

CASE STUDY



Budding Success

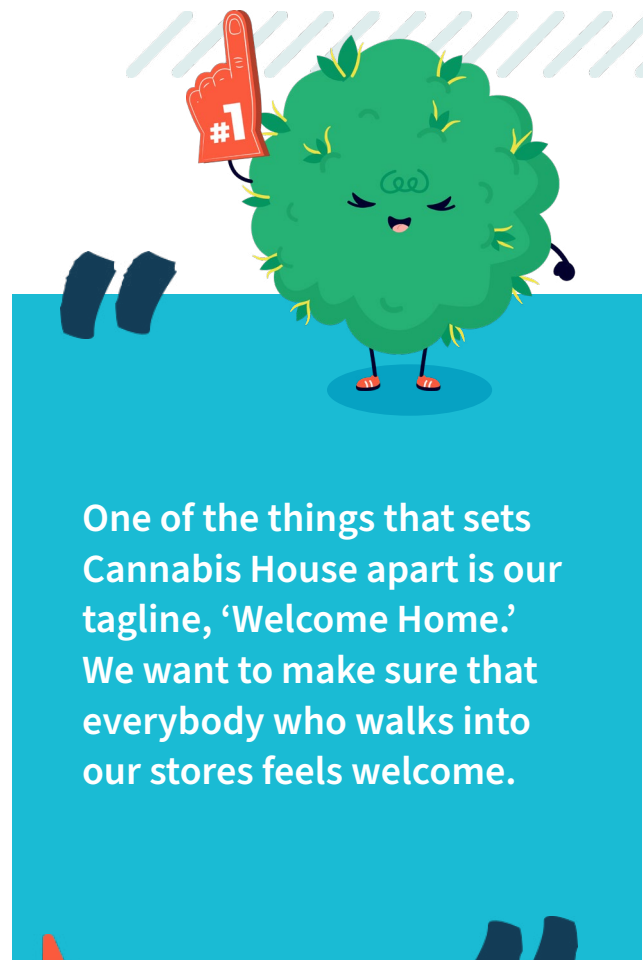
How Cannabis House Transformed Operations Using KayaPush



Welcome to Cannabis House

Located just steps from USC in the heart of Los Angeles, Cannabis House opened its doors with a mission to create an inclusive space where everyone feels welcome. In only a couple of years, they've built a brand that's as diverse as their product range. Whether you're looking for classic flower and edibles or wellness products like bath bombs and oils, Cannabis House offers something for everybody. With a vision for growth and a commitment to innovation, they're redefining the cannabis retail experience. Cannabis House isn't just a dispensary — it's a sanctuary where culture, community, and cannabis all come together.

We recently sat down with Monica Meiloaica, co-owner of Cannabis House, to hear how KayaPush transformed the way they run their business.



Hazy Days

Before switching to KayaPush, the main issue that Cannabis House faced was their disconnected systems. This led to inefficiency and frustration for their team as they tried to juggle scheduling and payroll separately.

Communication between store-level managers and the HR team was difficult with this fragmented system, which often resulted in unnecessary delays. Not to mention that handling last-minute shift changes was a time-consuming hassle since managers had to reach out to employees one by one to find replacements. On top of that, manually tracking mandatory breaks and break waiver forms added yet another layer of stress and uncertainty when it came to California labor compliance.

Without system integration, it was challenging for Cannabis House to streamline their operations, leaving them searching for a solution that could bring everything together in one place. This was when they discovered KayaPush — an all-in-one system with all of the integrated features they were looking for.

"Before KayaPush, we always had things separated and segregated. So, we would do our scheduling on one platform, then we would run payroll on another. It became very difficult to communicate from our management team at the store level with our HR team that was actually running payroll."

BEFORE KAYAPUSH

X DISCONNECTED SYSTEMS

Using different platforms for each task made people management tedious.

X COMMUNICATION ISSUES

Intracompany communication was difficult with a fragmented system.

X TIME-CONSUMING

Obtaining data from multiple platforms to run payroll required a lot of time each pay period.

X MANUAL SHIFT MANAGEMENT

Managers had to reach out to employees individually about last-minute shift changes.

X COMPLIANCE CONCERNS

Manually keeping up with mandatory breaks and break waiver forms was a constant concern.

X GROWTH LIMITATIONS

Operating with disconnected systems would have made it difficult to manage staff across multiple locations as they grew.

X DATA GAPS

No real-time access to labor vs. sales data caused decisions to rely on guesswork instead of numbers.

On Cloud Nine With KayaPush

When Cannabis House transitioned to KayaPush, it was an immediate improvement. According to Monica, implementing the software into their operations was a smooth and streamlined process thanks to the KayaPush team. As a new company with little historical data, KayaPush made it easy for them to hit the ground running.

Now, Cannabis House enjoys the benefits of an integrated system. The simplicity of having everything in one platform has made it easy for both managers and new staff to quickly get up to speed.

Monica believes KayaPush has been a foolproof solution for their business, saving them both time and money. The platform helped Cannabis House streamline its processes from start to finish, giving the team more time to focus on expanding and building the brand.

"KayaPush has really helped us streamline and save time when issues pop up, and that tends to happen a lot with our staff. Being able to swap shifts or request changes right on the app saves us a lot of time and headaches."

KayaPush has helped with staff management by making it really easy from the very beginning when it comes to hiring, onboarding, and then scheduling. It's foolproof and saves you time and money because it's so quick.



Lit Features, Real Results

For Cannabis House, KayaPush offers a range of benefits that go beyond just saving time. While having everything all in one place is a major advantage, it's only one of the many features that they love.

"My most used feature of KayaPush is the scheduler — it makes it very easy to bring in employees, schedule them, and ensure they're not going over on breaks for compliance."



✓ POS INTEGRATION

Seamless integration with their POS system helps them ensure they're scheduling efficiently.

✓ REAL-TIME ACCESS TO DATA

Instead of relying on guesswork, they have access to real-time labor insights to make data-driven decisions, keeping their business profitable.

✓ FACIAL ID AND GEOFENCING TECHNOLOGY

KayaPush's time-tracking technology eliminates the possibility of buddy punching and time theft.

✓ AUTOMATED SCHEDULING

Adding new employees to the schedule and ensuring all staff are compliant has become a breeze.

✓ HANDS-OFF SHIFT SWAPS

Rather than manually finding last-minute shift coverage, team members can swap shifts and request changes directly through the KayaPush app.

✓ COMPLIANCE

Monica enjoys peace of mind knowing that KayaPush keeps them compliant with automated scheduling and break rosters to avoid hefty fines.

✓ BREAK WAIVER FORMS

These forms automatically pop up when employees clock out to ensure compliance if a break wasn't taken during their shift.

Lighting Up New Markets

Cannabis House is on an exciting growth path, with plans to expand into states like Ohio, Washington, and Texas, as well as more locations across California and Los Angeles. In addition to their retail stores, they're also preparing to open a new manufacturing lab to begin creating their own top-quality cannabis products.

During this growth period, one of the biggest challenges they face is growing at the right pace. Many dispensaries scale too quickly, which leads to outpacing their operational capabilities. After thorough planning, they're finally ready to take the next step to expand across the U.S.

As they begin to expand, Monica is determined to turn Cannabis House into a recognized brand, not just a dispensary. She believes that what really makes a brand is the connection customers feel with the experience instead of just the products they purchase. When cannabis becomes federally legal, Cannabis House plans to expand even further across the U.S. with KayaPush as a partner to support their growing team every step of the way.



THANKS TO KAYAPUSH, MONICA AND HER TEAM CAN FOCUS ON:

- ✓ Growth and expansion
- ✓ Building their brand
- ✓ Increasing profitability
- ✓ Creating welcoming and memorable experiences
- ✓ Manufacturing quality cannabis products

"What really makes a brand is the experience customers have. We want to make sure that when they leave, they feel connected and they have a connection to the brand, not just the products that they're getting."



"I love to travel and KayaPush gives me peace of mind knowing that my team can manage everything that needs to get done, even when I'm not around to oversee it."



SIMPLIFY YOUR OPERATIONS

Monica and thousands of dispensary owners are simplifying their operations with KayaPush's all-in-one people management solution — join them today!

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