



Our Mission

NextGen Synergy exists to expand capacity to better support people with intellectual and developmental disabilities (IDD) and co-occurring mental health conditions. We do this by convening partners, elevating lived experience, developing and enhancing clinical and workforce capacity, and advancing smart, sustainable solutions that help people thrive in their communities.

WHAT WE ARE:

A Community-Led Innovation Hub

NextGen operates *like* a community care hub. A model proven to improve outcomes and reduce long-term system costs in health-care settings by coordinating local supports and building integrated pathways of care. Research shows that community care hubs reduce fragmentation, lower avoidable service use, and increase satisfaction and sustainability across populations with complex needs.

We apply that same model to the IDD and mental health landscape, ensuring that innovation is rooted in community voice, sustained by collaboration, and backed by real tools and training.

Visit our website:

NextGenSynergyHub.com

WHY GOVERNMENT PARTNERSHIP MATTERS

The government cannot be expected to solve all problems alone. That's where we come in. NextGen is a trusted partner that brings together community, providers, systems, and people with lived experience to create practical, lasting solutions.

When communities lead change, it sticks.

Our work fosters alignment across developmental disabilities, behavioral health, juvenile justice, social services, and Medicaid. We offer the connective infrastructure that ensures all departments working with this population are moving in the same direction.

We want government to see NextGen as a long-term partner in designing and delivering the future of care for people with IDD and co-occurring mental health conditions.

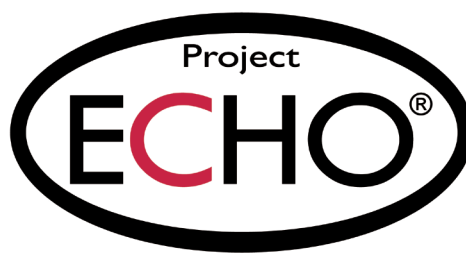
HOW WE WORK

- **We Convene.** We bring together people supported, families, DSPs, clinicians, agency leaders, and policymakers.
- **We Build Capacity.** We provide targeted training, workforce support, and clinical partnerships that strengthen local systems.
- **We Advance Innovation.** From remote support to telebehavioral health, to AI, we help scale technology that expands access and drives down costs in HCBS.
- **We Partner.** With government, providers, people with lived experience, and community leaders to co-develop, test, and scale solutions that are rooted in community voice and built for real-world impact.

THE VALUE WE BRING

Like community care hubs in traditional healthcare, we:

- Work with communities to build capacity that prevents unnecessary hospital and ER use
- Strengthen person-centered, cost-effective local supports
- Build clinical capacity to work with people who have IDD
- Use data and collaboration to drive shared, measurable outcomes



OUR ECHO PARTNERSHIP

As official partners in the **ECHO Model®** through the University of New Mexico, NextGen Synergy uses this evidence-based model to:

- Build workforce confidence
- Share real-time case consultation
- Promote democratized learning across providers, teams, and roles

This model creates a “hub-and-spoke” learning structure where everyone *teaches and everyone learns*.

Learn more: hsc.unm.edu/echo

We invest in what works: community leadership, evidence-based tools, and sustainable infrastructure built through partnership.

LET'S WORK TOGETHER TO:

- Break down silos between agencies and systems
- Convene cross-sector planning around complex needs
- Scale community-led models that work
- Reduce system costs and improve outcomes and quality of life

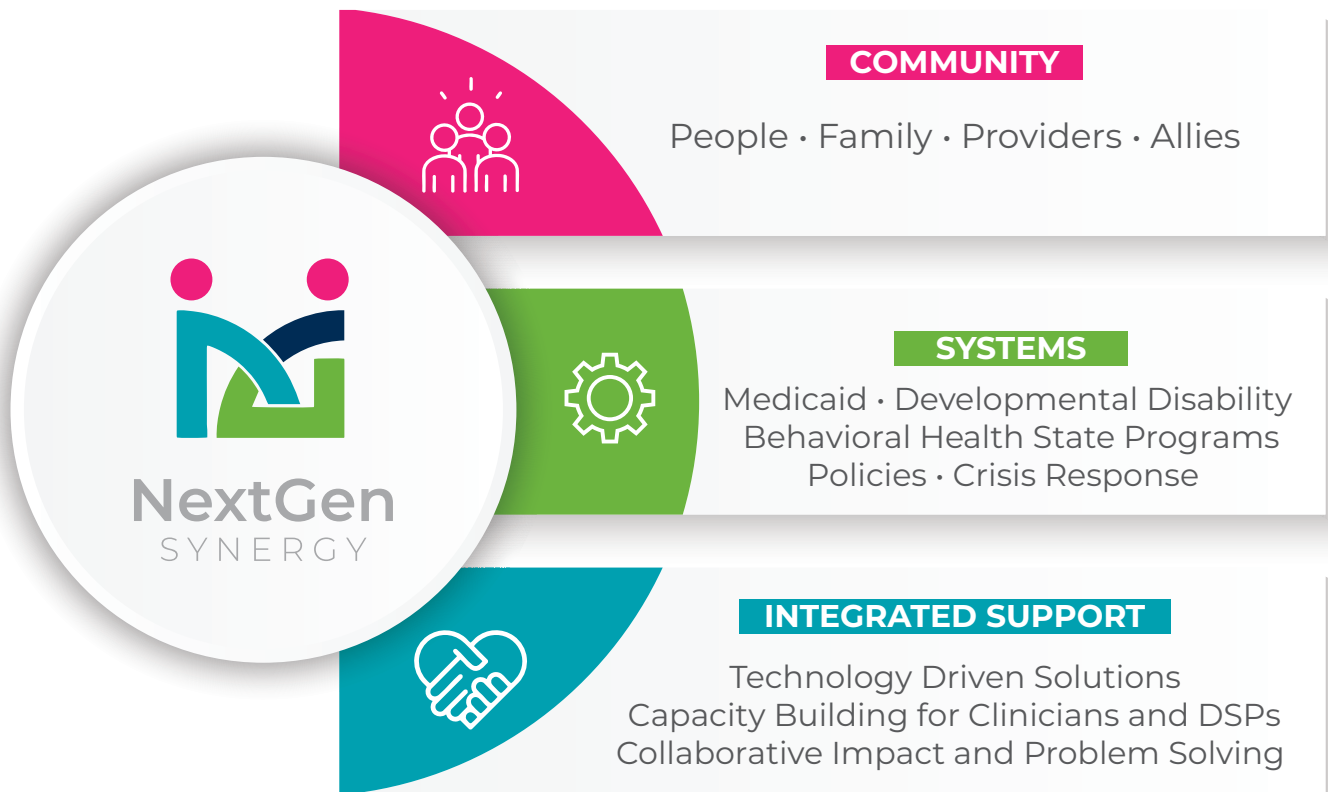
CONNECT WITH US

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NextGen Synergy: A Community Care Hub for IDD and Mental Health



NextGen Synergy works like a **community care hub** for people with intellectual and developmental disabilities and mental health support needs. Our goal is to bring together local resources, knowledge, and expertise to help people get the right care and support in their communities. By connecting services and building strong partnerships, we help reduce gaps in care, lower avoidable costs, and make sure people and the professionals who support them have the tools, skills, and clinical capacity they need to thrive.

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