

INSURANCE GUIDELINES TO OBTAIN AUTHORIZATION

All insurance companies are not the same. Some require that you call, while others you are able to obtain authorization on-line. The requirements that are the same across the board are below.

REQUIRED documents you will need when obtaining an authorization:

1. Patient Demographics
2. CPTs of all tests you are requesting
3. ICD-10 codes along with description
4. Current patient's history and documentation of prolonged diagnosis

After submitting an authorization, the case may go **peer-to-peer**. This means you will need to have a nurse, PA, MA, or the referring Doctor contact the insurance company.

If a case is denied, the referring office must call to overturn, payors will not allow SDMI to do this on behalf of the referring office.

Below is a list of the insurance companies that will not allow SDMI to obtain authorization due to contractual agreements. In these cases the request must come from the referring office.

| Insurance: | Pre-Cert Company: | Phone Number: |
|-----------------------------|-----------------------|---------------|
| BCBS some plans | call the home plan | |
| Coventry..... | First Health | 801.323.6440 |
| Emblem Health PPO/EPO | underwriter GHI | 800.358.5500 |
| OneCall Medical | | 800.872.2875 |
| UHC (some plans) | | 866.889.8054 |

If you have questions or need additional support, please contact a Patient Care Coordinator (PCC).

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| PCC Team Lead | 702.515.8462 or 702.515.8417 |
| PCC Manager | 702.515.8421 |
| PCC Director | 702.515.8431 |

As a courtesy SDMI will attempt to obtain authorization on all referrals submitted with the information listed above (1-4 under required documents). If you do not want SDMI to obtain authorization for you, please indicate "DO NOT OBTAIN AUTH" on the referral and/or include the authorization number. The insurance companies noted in **GREEN** on the following pages prohibit SDMI from obtaining authorization.

SDMI is unable to obtain authorization for STATS

Please note, requests will be referred back to the referring provider to complete.

SDMI IS NOT ABLE TO ACCEPT THE FOLLOWING INSURANCES:

AARP Medicare Complete HCP only, Carelon (Formerly known as Caremore), Ambetter, Evicore for Radiology (Cigna), Friday Health Plan, Intermountain, Hometown Health, Humana (excluding: Optum), PacifiCare, P3 (Including: WellCare Specialty No Premium P3, Select P3 Boos P3, Harmony P3), Well Care

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| AARP <i>SDMI cannot accept Medicare Complete Intermountain</i> Medicare AARP Optum Complete HMO | Aetna Coventry (formerly First Health), Clark County Fire Fighters, GEHA, Mail Handlers, Medicare Prime, Hometown Health Plan, Painters Trust |
| Aetna Life Ins Co EBMS, EPO, P3, PPO, POS, QPOS, US Access, Open Access, Medicare and HMO 90 <i>SDMI cannot accept HCA</i> | Alignment Healthcare (2022) |
| Ascentra Workers Comp | Beech Street |
| Blue Cross/Blue Shield (BCBS) Nevada HMO& PPO, Medicare, Anthem Blue Cross/Blue Shield Medicaid, Anthem Optum Medibblue All other States PPO Only Pre-Cert: Must call the Home Plan | Boyd Gaming BCBS for Radiology |
| Bricklayers & Allied Craftsmen Local 13 BCBS | Bunch Care Solutions (Formerly: Employers Insurance Co of Nevada) State Workers Comp |
| Caesars Entertainment - Harrah's No Authorization Required SHO | California Iron Workers BCBS for Radiology |
| Carpenters Health & Welfare Trust BCBS for Radiology | Cement Mason & Plasterers Beech Street |
| Champ VA Center & VA Medical Centers | ChoiceCare Network / Humana Commercial PPO, HMO, POS, EPO, Medicare PPO, POS, Medicare Network PFFS, Medicare HMO (Not assigned to HCP) |
| City of Henderson UMR, UHC & Workers Comp | City of Las Vegas Beech Street, Loomis, SW Admin & SHL/HPN for MRIs & Stereo Breast Biopsies |
| Clark County Employees EPO UMR / SHO | Clark County Self Funded UMR / SHO |
| Coventry (Formerly First Health) <i>SDMI cannot submit for authorization</i> Pre-Cert: First Health 801.323.6440 | Culinary Health Plan No Authorization Required |
| Electrical Workers Local 357 BCBS for Radiology | Golden Rule PPO UHC |

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| Health Plan of Nevada (HPN) Medicaid (Smart Choice, FFS) HPN/Humana Optum Optum HMO Please see last page for additional guidelines | Humana under the IPA OPTUM - ONLY *Please see last page for additional guidelines <i>Note: SDMI is unable to accept all other Humana plans</i> |
| Jensen Admin Services (JAS) JAS Local 711, No Authorization Required BCBS for Radiology | Laborers Local 872- Construction Workers BCBS for Radiology PREFERRED PROVIDER |
| Las Vegas Metro Police Department/ Las Vegas Police Protective Association UMR (<i>No Auth Required</i>), SHO | Medicaid Molina, State/HP, UHC HPN Medicaid, Anthem Blue Cross/Blue Shield Medicaid |
| Medicare State Part B Only | Medicare Advantage PPO/PFFS Aetna Medicare |
| Molina Medicaid | MGM Resorts PPO & Direct Care, SHO, UMR SDMI EXCLUSIVE |
| Mirage Las Vegas UMR/SHO | Mutual of Omaha Beech St |
| North Las Vegas Fire Fighters | NV Energy Sierra Health & Life |
| Operating Engineers Local 501 BCBS for Radiology | One Call Medical SDMI cannot submit for authorization Call 800.872.2875 |
| Optum, HPN/Humana Optum, Optum HMO Please see last page for additional guidelines | P3 Employees UMR/SHO |
| Palms Casino Resort SHL | Private Healthcare System (PHCS) PPO & Multi-plan |
| Plumbers & Pipefitters Local 525 BCBS | Prominence PPO / HMO (Nevada Preferred Professionals NPP, Universal Health Network UHN) |
| Railroad Medicare | Sands Expo UMR / SHO |

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| Sheet Metal Workers (BC/BS) | Sierra Health EPO, SHL, SHO, Sierra Choice POS, Sierra Health & Life PPO, Spectrum, Smart Choice, Nevada Check Up See last page for additional guidelines |
| Silver Summit Medicaid | South Point Casino UMR / SHO |
| State of Nevada Employee Health UMR / SHO | Teachers Health Trust (THT) No CoPay, No Deductible |
| Teachers Advantage Plan | Teamsters Local 14, 631, 986 BCBS |
| Tricare/UHC Standard, Extra, Prime, TriCare for Life | UFC Local 711 BCBS |
| UMR Caesars, Golden Nugget, Dignity, LVMPD, Sands Expo, Station Casinos, Palazzo, Venetian | Union Pacific Railroad Employees |
| United Healthcare (UHC) All plans, Golden Rule MRI Only: Optum Focus HMO, AARP, Mediblu | USA Health Network |
| US Department of Labor Workers Comp | VA - Veterans Medical Centers |
| Victims of Crime Program State of Nevada | Venetian No Authorization Required UMR / SHO SDMI EXCLUSIVE |
| Wynn Resorts SHO | |

HPN/HUMANA OPTUM / OPTUM HMO GUIDELINES

No Authorization Needed

- MRI
- Pain Injections
- Modified Barium Swallow
- Paracentesis
- Thoracentesis
- Arthrogram
- Ultrasound Guided Biopsies
- CT Guided Biopsies
- Lumbar Puncture

Authorization Needed (SDMI can submit, Referral and Clinicals required):

3D Mammogram

CT

- CTA
- CTE
- Calcium Scoring
- Colonography
- Extremity (for special protocols only)
- Low Dose Lung Screening
- Low Dose
- Myelogram
- Parathyroid
- Venogram

Fluoroscopy

- Barium Enema
- Cisternogram
- Cystogram
- RUG - Retrograde
- Urethrogram
- VCUG

Nuclear Medicine

PET Scan

Ultrasound

- Abdominal Elastography
- Arterial Doppler
- Fetal Hip/Infant Hips
- Fetal Spine
- HSG
- Liver Elastography
- Male Pelvis
- OB
- Portal Vein
- Prostate Transrectal
- Pyloric Infant Study
- Renal Arterial Doppler
- Transcranial Doppler

X-Ray

- Scoliosis (2 or 3 View)
- Skeletal Survey

All other studies are required to go to SMA, unless special authorization is obtained by the referring physician. The authorization number must be included on the referral.

HPN GUIDELINES: SHL, Sierra Choice, UHC HPN Medicaid

No Authorization Needed:

- MRI
- Pain Injections
- Modified Barium Swallow
- Paracentesis
- Thoracentesis
- Ultrasound Guided Biopsies
- CT Guided Biopsies

****Any study over \$750.00 Authorization is required.***