

### INSURANCE GUIDELINES TO OBTAIN AUTHORIZATION

All insurance companies are not the same. Some require that you call, while others you are able to obtain authorization on-line. The requirements that are the same across the board are below.

**REQUIRED** documents you will need when obtaining an authorization:

1. Patient Demographics
2. CPTs of all tests you are requesting
3. ICD-10 codes along with description
4. Current patient's history and documentation of prolonged diagnosis

After submitting an authorization, the case may go **peer-to-peer**. This means you will need to have a nurse, PA, MA, or the referring Doctor contact the insurance company.

If a case is denied, the referring office must call to overturn, payors will not allow SDMI to do this on behalf of the referring office.

Below is a list of the insurance companies that will not allow SDMI to obtain authorization due to contractual agreements. In these cases the request must come from the referring office.

Insurance:	Pre-Cert Company:	Phone Number:
BCBS some plans .....	call the home plan	
Coventry.....	First Health .....	801.323.6440
Emblem Health PPO/EPO .....	underwriter GHI .....	800.358.5500
OneCall Medical .....		800.872.2875
UHC (some plans) .....		866.889.8054

If you have questions or need additional support, please contact a Patient Care Coordinator (PCC).

PCC Team Lead .....	<b>702.515.8462 or 702.515.8417</b>
PCC Manager .....	702.515.8421
PCC Director .....	702.515.8431

As a courtesy SDMI will attempt to obtain authorization on all referrals submitted with the information listed above (1-4 under required documents). If you do not want SDMI to obtain authorization for you, please indicate "DO NOT OBTAIN AUTH" on the referral and/or include the authorization number. The insurance companies noted in **GREEN** on the following pages prohibit SDMI from obtaining authorization.

**SDMI is unable to obtain authorization for STATS**

Please note, requests will be referred back to the referring provider to complete.

*SDMI IS NOT ABLE TO ACCEPT THE FOLLOWING INSURANCES:*

*AARP Medicare Complete HCP only, Carelon (Formerly known as Caremore), Ambetter, Evicore for Radiology (Cigna), Friday Health Plan, Intermountain, Hometown Health, Humana (excluding: Optum), PacifiCare, P3 (Including: WellCare Specialty No Premium P3, Select P3 Boos P3, Harmony P3), Well Care*

<p>AARP</p> <p><i>SDMI cannot accept Medicare Complete Intermountain</i></p> <p>Medicare AARP Optum Complete HMO</p>	<p>Aetna</p> <p>Coventry (formerly First Health), Clark County Fire Fighters, GEHA, Mail Handlers, Medicare Prime, Hometown Health Plan, Painters Trust</p>
<p>Aetna Life Ins Co</p> <p>EBMS, EPO, P3, PPO, POS, QPOS, US Access, Open Access, Medicare and HMO 90</p> <p><i>SDMI cannot accept HCA</i></p>	<p>Alignment Healthcare (2022)</p>
<p>Ascentra Workers Comp</p>	<p>Beech Street</p>
<p>Blue Cross/Blue Shield (BCBS)</p> <p>Nevada HMO&amp; PPO, Medicare, Anthem Blue Cross/Blue Shield Medicaid, Anthem Optum Medibblue</p> <p>All other States PPO Only</p> <p>Pre-Cert: Must call the Home Plan</p>	<p>Boyd Gaming</p> <p>BCBS for Radiology</p>
<p>Bricklayers &amp; Allied Craftsmen Local 13</p> <p>BCBS</p>	<p>Bunch Care Solutions</p> <p>(Formerly: Employers Insurance Co of Nevada)</p> <p>State Workers Comp</p>
<p>Caesars Entertainment - Harrah's</p> <p>No Authorization Required</p> <p>SHO</p>	<p>California Iron Workers</p> <p>BCBS for Radiology</p>
<p>CareSource Nevada Medicaid</p>	<p>Carpenters Health &amp; Welfare Trust</p> <p>BCBS for Radiology</p>
<p>Cement Mason &amp; Plasterers</p> <p>Beech Street</p>	<p>Champ VA Center &amp; VA Medical Centers</p>
<p>ChoiceCare Network / Humana</p> <p>Commercial PPO, HMO, POS, EPO,</p> <p>Medicare PPO, POS, Medicare Network PFFS,</p> <p>Medicare HMO (Not assigned to HCP)</p>	<p>City of Henderson</p> <p>UMR, UHC &amp; Workers Comp</p>
<p>City of Las Vegas</p> <p>Beech Street, Loomis, SW Admin &amp; SHL/HPN for MRIs &amp; Stereo Breast Biopsies</p>	<p>Clark County Employees EPO</p> <p>UMR / SHO</p>
<p>Clark County Self Funded</p> <p>UMR / SHO</p>	<p>Coventry (Formerly First Health)</p> <p><i>SDMI cannot submit for authorization</i></p> <p>Pre-Cert: First Health 801.323.6440</p>
<p>Culinary Health Plan</p> <p>No Authorization Required</p>	<p>Electrical Workers Local 357</p> <p>BCBS for Radiology</p>

Golden Rule PPO UHC	Health Plan of Nevada (HPN) Medicaid (Smart Choice, FFS) HPN/Humana Optum Optum HMO Please see last page for additional guidelines
Humana under the IPA OPTUM - ONLY *Please see last page for additional guidelines <i>Note: SDMI is unable to accept all other Humana plans</i>	Intermountain Health Network Select Health Commercial Only
Jensen Admin Services (JAS) JAS Local 711, No Authorization Required <b>BCBS for Radiology</b>	Laborers Local 872- Construction Workers <b>BCBS for Radiology</b> <b>PREFERRED PROVIDER</b>
Las Vegas Metro Police Department/ Las Vegas Police Protective Association UMR ( <i>No Auth Required</i> ), SHO	Medicaid Anthem Blue Cross/Blue Shield Medicaid   CareSource   HP   Molina   State   UHC HPN
Medicare State Part B Only	Medicare Advantage PPO/PFFS Aetna Medicare
Molina Medicaid	MGM Resorts PPO & Direct Care, SHO, UMR <b>SDMI EXCLUSIVE</b>
Mirage Las Vegas UMR/SHO	Mutual of Omaha Beech St
North Las Vegas Fire Fighters	NV Energy Sierra Health & Life
Operating Engineers Local 501 <b>BCBS for Radiology</b>	One Call Medical <i>SDMI cannot submit for authorization</i> <b>Call 800.872.2875</b>
Optum, HPN/Humana Optum, Optum HMO Please see last page for additional guidelines	P3 Employees UMR/SHO
Palms Casino Resort SHL	Private Healthcare System (PHCS) PPO & Multi-plan
Plumbers & Pipefitters Local 525 BCBS	Prominence PPO / HMO (Nevada Preferred Professionals NPP, Universal Health Network UHN)

Railroad Medicare	Sands Expo UMR / SHO
Sheet Metal Workers (BC/BS)	Sierra Health EPO, SHL, SHO, Sierra Choice POS, Sierra Health & Life PPO, Spectrum, Smart Choice, Nevada Check Up See last page for additional
Silver Summit Medicaid	South Point Casino UMR / SHO
State of Nevada Employee Health UMR / SHO	Teachers Health Trust (THT) No CoPay, No Deductible
Teachers Advantage Plan	Teamsters Local 14, 631, 986 BCBS
Tricare/UHC Standard, Extra, Prime, TriCare for Life	UFC Local 711 BCBS
UMR Caesars, Golden Nugget, Dignity, LVMPD, Sands Expo, Station Casinos, Palazzo, Venetian	Union Pacific Railroad Employees
United Healthcare (UHC) All plans, Golden Rule MRI Only: Optum Focus HMO, AARP, Medibblue	USA Health Network
US Department of Labor Workers Comp	VA - Veterans Medical Centers
Victims of Crime Program State of Nevada	Venetian No Authorization Required UMR / SHO <b>SDMI EXCLUSIVE</b>
Wynn Resorts SHO	

## HPN/HUMANA OPTUM / OPTUM HMO GUIDELINES

### **No Authorization Needed**

- MRI
- Pain Injections
- Modified Barium Swallow
- Paracentesis
- Thoracentesis
- Arthrogram
- Ultrasound Guided Biopsies
- CT Guided Biopsies
- Lumbar Puncture

### **Authorization Needed** (SDMI can submit, Referral and Clinicals required):

#### **3D Mammogram**

#### **Fluoroscopy**

- Barium Enema
- Cisternogram
- Cystogram
- RUG - Retrograde

#### **Urethrogram**

- VCUG

#### **Nuclear Medicine**

#### **PET Scan**

#### **Ultrasound**

- Abdominal Elastography
- Arterial Doppler
- Fetal Hip/Infant Hips
- Fetal Spine
- HSG
- Liver Elastography
- Male Pelvis
- OB
- Portal Vein
- Prostate Transrectal
- Pyloric Infant Study
- Renal Arterial Doppler
- Transcranial Doppler

#### **X-Ray**

- Scoliosis (2 or 3 View)
- Skeletal Survey

***All other studies are required to go to SMA, unless special authorization is obtained by the referring physician. The authorization number must be included on the referral.***

## HPN GUIDELINES: SHL, Sierra Choice, UHC HPN Medicaid

### **No Authorization Needed:**

- MRI
- Pain Injections
- Modified Barium Swallow
- Paracentesis
- Thoracentesis
- Ultrasound Guided Biopsies
- CT Guided Biopsies
- CT

***\*Any study over \$1500.00 Authorization is required.***