

### INSURANCE GUIDELINES TO OBTAIN AUTHORIZATION

All insurance companies are not the same. Some require that you call, while others you are able to obtain authorization on-line. The requirements that are the same across the board are below.

**REQUIRED** documents you will need when obtaining an authorization:

1. Patient Demographics
2. CPTs of all tests you are requesting
3. ICD-10 codes along with description
4. Current patient's history and documentation of prolonged diagnosis

After submitting an authorization, the case may go **peer-to-peer**. This means you will need to have a nurse, PA, MA, or the referring Doctor contact the insurance company.

If a case is denied, the referring office must call to overturn, payors will not allow SDMI to do this on behalf of the referring office.

Below is a list of the insurance companies that will not allow SDMI to obtain authorization due to contractual agreements. In these cases the request must come from the referring office.

Insurance:	Pre-Cert Company:	Phone Number:
BCBS some plans .....	call the home plan	
Coventry.....	First Health .....	801.323.6440
Emblem Health PPO/EPO .....	underwriter GHI .....	800.358.5500
OneCall Medical .....		800.872.2875
UHC (some plans) .....		866.889.8054

If you have questions or need additional support, please contact a Patient Care Coordinator (PCC).

PCC Team Lead .....	702.515.8462 or 702.515.8417
PCC Manager .....	702.515.8421
PCC Director .....	702.515.8431

As a courtesy SDMI will attempt to obtain authorization on all referrals submitted with the information listed above (1-4 under required documents). If you do not want SDMI to obtain authorization for you, please indicate "DO NOT OBTAIN AUTH" on the referral and/or include the authorization number. The insurance companies noted in **GREEN** on the following pages prohibit SDMI from obtaining authorization.

**SDMI is unable to obtain authorization for STATS**

Please note, requests will be referred back to the referring provider to complete.

*SDMI IS NOT ABLE TO ACCEPT THE FOLLOWING INSURANCES:*

*AARP Medicare Complete HCP only, Carelon (Formerly known as Caremore), Ambetter, Evicore for Radiology (Cigna), Friday Health Plan, Intermountain, Hometown Health, Humana (excluding: Optum), PacifiCare, P3 (Including: WellCare Specialty No Premium P3, Select P3 Boos P3, Harmony P3), Well Care*

AARP <i>SDMI cannot accept Medicare Complete Intermountain</i> Medicare AARP Optum Complete HMO	Aetna Coventry (formerly First Health), Clark County Fire Fighters, GEHA, Mail Handlers, Medicare Prime, Hometown Health Plan, Painters Trust
Aetna Life Ins Co EBMS, EPO, P3, PPO, POS, QPOS, US Access, Open Access, Medicare and HMO 90 <i>SDMI cannot accept HCA</i>	Alignment Healthcare (2022)
Ascentra Workers Comp	Beech Street
Blue Cross/Blue Shield (BCBS) Nevada HMO& PPO, Medicare, Anthem Blue Cross/Blue Shield Medicaid, Anthem Optum Medibblue All other States PPO Only Pre-Cert: Must call the Home Plan	Boyd Gaming BCBS for Radiology
Bricklayers & Allied Craftsmen Local 13 BCBS	Bunch Care Solutions (Formerly: Employers Insurance Co of Nevada) State Workers Comp
Caesars Entertainment - Harrah's No Authorization Required SHO	California Iron Workers BCBS for Radiology
CareSource Nevada Medicaid	Carpenters Health & Welfare Trust BCBS for Radiology
Cement Mason & Plasterers Beech Street	Champ VA Center & VA Medical Centers
ChoiceCare Network / Humana Commercial PPO, HMO, POS, EPO, Medicare PPO, POS, Medicare Network PFFS, Medicare HMO (Not assigned to HCP)	City of Henderson UMR, UHC & Workers Comp
City of Las Vegas Beech Street, Loomis, SW Admin & SHL/HPN for MRIs & Stereo Breast Biopsies	Clark County Employees EPO UMR / SHO
Clark County Self Funded UMR / SHO	Coventry (Formerly First Health) <i>SDMI cannot submit for authorization</i> Pre-Cert: First Health 801.323.6440
Culinary Health Plan No Authorization Required	Electrical Workers Local 357 BCBS for Radiology

Golden Rule PPO UHC	Health Plan of Nevada (HPN) Medicaid (Smart Choice, FFS) HPN/Humana Optum Optum HMO Please see last page for additional guidelines
Humana under the IPA OPTUM - ONLY *Please see last page for additional guidelines <i>Note: SDMI is unable to accept all other Humana plans</i>	Jensen Admin Services (JAS) JAS Local 711, No Authorization Required <b>BCBS for Radiology</b>
Laborers Local 872- Construction Workers <b>BCBS for Radiology</b> <b>PREFERRED PROVIDER</b>	Las Vegas Metro Police Department/ Las Vegas Police Protective Association UMR ( <i>No Auth Required</i> ), SHO
Medicaid Anthem Blue Cross/Blue Shield Medicaid   CareSource   HP   Molina   State   UHC HPN	Medicare State Part B Only
Medicare Advantage PPO/PFFS Aetna Medicare	Molina Medicaid
MGM Resorts PPO & Direct Care, SHO, UMR <b>SDMI EXCLUSIVE</b>	Mirage Las Vegas UMR/SHO
Mutual of Omaha Beech St	North Las Vegas Fire Fighters
NV Energy Sierra Health & Life	Operating Engineers Local 501 <b>BCBS for Radiology</b>
One Call Medical <i>SDMI cannot submit for authorization</i> <b>Call 800.872.2875</b>	Optum, HPN/Humana Optum, Optum HMO Please see last page for additional guidelines
P3 Employees UMR/SHO	Palms Casino Resort SHL
Private Healthcare System (PHCS) PPO & Multi-plan	Plumbers & Pipefitters Local 525 BCBS
Prominence PPO / HMO (Nevada Preferred Professionals NPP, Universal Health Network UHN)	Railroad Medicare

Sands Expo UMR / SHO	Sheet Metal Workers (BC/BS)
Sierra Health EPO, SHL, SHO, Sierra Choice POS, Sierra Health & Life PPO, Spectrum, Smart Choice, Nevada Check Up See last page for additional guidelines	Silver Summit Medicaid
South Point Casino UMR / SHO	State of Nevada Employee Health UMR / SHO
Teachers Health Trust (THT) No CoPay, No Deductible	Teachers Advantage Plan
Teamsters Local 14, 631, 986 BCBS	Tricare/UHC Standard, Extra, Prime, TriCare for Life
UFC Local 711 BCBS	UMR Caesars, Golden Nugget, Dignity, LVMPD, Sands Expo, Station Casinos, Palazzo, Venetian
Union Pacific Railroad Employees	United Healthcare (UHC) All plans, Golden Rule MRI Only: Optum Focus HMO, AARP, Medibblue
USA Health Network	US Department of Labor Workers Comp
VA - Veterans Medical Centers	Victims of Crime Program State of Nevada
Venetian No Authorization Required UMR / SHO SDMI EXCLUSIVE	Wynn Resorts SHO

### HPN/HUMANA OPTUM / OPTUM HMO GUIDELINES

#### **No Authorization Needed**

- MRI
- Pain Injections
- Modified Barium Swallow
- Paracentesis
- Thoracentesis
- Arthrogram
- Ultrasound Guided Biopsies
- CT Guided Biopsies
- Lumbar Puncture

#### **Authorization Needed** (SDMI can submit, Referral and Clinicals required):

##### **3D Mammogram**

##### **Fluoroscopy**

- Barium Enema
- Cisternogram
- Cystogram
- RUG - Retrograde

##### **Urethrogram**

- VCUG

##### **Nuclear Medicine**

##### **PET Scan**

##### **Ultrasound**

- Abdominal Elastography
- Arterial Doppler
- Fetal Hip/Infant Hips
- Fetal Spine
- HSG
- Liver Elastography
- Male Pelvis
- OB
- Portal Vein
- Prostate Transrectal
- Pyloric Infant Study
- Renal Arterial Doppler
- Transcranial Doppler

##### **X-Ray**

- Scoliosis (2 or 3 View)
- Skeletal Survey

***All other studies are required to go to SMA, unless special authorization is obtained by the referring physician. The authorization number must be included on the referral.***

### HPN GUIDELINES: SHL, Sierra Choice, UHC HPN Medicaid

#### **No Authorization Needed:**

- MRI
- Pain Injections
- Modified Barium Swallow
- Paracentesis
- Thoracentesis
- Ultrasound Guided Biopsies
- CT Guided Biopsies
- CT

***\*Any study over \$1500.00 Authorization is required.***