

# **Bold Connections and Innovations:**

A Community Care Model that advances support for people with IDD and mental health needs.

***Bridge Forward***

**7/25/25**



**NextGen**  
SYNERGY



Dr. Monica McCall, NextGen Synergy Co-Founder/Executive Director



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*Scan me!*

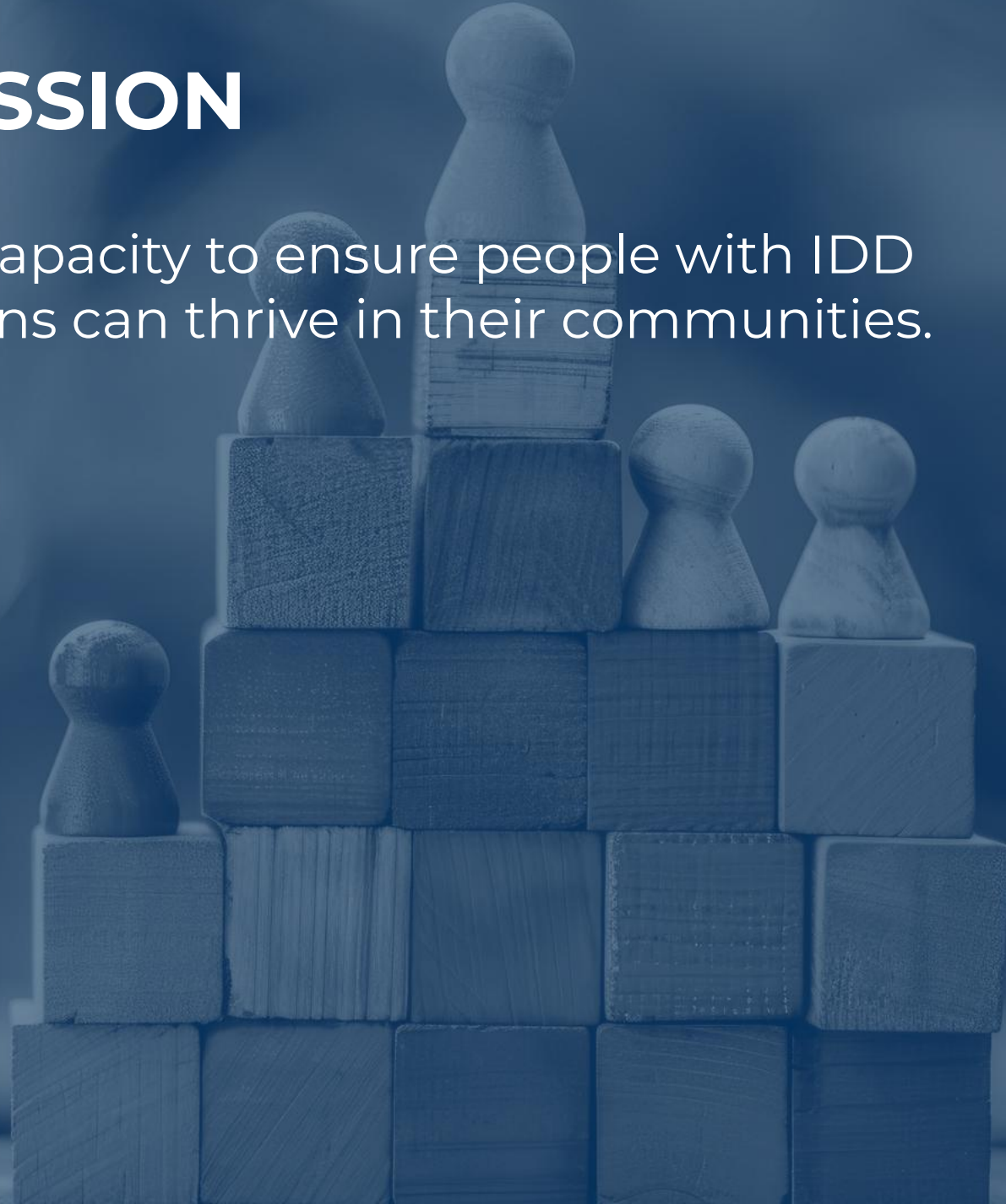


# OUR MISSION

To expand knowledge, skill, and clinical capacity to ensure people with IDD and co-occurring mental health conditions can thrive in their communities.

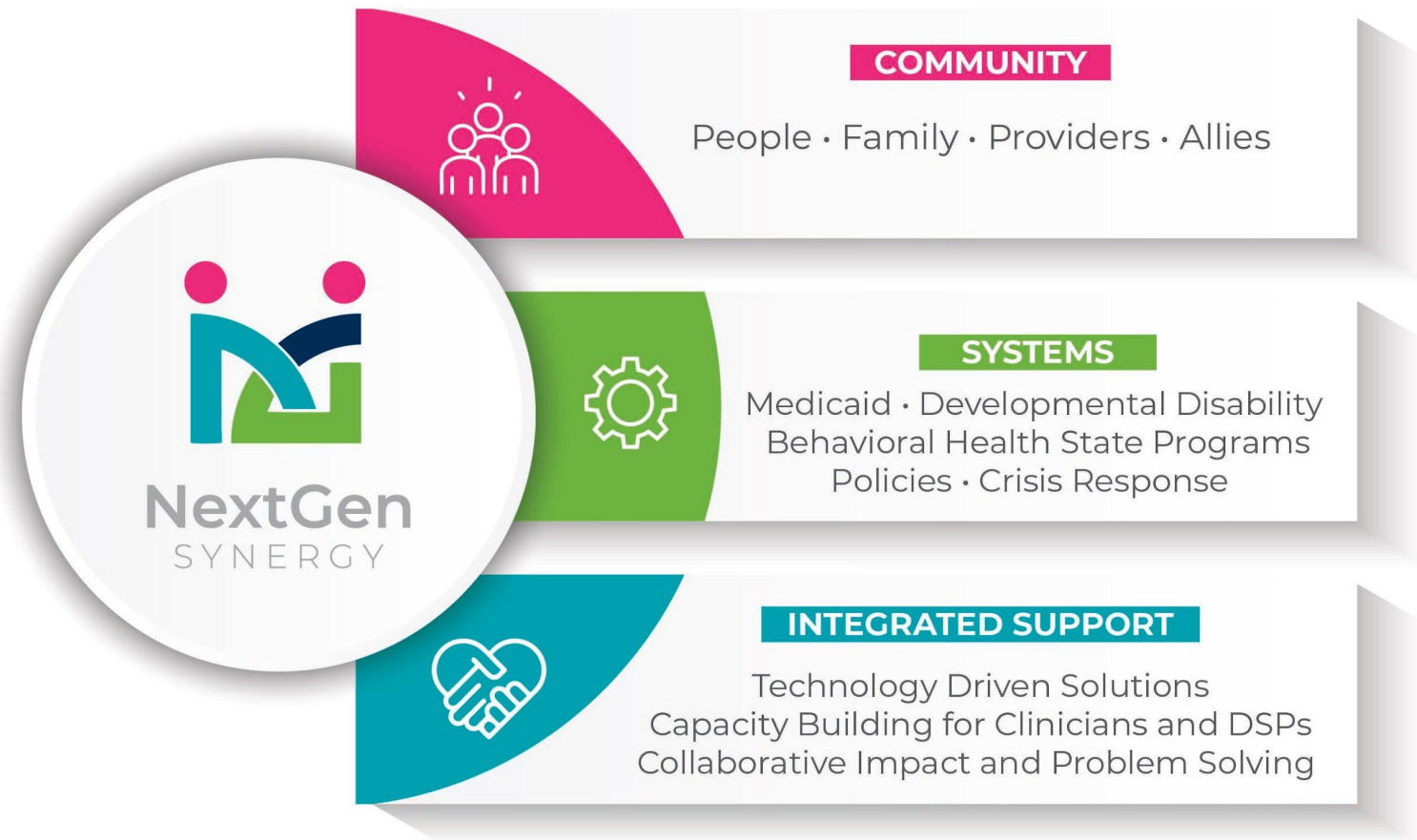
## HOW WE WORK

- **We Convene**
- **We Build Capacity**
- **We Advance Innovation**
- **We Partner**

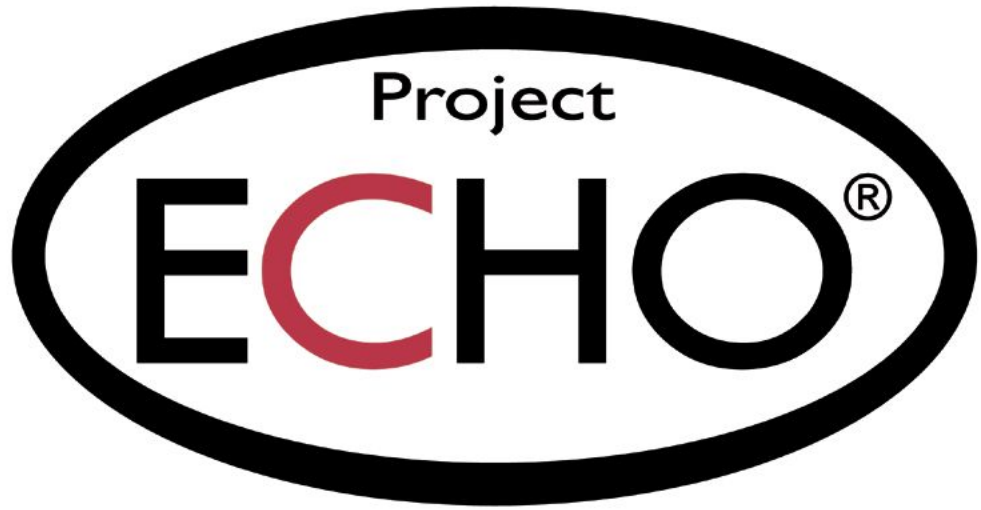




## NextGen Synergy: A Community Care Hub for IDD and Mental Health



NextGen Synergy works like a **community care hub** for people with intellectual and developmental disabilities and mental health support needs. Our goal is to bring together local resources, knowledge, and expertise to help people get the right care and support in their communities. By connecting services and building strong partnerships, we help reduce gaps in care, lower avoidable costs, and make sure people and the professionals who support them have the tools, skills, and clinical capacity they need to thrive.

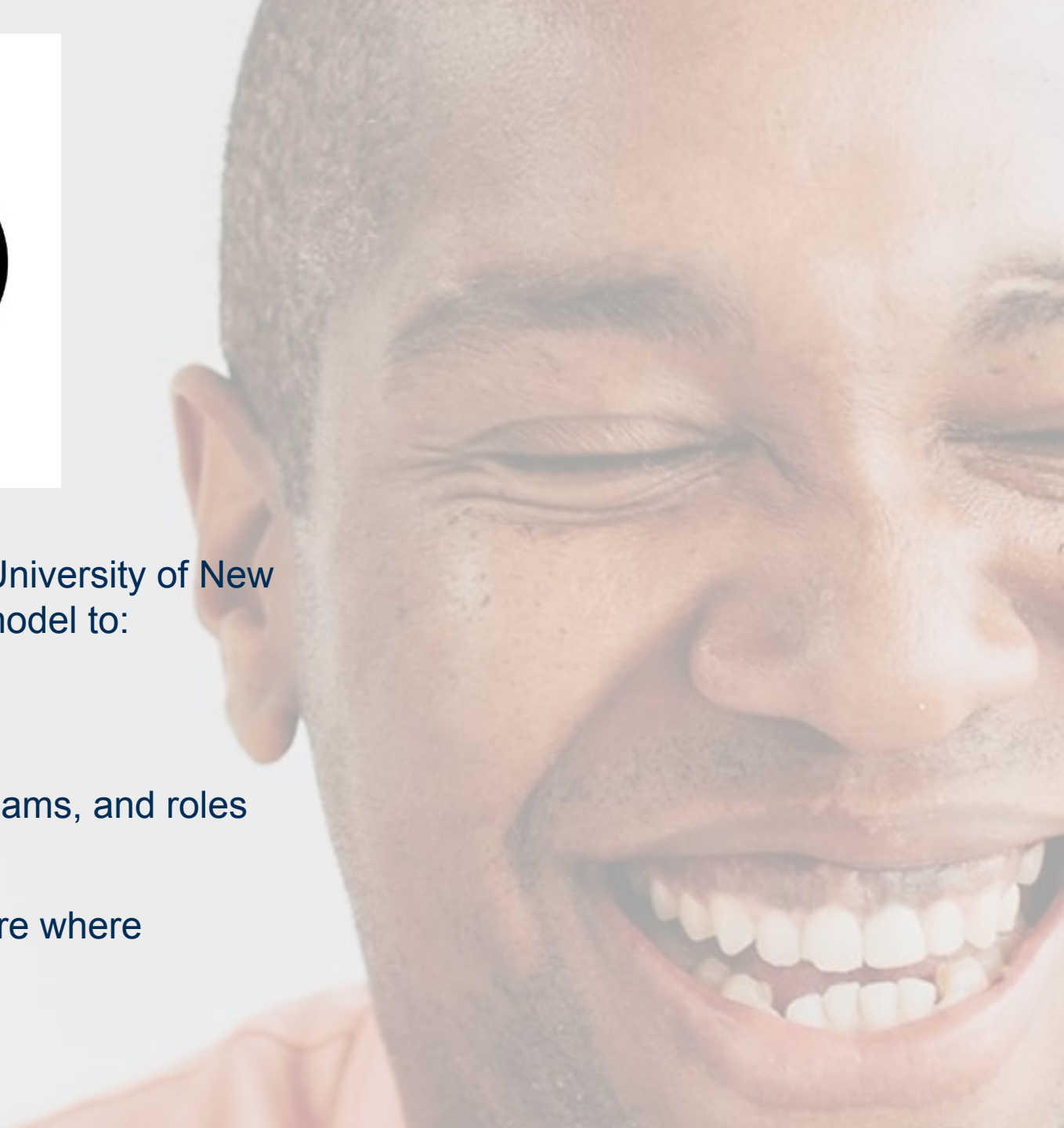


As official partners in the **ECHO Model®** through the University of New Mexico, NextGen Synergy uses this evidence-based model to:

- Build workforce confidence
- Share real-time case consultation
- Promote democratized learning across providers, teams, and roles

This model creates a “hub-and-spoke” learning structure where everyone *teaches and everyone learns*.

Learn more: [hsc.unm.edu/echo](https://hsc.unm.edu/echo)





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# NextGen Synergy Pilot Opportunities and Impact Teams

Innovation in Action. Grounded in Community.

**REMOTE SUPPORT TECHNOLOGIES**

**TELEBEHAVIORAL HEALTH PLATFORM**

**BEHAVIORAL AND MENTAL HEALTH RISK  
SCREENING TOOL**

**CLINICAL EDUCATION IMPACT TEAM**

**AGENCY GROWTH IMPACT TEAM**

**POLICY ADVOCACY IMPACT TEAM**

**MICROLEARNING IMPACT TEAM**

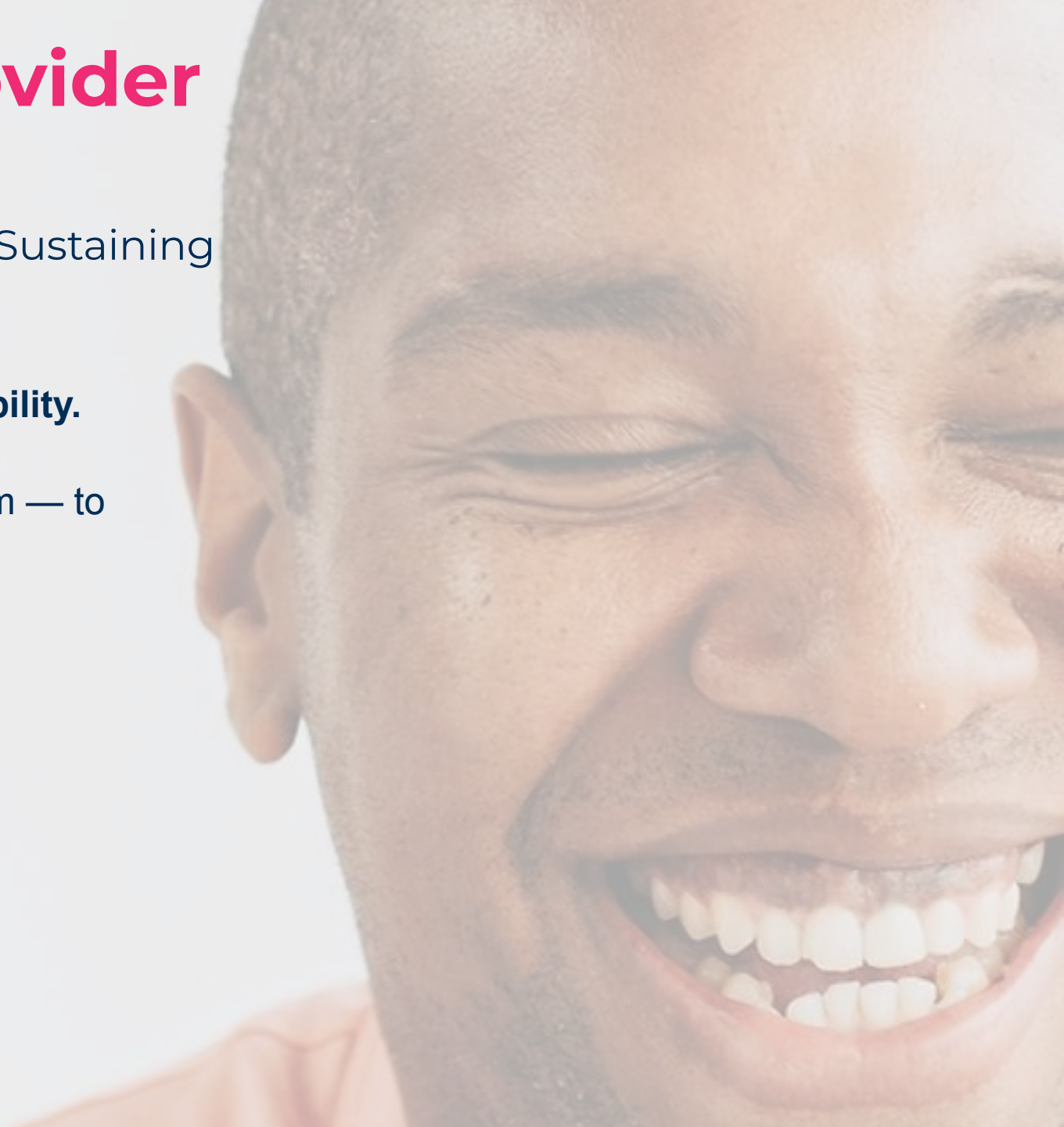
# NextGen Synergy + Provider Associations

Co-Creating Capacity | Driving Innovation | Sustaining Community-Based Support

**You're leading the advocacy. We support sustainability.**

We work alongside associations — not in place of them — to help their members:

- **Build clinical and workforce capacity**
- **Reduce system strain**
- **Pilot and scale tech-based solutions**
- **Co-create community-driven strategies**





# WHY GOVERNMENT PARTNERSHIP MATTERS

The government cannot be expected to solve all problems alone. That's where we come in. NextGen is a trusted partner that brings together community, providers, systems, and people with lived experience to create practical, lasting solutions.

***When communities lead change, it sticks.***





# NextGen Synergy + Kibu: A Partnership Built for Systems That Work



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kibu

*“Technology won’t fix the system on its own and neither will policy. But when you bring the right partners to the table, real transformation happens.”*



**We work with  
communities to build  
what works:** local voice,  
smart tools, and connected  
systems that keep people  
supported in the places  
they call home.



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