

These conditions set out the general rules specific to safaris. Each trip nevertheless remains subject to its own particular conditions, which depend on the country, the parks, the camps and lodges chosen, the season and the activities booked: included services, deposits, cancellation terms, minimum age, luggage allowances, formalities and health recommendations. These particular conditions are set out in your offer and in your MYVOYAGEUR area.

1.4 ORDER OF PRECEDENCE

In accordance with article 1.3 of the GTC, the following apply in this order:

1. the particular conditions of your trip set out in your offer and in MYVOYAGEUR;
2. these specific conditions;
3. the GTC.

2. THE NATURE OF A SAFARI

2.1 NATURAL ENVIRONMENT

A safari takes place in natural, wild areas, often far from any infrastructure. Comfort, even in the most refined camps and lodges, adapts to this environment: rough tracks, long hours in the vehicle, very early starts, limited electricity and connectivity, and the presence of insects and animals.

2.2 WILDLIFE VIEWING

Wildlife viewing depends on the season, the rains, migrations and animal behaviour. It is never guaranteed. The absence of a species or of a natural event (for example a river crossing during the Great Migration) gives no entitlement to any refund.

2.3 SEASONS

Seasons affect wildlife viewing, the state of the tracks, prices and the opening of certain camps. In the rainy season, some areas may be difficult to access or even closed. LE VOYAGEUR will advise you on the best time to travel but cannot guarantee weather conditions.

2.4 ADJUSTMENTS ON SITE

Weather conditions, the state of the tracks, animal movements or decisions by park authorities may require changes on site to the itinerary, timings, activities or camp. The guide decides in the interest and for the safety of the travellers. LE VOYAGEUR will then offer a service of equivalent category (GTC, articles 5.3 and 7).

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3. WHAT IS GENERALLY INCLUDED

3.1 THE EXACT CONTENT OF YOUR SAFARI IS AS STATED IN YOUR OFFER

As a guide, a stay in a safari camp or lodge generally includes:

- accommodation in the category booked;
- full board, and often local drinks (water, soft drinks, beers, house wines, standard spirits);
- shared game drives, usually two a day, with a professional guide;
- park entry fees and conservation fees, where stated in the offer;
- transfers between the airstrip and the camp;
- often laundry, depending on the camp.

3.2 UNLESS OTHERWISE STATED IN YOUR OFFER, THE FOLLOWING ARE GENERALLY NOT INCLUDED:

- international flights and, depending on the offer, domestic flights;
- visas and electronic travel authorisations;
- tips (article 15);
- premium drinks and wines, champagne and premium spirits;
- special activities: hot-air balloon flights, gorilla or chimpanzee permits, walking or night safaris where the camp charges for them separately;
- a private vehicle (supplement);
- spa treatments, purchases and personal expenses;
- insurance (article 7);
- any increase in park and conservation fees decided by the authorities after booking (article 4.3).

4. BOOKING, PAYMENT AND CANCELLATION

4.1 CAMP AND LODGE CONDITIONS

Safari camps and lodges often have very limited capacity. They generally apply higher deposits and cancellation fees than those in the GTC (articles 3.6 and 4.3), sometimes up to 100% from 60 or 90 days before arrival. These conditions are set out in your offer and in MYVOYAGEUR; they take precedence over the general scale.

4.2 PERMITS.

Gorilla and chimpanzee permits, as well as certain permits for access to protected areas, are issued by the authorities and are personal, non-refundable and non-transferable. They are paid in full at the time of booking. The authorities may refuse access to a visitor showing signs of illness, without refund. Transferring the trip to another traveller (GTC, article 4.5) may be impossible for these services.

4.3 PARK AND CONSERVATION FEES

Park entry fees, conservation fees and other charges are set by the local authorities and may change without notice, including after your booking. They are then passed on in accordance with article 5.1 of the GTC. Some fees are payable on site.

4.4 LOCAL EVENTS

The closure of a park or a road, floods, bush fires, unrest or decisions by the authorities may prevent all or part of the programme from taking place. Such situations constitute force majeure (GTC, articles 6.2 and 10.2.2 c).

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5 LIGHT AIRCRAFT FLIGHTS

5.1 LUGGAGES. Domestic flights in light aircraft impose a strict luggage allowance, usually 15 kg per person including hand luggage and camera equipment, in soft bags without wheels or frames. The exact allowance of each airline is set out in MYVOYAGEUR (GTC, article 14).

5.2 EXCESS LUGGAGE. Excess luggage may be refused at boarding or require the purchase of an additional seat, at your expense. You may be asked for your weight when booking so that the aircraft load can be calculated. Luggage not needed on safari can often be left in storage; please ask us.

5.3 SCHEDULES. Flight times are indicative and depend on the weather and the condition of the airstrips. A flight may make unscheduled stops at other airstrips.

6. SANTÉ ET VACCINATIONS

6.1 CONSULTATION. Health recommendations depend on the country, the region, the season and your state of health. They are your responsibility (GTC, article 12). Consult your doctor or a travel medicine centre at least six weeks before departure. LE VOYAGEUR is not qualified to give medical advice; the information in MYVOYAGEUR is general.

6.2 VACCINATIONS. Your routine vaccinations must be up to date. Depending on the destination, other vaccines may be recommended, for example against hepatitis A, typhoid or rabies.

6.3 YELLOW FEVER. Some countries require an international certificate of vaccination against yellow fever, either for all travellers or for those arriving from or transiting through a country at risk. The certificate only becomes valid 10 days after vaccination. Without a certificate, entry or boarding may be refused; any resulting costs are at your expense.

6.4 MALARIA. Most safari regions are malaria areas. Preventive treatment may be recommended by your doctor. Protection against mosquitoes is essential in all cases: repellent, long, light-coloured clothing from late afternoon, and a mosquito net. Any fever occurring during the trip or in the months following your return requires immediate medical attention; tell the doctor about your trip.

6.5 OTHER RISKS. Sun and dehydration, dust, insects (in particular tsetse flies in some regions), and altitude in certain parks and for primate tracking. Drink bottled or treated water.

6.6 PHYSICAL FITNESS. Tracks are often rough and journeys long, which can be difficult in the case of back or neck problems, or during pregnancy. Walking safaris and gorilla or chimpanzee tracking require good physical fitness: several hours of walking, sometimes on steep slopes and at altitude. Please tell us when booking about any medical condition, pregnancy or reduced mobility. Some camps or activities may require a medical certificate or refuse participation.

6.7 MEDICATION. Take your personal medication in sufficient quantity, with a margin, in your hand luggage, in its original packaging and with the prescription (ideally in English). Some medicines are subject to import restrictions. A personal first-aid kit is recommended.

6.8 ACCESS TO MEDICAL CARE. Safari regions are far from medical facilities. Camps generally have first aid, but a serious health problem may require evacuation, which can take time and be very expensive.

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7. INSURANCE AND EVACUATION

Cancellation and assistance insurance is mandatory (GTC, article 11). For a safari, the assistance cover must include medical costs abroad, repatriation and medical evacuation, including by air from a remote area.

Check the limits of your policy and the cover for special activities (walking or horseback safaris, hot-air ballooning).

In some regions, membership of a local air evacuation service is included by the camp or recommended. Your offer will specify this.

8. SAFETY

Many camps and lodges are unfenced: wild animals may move freely through them, by day and by night. You undertake to follow strictly the instructions of guides, rangers and camp staff, in particular:

- do not walk around alone after dark; ask to be escorted to your tent or room;
- do not leave the vehicle, stand up in it or lean out of it without the guide's permission;
- never feed, call or approach animals, and respect the distances and silence requested;
- do not leave food or any items that may attract animals in your tent;
- keep children travelling with you under constant supervision.

Encounters with wildlife involve an inherent risk that LE VOYAGEUR and its service providers cannot entirely eliminate. LE VOYAGEUR accepts no liability for the consequences of failure to follow instructions (GTC, article 10.2.2 a).

9. SPECIAL ACTIVITIES

Walking, night, canoe and horseback safaris, primate tracking and hot-air balloon flights involve specific risks. They may be cancelled or shortened for weather or safety reasons and are subject to conditions of age, health, weight or fitness.

Service providers often require a waiver to be signed on site. You take part at your own risk (GTC, article 10.3).

If an included activity is cancelled by the service provider, LE VOYAGEUR will, as far as possible, offer a replacement activity or refund the amount actually returned by the service provider.

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10. CHILDREN

Many camps and activities set a minimum age, often between 6 and 16 depending on the activity (walking safaris, canoeing, gorilla tracking). Some camps do not accept young children.

Some camps require families with young children to book a private vehicle, charged as a supplement, so as not to disturb other guests. These conditions are set out in your offer.

Malaria prevention and vaccinations for children require specific medical advice (article 6).

11. FORMALITIES, DOCUMENTS AND MONEY

PASSPORTS AND VISAS. Some countries require a passport valid for at least six months after your return and several blank pages, as well as a visa or electronic travel authorisation obtained before departure. The requirements specific to your trip are set out in MYVOYAGEUR (GTC, article 12)..

MINORS. Some countries require specific documents for minors: birth certificate, and consent from the other parent when the child is not travelling with both parents. Please check with us before booking.

MONEY. US dollars are widely used for tips and purchases in several African countries. Recent banknotes in good condition are often required. Bank cards are not accepted everywhere and may be subject to a surcharge.

12. CLOTHING AND LUGGAGE

You will receive a packing list to help you prepare for your safari. In any case, bring clothing in neutral colours (beige, khaki, olive green). Dark blue and black attract certain insects, and bright colours disturb animals. Mornings and evenings can be cold, even in Africa.

Camouflage clothing is prohibited for civilians in several countries.

Several East African countries ban single-use plastic bags; they may be confiscated on arrival.

The use of drones is prohibited or subject to authorisation in most parks, reserves and countries (GTC, article 14).

13. RESPECT FOR PEOPLE, WILDLIFE AND THE ENVIRONMENT

Always ask people for their consent before photographing them, particularly during village visits. Photographing military installations, police officers, airports and official buildings is prohibited.

The purchase and export of products derived from protected species (ivory, skins, horns, shells, precious woods) are prohibited and penalised, including on your return to Switzerland.

Park rules (off-road driving, opening hours, distances, waste) must be respected. Any fines are at your expense.

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14 CAMP LIFE

Electricity is often solar or supplied by generator at certain times. Charging devices may be limited, and high-powered appliances (hair dryers, irons) often cannot be used.

Internet access and mobile network coverage may be limited or non-existent. In an emergency, use the assistance number given in your travel documents (GTC, article 15).

Water is a scarce resource in many camps. Laundry may be subject to local rules.

Keep your valuables in the safe where one is available. LE VOYAGEUR is not responsible for lost or stolen items.

15 TIPS

Tips for guides, trackers, rangers and camp staff are customary and are not included unless otherwise stated. Suggested amounts are given in MYVOYAGEUR (GTC, article 15).

16 GOVERNING LAW AND ACCEPTANCE

The governing law and place of jurisdiction are those set out in article 17 of the GTC.

These conditions are accepted together with the GTC when you approve your offer: by handwritten signature, by returning the signature page as a PDF, or by electronic approval in MYVOYAGEUR.

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