

No Paid Services Program Update - Senate Bill 5394

Substitute Senate Bill 5394 directs the Developmental Disabilities Community Services Division to discontinue case management outreach to people not receiving a service from DDCCS and continue to respond to requests for services and resources, effective July 2025.

To meet this directive, DDCCS no longer assigns a designated case resource manager to individuals who are not currently receiving a DDCCS service.

A person on the No-Paid Services caseload now contacts DDCCS if they have questions about accessing services or need support.

There are a variety of ways to contact DDCCS. You can call, email or visit your local office.

Please use the following resources to contact DDCCS:

- The online Service Request web form. [Service and Information Request | DSHS](#)
- Your local Developmental Disabilities Community Service office. [Office Locator | DSHS](#)
- The toll free phone number for your county on the back of this form or found here: [Service and Information Request | DSHS](#)

"Call to request for the county you live in"	Phone
Chelan, Douglas. Ferry, Lincoln, Okanogan, Pend Oreille, Spokane, Stevens	(800) 319-7116
Adams, Asotin, Benton, Columbia, Franklin, Garfield, Grant, Kittitas Klickitat, Walla Walla, Whitman, Yakima	(866) 715-3646
Island, San Juan, Skagit, Snohomish, Whatcom	(800) 567-5582
King	(800) 974-4428
Kitsap, Pierce	(800) 735-6740
Clallam, Clark, Cowlitz, Grays Harbor, Jefferson, Lewis, Mason, Pacific, Skamania, Thurston, Wahkiakum	(888) 707-1202