



Washington Statewide Independent Living Council DAFN (Disability & Access and Functional Needs) Resource List

Services Technology Transportation

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WA DAFN Listings (Services) – Statewide Disaster DAFN Resources

Disclaimer: WASILC and CIEP shares this listing for informational purposes only. Inclusion and omission of resources does not imply endorsement or non-endorsement of products and services. During a disaster, some services may be unavailable. As a living document, resources may be added or removed in future versions.



**American
Red Cross**



FEMA

Statewide Disaster DAFN Resources

- [Coalition on Inclusive Emergency Planning \(CIEP\) \(wasilc.org\)](https://www.wasilc.org/)
- [Emergency Information for Specific Groups | Washington State Department of Health](https://www.wa.gov/health/emergency)
- [AFN | Washington State Military Department, Citizens Serving Citizens with Pride & Tradition](https://www.wa.gov/military)
- [American Red Cross – Northwest Region](https://www.wa.gov/redcross)
- [Washington | FEMA.gov](https://www.fema.gov)

WA DAFN Resources – CILs (Centers for Independent Living)



- **[CFI - Center For Independence \(cfi-wa.org\)](http://cfi-wa.org)**
 - **Lakewood**, –South King, Pierce, & Thurston counties 888-482-4839 info@cfi-wa.org
 - **Marysville** – Island, San Juan, Skagit, Snohomish & Whatcom counties 888-482-4839 info@cfi-wa.org
- **[CWDR: Central Washington Disability Resources \(mycwdr.org\)](http://mycwdr.org)**
 - **Ellensburg** – Chelan, Douglas, Kittitas, Grant, & Yakima counties 509-962-9620 admin@mycwdr.org
- **[Disability Action Center NW & DAC-NEW \(dacnw.org\)](http://dacnw.org)**
 - **Spokane** – Asotin, Ferry, Garfield, Lincoln, Pend Oreille, Stevens & Whitman counties 509-338-8738 erin@index-wa.org
- **[Disability Empowerment Center](http://disabilityempowerment.org)**
 - **Redmond, Seattle, Auburn** – King County 866-545-7055 info@disabilityempowerment.org

WA DAFN Resources – Case Management & Advocacy Services for Deaf, DeafBlind, Deaf+, and Hard of Hearing



- [Office of the Deaf and Hard of Hearing \(ODHH\)
Case Management Services](#)

- Available Statewide
- Voice: 360-725-3450
- VP: 360-200-0457 or 509-794-2188
- odhh.cms@dshs.wa.gov



- [DeafBlind Service Center](#)

- Statewide – 206-455-7932
atheriault@seattledbcs.org

- [Hearing, Speech & Deaf Center](#)

- Seattle – 206-452-7953 seattle@hsdc.org

HSDC

- [Washington Advocates of Deaf & Hard of Hearing](#)

- Vancouver – 509-794-2188
officemanager@wadhh.org



WA DAFN Resources – Community-Based Organizations for People with Disabilities

Other Organizations

- [HLAA-WA \(hearingloss-wa.org\)](http://hearingloss-wa.org)
- [Washington State Association of the Deaf \(wsad.org\)](http://wsad.org)
- [Mental Health | HERO House NW](#)
- [Open Doors for Multicultural Families \(opendoorswa.org\)](http://opendoorswa.org)
- [Cares Of Washington](#)
- [Northwest Center - People of All Abilities \(nwcenter.org\)](http://nwcenter.org)
- [Provail](#)





WA State Offices
Serving People
with Disabilities

- [Disability Rights Washington](#)
- [Division of Vocational Rehabilitation | DSHS \(wa.gov\)](#)
- [Governor's Committee on Disability Issues & Employment \(GCDE\)](#)
- [Office of the Deaf and Hard of Hearing | DSHS \(wa.gov\)](#)
- [Office of Developmental Disabilities | DDOmbuds.org](#)
- [WA Dept of Services for the Blind](#)
- [WASILC | Washington Statewide Independent Living Council](#)

Communication Access Realtime Transcription (CART) and Captioning Resources



CART Captioning Services (* = State Vendor)

[DES CART Contract Summary \(wa.gov\)*](#)

- [AI-Media Captioning Services - AI-Media*](#)
800-335-0911 ka-americas@ai-media.tv
- [GLOBO \(helloglobo.com\)*](#)
Ed Regan: 856-217-2710 ed@helloglobo.com
- [Partners Captioning \(CART\) Real-time Translator*](#)
TJ DiGrazia: 508-699-1477
tjdigrazia@partnersinterpreting.com
- [Purple Communication Access Real-time Translation](#)
866-669-7707 Ext. 9 CART@purple.us.
- [Simply Captions dba LNS Captioning](#)
503-446-4555 LNScaptioning@LNScaptioning.com
- [Universal Language Service - Translation Service*](#)
425-450-7020 accounts@ULSonline.net
- [VZP Digital Captions - VZP Digital*](#)
John Rein: 720-482-4012 sales@vzpdigital.com

Washington Statewide ASL Interpreter Resources



(* = State Vendor) [ODHH Sign Language Interpreter Contracts and Resources Program | DSHS \(wa.gov\)](#)

State Coordinator Berle Ross: 360-339-4559 VP; 360-819-6239 Text; Berle.Ross@dshs.wa.gov

- [A2Z Interpreting Services Washington ASL](#)* Spokane, Walla Walla
Ashley Cavallaro: (509) 596-6922 info@a2zinterpretingservices.com
- [All Hands Sign Language Interpreting Services](#)* Statewide
(360) 897-8300 allhandscis@centurytel.net
- **ASL Professionals*** Statewide
Kari Owens: (253) 759-7653 aslprofessionals@comcast.net
- [ASLI Interpreting Solutions](#)* Olympia
360 489-2168 interpreters@asli.com
- [CODAs Plus](#)* Statewide
360-607-7810 codasplus@comcast.net
- [DeafBlind Interpreter Referral Service | DeafBlind Service Center \(seattledbbsc.org\)](#)* Statewide
(206) 323-9178 or (VP) (206) 580-0795 DBTerps@seattledbbsc.org
- [Universal Language Interpreting & Translation Services](#) * Statewide (855) 857-6743

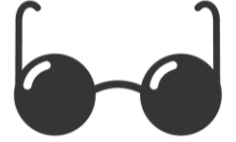
More ASL Interpreter Resources in Washington



ASL (American Sign Language) Interpreter Services

- **[Away With Words \(awwasl.com\)](http://awwasl.com)** Vancouver
360-450-2421 admin@awwasl.com
- **[Good Signs Interpreting](http://goodsignsinterpreting.com)** Tacoma
206-344-3575 info@goodsignsinterpreting.com
- **[Hand Dancers Interpreting Services](http://hnddnrcr@aol.com)** Bellingham
360.383.2293 hnddnrcr@aol.com
- **[Hearing, Speech, and Deaf Center](http://interpreting@hsrc.org)** Seattle
206-632-7100 interpreting@hsrc.org
- **[Signing Resources & Interpreters](http://request@signingresources.com)** Vancouver
(877) 512-2246 request@signingresources.com
- **[Purple Communications - On-site ASL Interpreting and Video Remote Interpreting \(signlanguage.com\)](http://signlanguage.com)** Seattle, Vancouver
866-669-7707
- **[Sorenson Express – Sorenson](http://communityinterpreting@sorenson.com)** Olympia
800-659-4783, 385-339-0703 (Text)
communityinterpreting@sorenson.com
- **Other Freelance Interpreters**
 - Washington State Office of the Deaf and Hard of Hearing (ODHH) - [Contractors \(DES\) Information - Contact and Fees | DSHS \(wa.gov\)](http://Contractors%20DES%20Information%20Contact%20and%20Fees%20DSHS%20wa.gov)
 - Registry of Interpreters for the Deaf (RID) - [Search the Registry \(rid.org\)](http://Search%20the%20Registry%20rid.org) Select Washington as the state and go from there.

Services for Blind & Low-Vision



Legacy Independent Living Services

Serving: Benton, Columbia, Franklin, Klickitat, Walla Walla, and Yakima counties

Phone: 509-521-9060

Email: legacyilservices@gmail.com

Independent Living skills program provider for Washington Department of Services for the Blind

Communication Cards (Technology)

- Download PDFs from DOH
 - [COVID-19 Vaccine Communication \(wa.gov\)](https://www.wa.gov/health/communicable-diseases/covid-19/vaccine-communication-card)
 - [Tips for Using Communication Cards \(wa.gov\)](https://www.wa.gov/health/communicable-diseases/covid-19/vaccine-communication-card/tips-for-using-communication-cards)
- [Show Me for Emergencies App](#)
- [Other free communication cards for emergencies - Bing images](#)



COVID-19 VACCINE COMMUNICATION CARD

YES ☒ NO ☒ ? I don't know

A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	
P	Q	R	S	T	U	V	W	X	Y	Z	HOURS DAYS				

Tell the provider all of your medical conditions, including:

received a COVID-19 vaccine	allergies	fever	bleeding disorder	on blood thinner	immunocompromised or on medicine affecting immune system

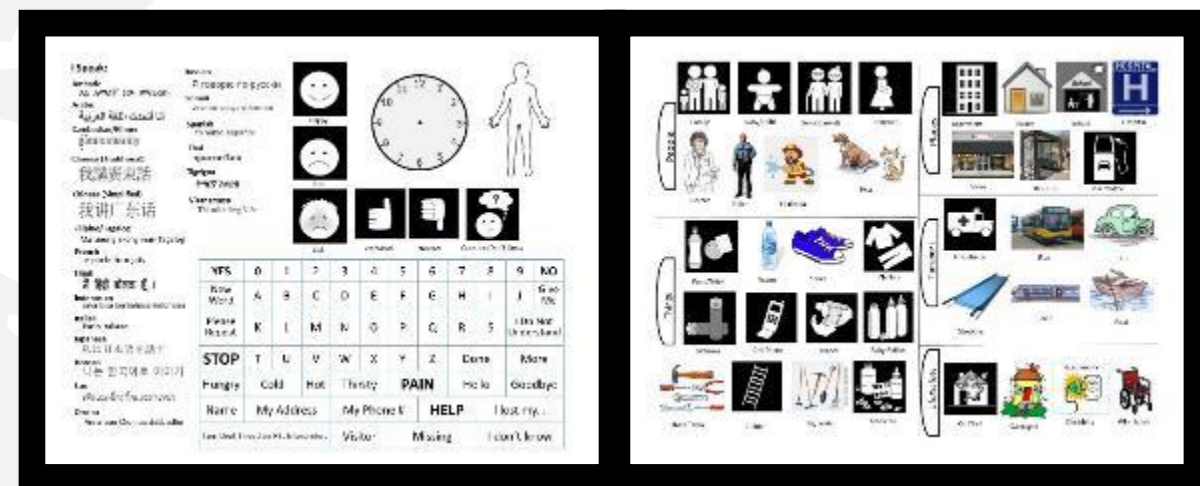
Blank space for writing:

Don't get vaccine if you:

	are younger than 6 months of age
	had a severe allergic reaction after a previous dose of this vaccine
	had a severe allergic reaction to any ingredient of this vaccine

Possible side effects:

	injection site pain		injection site swelling		injection site redness		muscle or joint pain		swollen lymph nodes
	fever		chills		tiredness		nausea		feeling unwell



Telecommunications



iCanConnect

ODHH Telecommunications Equipment Distribution (TED) Program:

Office of the Deaf and Hard of Hearing (ODHH) TED clients who have applied for telecommunications equipment that was lost in a wildfire, flood or other types of disasters, email Kelly.robison@dshs.wa.gov or go to the ODHH TED website at: [ODHH TED | DSHS \(wa.gov\)](https://odhh.ted.wa.gov).

I Can Connect | National Deafblind Telecommunications Equipment Distribution Program:

Washington Assistive Technology Act Program (WATAP) at University of Washington
UW Box 357920, Seattle, WA 98195-7920

Toll-Free Information and Assistance: (800) 214-8731 | **Toll-Free TTY:** (866) 866-0162

Email: icanWA@uw.edu | **Local Fax:** (206) 543-4779

iCanConnect is a national program with local contacts to help deafblind people stay connected with friends, family, their community, and the world. iCanConnect provides free equipment and training to people with both significant vision and hearing loss who meet disability and income guidelines. In Washington, Perkins School for the Blind (PSB) is responsible for iCanConnect and works with WATAP and others to provide in-state service. Contact [WATAP](https://watap.wa.gov) with questions about applying in Washington. For general iCanConnect questions, contact PSB, 617.972.7712 or angelique.landry@perkins.org.

Hearing Equipment



UW Speech and Hearing Clinic Hearing Aid Assistance Program

Location: University of Washington, Seattle, WA 98195

Phone: 206-543-5440

Email: shclinic@uw.edu

Website: <https://sphsc.washington.edu/hearing-aid-assistance-program-haap>

Equipment: hearing aid reuse program is open to people statewide provided they can demonstrate current Medicaid/ WA Apple Health status and can visit the clinic in Seattle.

Cochlear Implant and Hearing Aid Manufacturers Help Disaster Survivors with Missing Equipment

- Advanced Bionics – customerservice@advancedbionics.com.
- Cochlear Americas – customer@cochlear.com or call 800.483.3123.
- MED-EL – us@medel.com or call 866.633.3524.
- Oticon – TransactionalExcellence@oticon.com.
- Phonak – 800.679.4871.
- ReSound – consumerhelp@gnresound.com or call 888.735.4327.
- Signia – 800.766.4500.
- Starkey – StarkeyCares@starkey.com.

Assistive Listening Systems* = State Vendor



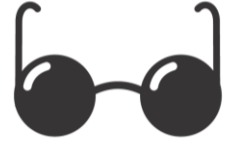
- [DES Audio-Visual Solutions Contract Summary \(wa.gov\)*](#)
- [Assistive Listening Solutions - Williams AV](#) 800-328-6190 952-943-2252 info@williamsav.com
- [Avidex Industries, LLC](#) 800-999-8590 509-455-6873 *
- [Continuant, Inc.](#) 888-370-6410 *
- [DESCO Electronics Corp.](#) 360-943-1393 sales@descoav.com *
- [Hearing Loss Association of America – Washington \(HLA WA\)](#)
- [One Diversified, LLC](#) 866-447-1004 *

What are Assistive Listening Systems?

Just like wheelchair ramps help people with mobility issues, assistive listening systems (ALS) help people with hearing issues. The Americans with Disabilities Act (ADA) requires all government and public venues to provide hearing-aid compatible ALS where there is amplified sound. The ADA also requires venues to provide ALS system receivers if needed.

You can find ALS in theaters, places of worship, retail and information counters, transportation hubs, etc. These systems send audio from the sound source directly to your hearing devices. ALS reduce the impact of distance and poor acoustics and can minimize background noise. The types of ADA-compliant Assistive Listening Systems include hearing loop, FM and Infrared (IR) systems. To take full advantage of these systems, users must have a telecoil in their hearing aids or cochlear implants.

Blind & Low-Vision Equipment



Vision Matters

Serving: Bellevue, Olympia, Richland, Seattle, Spokane, and Tacoma

Phone: 509-731-3815 for Sheila Turner in SE Washington or 253-447-8255 for other locations

Website: [Vision Matters | Your Trusted Low Vision Devices Company or https://visionmatters.net](https://visionmatters.net)

Email: Sheila@visionmatters.net for SE Washington or info@visionmatters.net for other locations

Equipment: Magnifiers, CCTVs, OrCam, and other devices. The CCTV loaner program is a no-fee rental program. Accept donations of gently used, low vision equipment in working condition,

Assistive Technology



Washington Assistive Technology Act Program

Technology for Independence

Washington Assistive Technology Act Program (WATAP)

University of Washington

UW Box 357920

Seattle, WA 98195-7920

(800) 214-8731 **Toll-Free Information and Assistance**

(866) 866-0162 **Toll-Free TTY**

(206) 543-4779 **Local Fax**

watap@uw.edu

The Washington Assistive Technology Act Program (WATAP) is located at the University of Washington [Center for Technology and Disability](#) (UWCTD), within the [Institute on Human Development and Disability](#). Our work is supported by a grant from the U.S. Department of Health and Human Services [Administration for Community Living](#), and other funding sources.

WATAP provides assistive technology resources and expertise to Washington residents who face challenges related to disability and aging as well as family members, employers, and service providers in employment, healthcare, community living, and education.

Computer Technology



InterConnection

3415 Stone Way North, Seattle, WA 98103

Phone: 206-633-1517

Email: info@interconnection.org

Website: www.interconnection.org

Open: Mon-Fri: 10-6 and Sat: 10-5

Services: InterConnection makes information and communication technology accessible to underserved communities around the world. We accomplish this mission by providing high-quality refurbished computers to nonprofit and non-governmental organizations. As a national nonprofit organization that refurbishes and distributes computers and laptops worldwide, we are focused on reuse instead of recycling, and are committed to the highest standards for clean, green computer recycling and disposing of parts and peripherals. We accept Laptops, Tablets, Cell phones, Desktops, Printers, TVs, Peripherals (mice/keyboards/headphones), LCD Monitors, CRT Monitors, Hard Drives, Ink/Toner, computer accessories, computer parts. We are also a mobility equipment drop off location.

[From: Device Reuse | WATAP](#)

Durable Medical Equipment - Northwest



Bridge Disability Ministries Meyer Medical Equipment Center in Bellevue

Phone: 425-885-1008

Website: <http://bridgemin.org/medical-equipment/>

Bridge Disability Ministries Meyer Medical Equipment Center in Tukwila

Phone: 253-277-2041

Website: <http://bridgemin.org/medical-equipment/>

MS Helping Hands Donor Closet- Edmonds

Phone: 425-712-1807

Website: www.mshh-donorcloset.com

MS Helping Hands Donor Closet- Tacoma

Phone: 253-327-1033

Website: www.mshh-donorcloset.com

Bellingham Central Lions Club Al Boe Wheelchair Warehouse

Phone: 360-752-5526

Website: www.bellinghamcentrallions.org

Durable Medical Equipment – Southwest, North & South Central



Southwest

Medical Equipment Bank - Lacey

Phone: 360-491-3000

Website: <http://medicalequipmentbank.org>

South Sound Parent 2 Parent Home Equipment Loan Program (HELP) - Lacey

Phone: 360-352-1126 (ext 111)

Website: www.ssp2p.org

North Central

KC HELP - Wenatchee

Phone: 509-888-3050

Email: kchelp@nwi.net

South Central

KC HELP - Tri-Cities

Phone: 509-946-14924, 509-946-3391

Email: JERhoads@aol.com

Durable Medical Equipment – Olympic Peninsula & East



Olympic Peninsula

KC HELP - Poulsbo

Phone: 360-329-2461

Website: <https://www.kchelpkitsap.org/>

East

MS Helping Hands Donor Closet- Spokane

Phone: 509-487-4119

Website: www.mshhdonorclosetspokane.org

WA State Public Transportation Directory

This information was obtained on 11/09/2023 from <https://wsdot.wa.gov/business-wsdot/grants/public-transportation-grants/public-transportation-contacts> or [Washington State Public Transportation Directory](#)

Asotin County PTBA

1494 Poplar St Clarkston, WA 99403-2348

509-758-3567

Website: www.ridethevalley.org

Position

Name

Phone

Email

General Manager Jenny George

509-758-3567

jgeorge@asotincptba.com



Ben Franklin Transit

1000 Columbia Park Trail Richland, WA 99352-4798

509-735-4131 Or 888-596-9615

Website: www.bft.org

Position

Name

Phone

Email

General Manager Rachel Glazier

509-734-5118

rglazier@bft.org

ADA Manager Brandy Orojo

509-734-5517

borojo@bft.org

Three Rivers Transit & Customer Service Ctr

7109 W. Okanogan Place Kennewick, WA 99336

509-735-5100

C-TRAN

2425 NE 65th Ave. Vancouver, WA 98661

360-696-4494

Website: www.c-tran.com

Position	Name	Phone
CEO	Shawn Donaghy	360-696-4494
Senior Planner	Taylor Eidt	360-906-7331

Email
shawn.donaghy@c-tran.org
taylor.eidt@c-tran.org



Central Transit – City of Ellensburg

501 North Anderson Street Ellensburg, WA 98926-3147

509-925-8680

Position	Name	Phone
Transit Manager	Betsy Dunbar	509-307-0358

Email
dunbarb@ci.ellensburg.wa.us

Clallam Transit System

830 W Lauridsen Blvd. Port Angeles, WA 98363-2300

Administration: 360-452-1315 Ext.3

Paratransit: 360-452-4511 Ext. 1

Website: www.clallamtransit.com

Position	Name	Phone
General Manager	Jim Fetzer	360-417-1350

Email
Jimf@clallamtransit.com

Columbia County Public Transportation

507 Cameron Dayton, WA 99328-1279

509-382-1647

Website: www.ccptransit.org

Position	Name	Phone
General Manager	David Ocampo	509-382-1647

Email
david@ccptransit.org



Community Transit (Snohomish County)

7100 Hardeson Road Everett, WA 98203-5834

425-353-RIDE Or 425-353-7433 Or 800-562-1375

Website: www.communitytransit.org

Position	Name	Phone
CEO	Ric Ilgenfritz	435-348-7102

Email
ric.ilgenfritz@commtrans.or

Everett Transit

3201 Smith Ave. Everett, WA 98201

425-257-7777

Website: www.everetttransit.org

Position	Name	Phone
General Manager	Tom Hingson	425-257-8939

Email
thingson@everettwa.gov

Garfield County Transportation Authority

695 Main St. Pomeroy, WA 99347-9667
509-843-0200



Position	Name	Phone	Email
General Manager	Jeff Ruchert	509-843-0200	jruchert@co.garfield.wa.us

Grant Transit Authority

116 W 5th Ave Moses Lake, WA 98837-3355
509-765-0898 Or 800-406-9177
Website: www.granttransit.com

Position	Name	Phone	Email
Interim General Manager	Brandy Heston	509-765-0898 x124	brandyh@granttransit.com

Grays Harbor Transportation Authority

705 30th Street Hoquiam, WA 98550-4237
360-532-2770
Website: www.ghtransit.com

Position	Name	Phone	Email
General Manager	Ken Mehin	360-532-2770	kmehin@ghtransit.com
ADA Coordinator	Meadow Berkley	360-532-2770	mberkley@ghtransit.com

Intercity Transit (Thurston County)

526 Pattison Southeast Olympia, WA 98501-2076

360-786-8585 Or 800-BUS ME IT (800-287-6348)

Website: www.intercitytransit.com

Position

Name

Interim General Mgr, Ops Dir Emily Bergkamp

Phone

360-705-5838

Email

ebergkamp@intercitytransit.com



Island Transit

19758 SR 20 Coupeville, WA 98239-9656

360-678-7771

Website: www.islandtransit.org

Position

Name

Executive Director

Todd Morrow

Mobility Specialist

Maribeth Crandell

Phone

360-678-9500

360-678-9536

Email

morrow@islandtransit.org

crandell@islandtransit.org

Jefferson Transit Authority

63 Four Corners Rd. Port Townsend, WA 98368-9366

360-385-4777 Or 800-371-0497

Website: www.jeffersontransit.com

Position

Name

General Manager Nicole Gauthier

Phone

360-385-3020 x107

Email

ngauthier@jeffersontransit.com



King County Department of Transportation

201 S. Jackson St, KSC-TR-0415 Seattle, WA 98104-3856

800-325-6165

Website: www.kingcounty.gov/transportation

Position	Name		Phone	Email
General Manager	Michelle Allison	2	06-477-3813	michelle.allison@kingcounty.gov
ADA Services Administrator	Dion Graham		206-477-0321	dgraham@kingcounty.gov
Mobility Services	Victoria Tobin		206-477-3958	victoria.tobin@kingcounty.gov

Kitsap Transit

60 Washington Ave., Suite 200 Bremerton, WA 98337-1888

360-479-6962 Or 800-501-7433

Website: www.kitsaptransit.com

Position	Name	Phone	Email
Executive Director	John Clauson	360-478-6223	johnc@kitsaptransit.com

Link Transit (Chelan and Douglas counties)

Maintenance and Operations Base

2700 Euclid Ave. Wenatchee, WA 98801-5914

509-664-7600

Website: www.linktransit.com

Position

General Manager

Mobility Coordinator

Name

Nick Covey

Maggie Kaminoff

Phone

509-664-7610

509-664-7625

Email

nick@linktransit.com

mkaminoff@linktransit.com



Second Location:

Columbia Station Intermodal Ctr

300 S. Columbia St. Wenatchee, WA 98801-6144

Guest Services 509-662-1155

Mason Transit Authority

790 E. Johns Prairie Road Shelton, WA 98584-1265

360-426-9434 Or 800-374-3747

Customer Service Center: 360-427-5033 or 800-374-3747

Website: www.masontransit.org

Position

General Manager

Name

Amy Asher

Phone

360-432-5755

Email

aasher@masontransit.org

Pacific Transit

216 N. Second St. Raymond, WA 98577-2406

360-875-9418

Website: www.pacifictransit.org

Position

Director

Name

Michael Wagner

Phone

360-875-9419

Email

director@pacifictransit.org

Second Location:

2750 Pacific Way Seaview, WA 98644-4201

Pierce Transit

3701 96th St. Southwest Lakewood, WA 98499-4431

253-581-8080 Or 800-562-8109

Website: www.piercetransit.org

Position

Chief Executive Officer

Name

Mike Griffus

Phone

253-983-2734

Email

mgriffus@piercetransit.org



Pullman Transit

775 NW Guy Street Pullman, WA 99163-3001

509-332-6535

Website: www.pullmantransit.com

Position

Transit Manager

Name

Wayne Thompson

Phone

509-338-3248

Email

wayne.thompson@pullmantransit.com

RiverCities Transit (Cowlitz County)

1135 12th Avenue Longview, WA 98632

360-442-5662

Website: www.rctransit.org

Position

Transit Manager

Mobility Supervisor

Name

James Seek

Tabitha Hayden

Phone

360-442-5607

360-442-5662

Email

jim@rctransit.org

tabitha@rctransit.org

Seattle Department of Transportation

Key Tower 700 5th Ave., Suite 3900 Seattle, WA 98124-4996
206-684-ROAD (7623)

Website: www.seattle.gov/transportation

Position	Name	Phone	Email
Director	Greg Spotts	206-684-5000	greg.spotts@seattle.gov



Seattle Monorail Services

370 Thomas Street, Suite 200 Seattle, WA 98109-4635
206-905-2600 Or 206-905-2620

Website: www.seattlemonorail.com

Position	Name	Phone	Email
General Manager	Megan Ching	206-905-2602	meganc@seattlemonorail.com

Selah, City of Public Works Department

222 Rushmore Rd Selah, WA 98942-1303
509-698-7328

Position	Name	Phone	Email
Public Works Director	Rocky Wallace	509-698-7365	rocky.wallace@selahwa.gov

Skagit Transit

600 County Shop Lane Burlington, WA 98233-9772

360-757-8801

Website: www.skagittransit.org

Position	Name	Phone	Email
CEO	Crystle Stidham	360-757-8801	cstidham@skagittransit.org



Sound Transit (Snohomish, King, Pierce counties)

401 S. Jackson Street Seattle, WA 98104-2826

206-398-5000 Or 800-201-4900

Website: www.soundtransit.org

Position	Name	Phone	Email
Chief Executive Officer	Julie Timm	206-398-5450	Julie.timm@soundtransit.org

Spokane Transit Authority

1230 West Boone Avenue Spokane, WA 99201-2686

509-325-6000

Website: www.spokanetransit.com

Position	Name	Phone	Email
Chief Executive Officer	E. Susan Meyer	509-325-6095	smeyer@spokanetransit.com

Twin Transit

212 E. Locust Street Centralia, WA 98531-4136

360-330-2072

Website: www.twintransit.org

Position	Name	Phone
General Manager	Joe Clark	360-330-2072

Email
joe@twintransit.org



Union Gap, City of Public Works Office

3106 First Street Union Gap, WA 98903

509-248-0432

Position	Name	Phone
City Manager	Arlene Fisher	509-249-9201

Email
arlene.fisher@uniongapwa.gov

Valley Transit (Walla Walla County)

1401 W. Rose Street Walla Walla, WA 99362-1687

509-525-9140

Website: www.valleytransit.com

Position	Name	Phone
General Manager	Angie Peters	509-525-9140

Email
angie@valleytransit.com

Whatcom Transportation Authority

4011 Bakerview Spur Bellingham, WA 98226-8066
360-676-7433

Website: www.ridewta.com

Position	Name	Phone	Email
General Manager	Les Reardanz	360-788-9301	lesr@ridewta.com



Yakima Transit City of Yakima, Transit Division

2301 Fruitvale Boulevard Yakima, WA 98902-1225
509-575-6175

Website: www.yakimatransit.org

Position	Name	Phone	Email
Transit Manager	Alvie Maxey	509-576-6415	alvie.maxey@yakimawa.gov

Medicaid NEMT Brokerages #1



Community in Motion

Medicaid Brokerage for Clark, Cowlitz, Klickitat, Skamania, & Wahkiakum counties

Medicaid NEMT 509-534-6980 or 888-829-9915

120 NE 136th Avenue, Suite 215 Vancouver, WA 98685-9694

360-694-6577 Fax: 360-694-1446

Website: www.communityinmotion.org

Position	Name	Phone	Email
Executive Director	Jeananne Edwards	360-735-3680	jeanannee@communityinmotion.org
Customer Service Spec.	Maggie Lund	360-735-5736	maggiel@communityinmotion.org
Bookkeeper	Vivica Elliott	360-735-5707	vivicae@communityinmotion.org
Transp. Services Mgr.	Vacant	360-735-5741	
Mobility Manager	Gerina Hatch	360-735-5746	gerinah@communityinmotion.org

Medicaid NEMT Brokerages #2



Hopelink

Medicaid Brokerage for King & Snohomish counties

Medicaid NEMT King County Brokerage:

800-923-7433 Fax: 425-644-9956

Medicaid NEMT Snohomish County Brokerage:

855-766-7433 TTY: 800-246-1646

14812 Main Street Bellevue, WA 98007-5245

Main: 425-943-6789

Website: www.hopelink.org

Position	Name	Phone	Email
CEO-Interim	Geoff Crump	425-973-6769	gcrump@hopelink.org
CFO	Amanda Reinhard	425-869-6000	areinhard@hopelink.org
COO	Geoff Crump	425-943-6789	gcrump@hopelink.org
Dir. of Transportation	Susan Carter	425-943-6770	susancarter@hopelink.org
GM, Brokerage Svcs.	Ryan Campbell	425-943-7574	ryancampbell@hopelink.org
Assoc. Dir., Transportation	Yvonne Chinn	425-943-6752	ychinn@hopelink.org
Dir., Mobility Management	Staci Sahoo	425-943-6769	ssahoo@hopelink.org
RARET Program Supervisor	Dean Sydnor	425-429-5995	dsydnor@hopelink.org

Medicaid NEMT Brokerages #3



Northwest Regional Council

Medicaid Brokerage for Island, San Juan, Skagit & Whatcom counties

Medicaid NEMT Telephone: 360-676-6749

Medicaid Transportation Call Center Information Toll free: 800-585-6749 (Western WA)

www.nwrcmedicaidaccess.dshs.wa.gov

600 Lakeway Drive, Suite 100, Bellingham, WA 98225-5236

Fax: 360-738-2451

Website: www.nwrcwa.org

Position	Name	Phone	Email
Executive Director	Amanda McDade	360-676-6749	amanda.mcdade@dshs.wa.gov
Planning Unit Director	Shelly Zylstra	360-676-6749	zylstra@dshs.wa.gov
Medicaid Transportation Mgr.	Aly Horry	360-676-6749	aly.horry@dshs.wa.gov
Brokerage Manager	Judy Shantz	360-676-6749	shantje@dshs.wa.gov

Medicaid NEMT Brokerages #4



Paratransit Services

Medicaid Brokerage for Clallam, Grays Harbor, Jefferson, Kitsap, Lewis, Mason, Pacific, Pierce & Thurston counties

Medicaid NEMT 360-377-7176 TDD 800-934-5438

4810 Auto Center Way Bremerton, WA 98312-4309

360-377-7007 Fax: 360-377-6017 TDD 800-934-5438

Website: www.wanemt.com

Position	Name	Phone	Email
President/CEO	David Baker	360-377-7176 x383	kms@paratransit.net
EVP/Chief Operating Officer	Christie Sheffer	360-377-7176 x310	cls@paratransit.net
EVP/Chief Financial Officer	Sara Wilson	360-377-7176 x313	slw@paratransit.net
Brokerage General Manager	Ann Kennedy	360-377-7176 x325	atk@paratransit.net
Business Development Mgr.	Jeff Lozensky, Jr	360-377-7176 x399	jel@paratransit.net

Medicaid NEMT Brokerages #5



People For People

Medicaid Brokerage for Benton, Chelan, Columbia, Douglas, Franklin, Kittitas, Okanogan, Walla Walla & Yakima counties

Medicaid NEMT 509-248-3793 Or 800-233-1624 TTY: 800-606-1302

Yakima Office

304 W. Lincoln Avenue Yakima, WA 98902-2656

509-248-6726/800-233-1624

Fax: 509-457-7897

Website: www.mypfp.org

Moses Lake Office

843 Kittleson Rd Moses Lake, WA 98837

509-765-9249/800-851-4204

Fax: 509-766-6034

Position	Name	Phone	Email
CEO	Madelyn Carlson	509-248-6726 x201	mcarlson@pfp.org
CFO	Marcy McDonald	509-248-6726	kmelcher@pfp.org
COO	Angel Keller	509-248-6726 x202	akeller@pfp.org
HR Director	Jesus Rodriguez	509-248-6726	jrodriguez@pfp.org
Director of Transportation	Kristin Melcher	509-925-5311	kmelcher@pfp.org
Transportation Manager	Bob Walsh	209-793-1904	bwalsh@pfp.org
Maintenance Manager	Robert Cady	509-248-6726	rcady@pfp.org
Brokerage Manager	Marcy Durbin	509-457-8709 x204	mdurbin@pfp.org
Brokerage Supervisor	Tracy Sloan	509-457-8709 x239	tsloan@pfp.org

Medicaid NEMT Brokerages #6



Special Mobility Services

Medicaid Brokerage for Adams, Asotin, Ferry, Garfield, Grant, Lincoln, Pend Oreille, Spokane, Stevens, & Whitman counties

Medicare NEMT 509-534-9760 TTY: 509-534-8566

Corporate Office

2101 NE Flanders Street Portland, OR 97232-2811

503-232-1440 Fax: 503-232-2230

Position

Name

Executive Director

Fred Stoffer

Controller

Wayne Urquhart

Contract Manager

Beth Mulcahy

Regional Manager

Rusty Koontz

Operations Manager

Dave Hutchison

Brokerage Manager

Lisa McClure

Spokane Office Operations Unit

707 N Napa St. Spokane, WA 99202-1868

509-534-7171 Fax: 509-532-9414

Phone

Email

503-232-1440

freds@sms1.org

503-232-1440

wayneu@sms1.org

503-232-1440

bethm@sms1.org

509-532-9505

rustyk@specialmobility.org

509-534-7171

dispatch@specialmobility.org

509-532-9481

lisam@specialmobility.org

OTHER COMMUNITY TRANSPORTATION PROVIDERS/SPECIALIZED TRANSPORTATION SERVING THE ELDERLY AND PERSONS WITH DISABILITIES

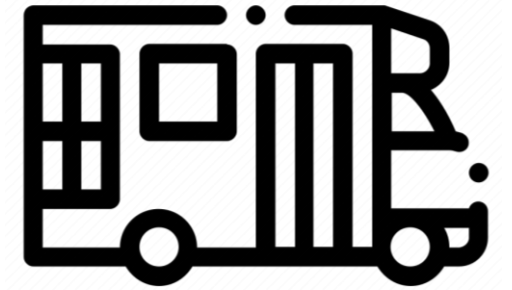
This information is from at [Washington State Public Transportation Directory](#) or [Transportation Services \(nonemergency\) | Washington State Health Care Authority](#)

A+ Transportation Northwest, Inc.

310 S. Main Ave. Pasco, WA 99301-1596

509-542-8155 Fax: 509-542-1431

Position	Name	Phone	Email
General Manager	Rick Marple	509-542-8155	rick@aplustransportation.net
President	Randy Ammerman	509-542-8155	randy@aamotorcoach.com
Dispatch/Operations	Donna Bachmann	509-542-0049	donnab@aplustransportation.net



Arc of Tri-Cities

1455 SE Fowler St. Richland, WA 99352

509-783-1131 Fax: 509-735-7706

Website: www.arcoftricity.com

Position	Name	Phone	Email
Transportation Manager	Roger Hoerner	509-783-1131x131	rogerh@arcoftricity.com
Executive Director	Cindy O'Neill	509-783-1131	cindyo@arcoftricity.com
Bookkeeper	Helen Martinez	509-783-1131	helenm@arcoftricity.com

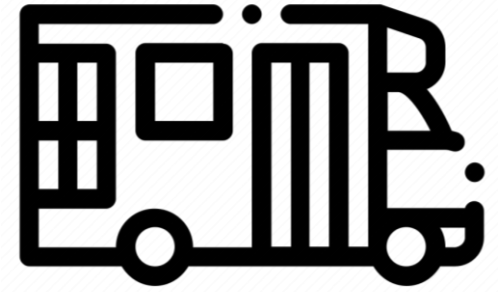
Buckley Senior Center

811 Main St. Buckley, WA 98321-8529

360-829-0190

Website: www.cityofbuckley.com/seniorcenter

Position	Name	Phone	Email
Director	Ellen Boyd	360-829-0190	seniorcenter@cityofbuckley.com



Camano Island Senior Services Association

606 Arrowhead Rd. Camano Island, WA 98282-8726

360-387-0222 Fax: 360-387-4636

Website: www.camanocenter.org

Position	Name	Phone	Email
Executive Director	Karla Jacks	360-387-0222	karla.jacks@camanocenter.org

Career Path Services

522 S. Main Colville, WA 99114-2504

509-684-8859 Or 800-700-8164 Fax: 509-684-8868

Website: www.careerpathservices.org

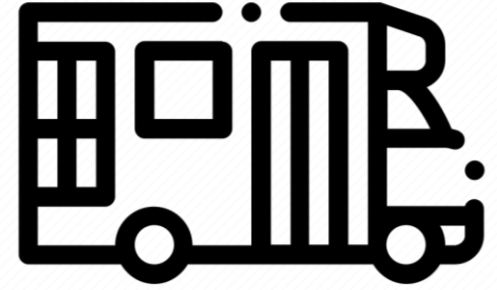
Position	Name	Phone	Email
Branch Manager	Linda White	509-684-8859	lwhite@careerpathservices.org

Catholic Community Services of Western Wash. (King County)

100 23rd Ave. S. Seattle, WA 98144

206-323-6336

Website: www.ccsww.org



Position	Name	Phone	Email
Director of Volunteer Svcs	Hollianne Monson	206-328-6853	holliannemo@ccsww.org
King Co Agency Director	Bill Hallerman	206-328-6856	billhall@ccsww.org
Regional Finance Director	Craig Kosovich	206-323-6336	CraigK@ccsww.org
Program Manager	Eileen Rasnack	206-328-6853	ccskingcountyinfo@ccsww.org

Catholic Community Services of Western Wash. (Pierce & Thurston)

1323 Yakima Ave. Tacoma, WA 98405-4457

844-851-9380 Fax: 253-502-2650

Website: www.ccsww.org

Position	Name	Phone	Email
SW Agency Director	Mike Curry		mikec@ccsww.org
Asst Agency Director	Kristen Zinsky		kristenz@ccsww.org
Dir. - Volunteer Svcs	Jodie Moody	253-502-2708	jodiem@ccsww.org
Program Coordinator	Diane "Rusty" Figley	253-502-2741	dianef@ccsww.org
Contract Admin.	Khulan Tsoodolsengee	253-502-2718	khulanT@ccsww.org

Catholic Community Services of Western Washington (Snohomish County) Disabled Veterans Transportation

1918 Everett Ave. Everett, WA 98201-3607

425-257-2111 Fax: 425-257-2150

Website: www.ccsww.org

Position

NW Agency Director

Volunteer Program Manager

Accountant

Name

Will Rice

Christina Robertson

Solomon Seyoum

Phone

425-374-6336

425-374-6360

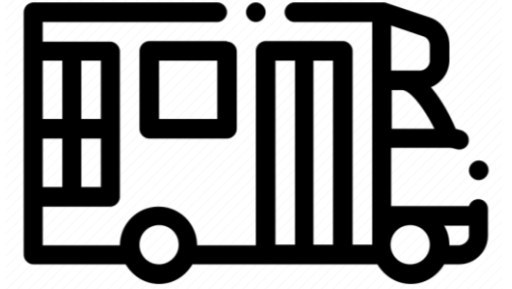
425-257-2111

Email

willr@ccsww.org

christinar@ccsww.org

solomont@ccsww.org



Coastal Community Action Program

101 East Market St. Aberdeen, WA 98520-5208

360-533-5100 Fax: 360-532-4632

Position

Executive Director

CFO

Transportation Coord.

Department Director

Name

Craig Dublanko

Lucyna Machowek

Tony Russell

John O'Lague

Phone

360-533-5100

360-500-4538

360-500-4254

360-500-4532

Email

craigd@coastalcap.org

lucym@coastalcap.org

tonyr@coastalcap.org

johno@coastalcap.org

Community Action of Skagit County

330 Pacific Pl. Mount Vernon, WA 98273-5427

360-416-7585 Fax: 360-416-7599

Website: www.communityactionskagit.org

Position

Executive Director

COO and CFO

Comm. Resource Coord.

Deputy Director

Name

Bill Henkel

Tari Caswell

Hanna Pope

Melissa Self

Phone

360-416-7585

360-416-7585

360-416-7585

360-588-5755

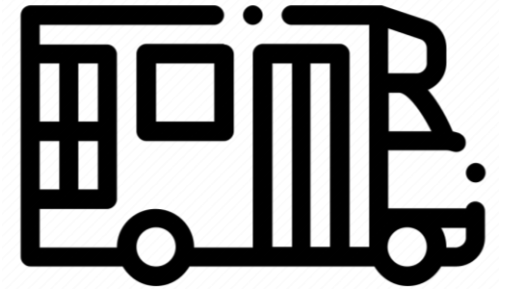
Email

billh@communityactionskagit.org

tari@communityactionskagit.org

hannap@communityactionskagit.org

melissas@communityactionskagit.org

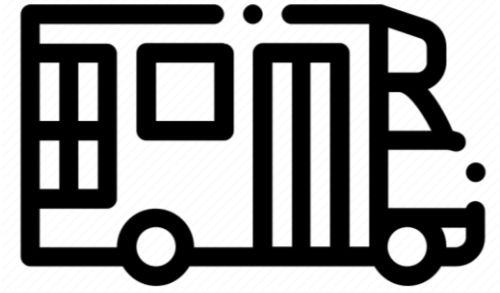


Confederated Tribes and Bands of the Yakama Nation

PO Box 151 Toppenish, WA 98949

509-865-5121x4753

Website: www.pahtotransit.com



Position

Name

Phone

Email

Economic Dev. Dir. Maryjo Whitney-Blevins

509-865-5121x6050

maryjo_whitney@yakama.com Transit

Pgm Manager

Janna Lewis-Clark

509-865-5121x4750

janna_lewis-clark@yakama.com

Confederated Tribes of the Colville Reservation

PO Box 150 Nespelem, WA 99155-0150

509-634-2200

Website: www.colvilletribes.com

Position

Name

Phone

Email

Transportation Mgr.

Jason Palmer

509-634-2543

jason.palmer@colvilletribes.com

Sr. Transp. Planner

Angelena Campobasso

509-634-3259 angelena.campobasso.dot@colvilletribes.com



Council on Aging and Human Services Specialized Transportation (COAST)

210 S. Main St. Colfax, WA 99111-1820
509-397-2935 Or 800-873-9996 Fax: 509-397-9229
Website: www.coacolfax.org

Position	Name	Phone	Email
Executive Director	Paige Collins	509-397-4305	pcollinscoa@gmail.com
Transportation Director	Craig VanTine	509-397-2935	cvantinecoast@gmail.com

Cowlitz Tribe Transit Service

PO Box 2547 Longview, WA 98632-8516
360-232-8585
Website: www.cowlitz.org/services/transportation.html

Position	Name	Phone	Email
Director	Dean Reynolds	360-353-9428	dreynolds@cowlitz.org
Transit Manager	Becky Morton	360-232-8585	bmorton@cowlitz.org

ECHHO (Ecumenical Christian Helping Hands Organization)

1110 Jefferson St. Port Townsend, WA 98368-6664

360-379-3246

Website: www.echhojc.org

Position

Chairman of the Board

Director of Operations

Bookkeeper

Name

David Whitney

Rich Heitmann

Patricia Holder

Phone

360-301-0382

360-379-3246

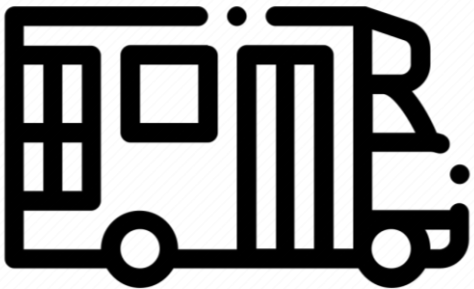
831-238-5134

Email

davidwhitney@olympus.net

rich@echhojc.org

patriciaholder@cablespeed.com



Entiat Valley Community Services

2084 Entiat Way PO Box 697 Entiat, WA 98822

509-888-3999

Website: www.evcsfb.org/our-services

Position

Administrative Director

Name

Sandi Bruntlett

Phone

509-670-8791

Email

sb.evcs@gmail.com

Entrust Community Services

213 S 11th Ave. Yakima, WA 98902-3220

509-453-4756

Website: www.entrustcs.org

Position

CEO

Accounting Mgr./CPA

Name

Tom Gaulke

Karen Hofmann

Phone

509-834-2961

509-834-2964

Email

gaulket@entrustcs.org

hofmannk@entrustcs.org

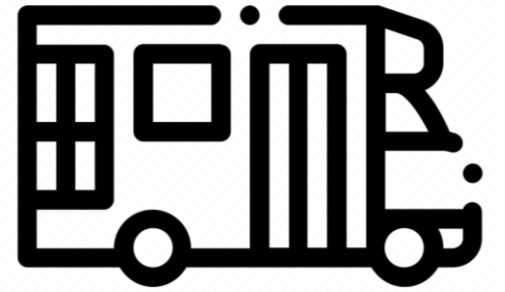
Entrust Community Services

213 S 11th Ave. Yakima, WA 98902-3220

509-453-4756

Website: www.entrustcs.org

Position	Name	Phone	Email
CEO	Tom Gaulke	509-834-2961	gaulket@entrustcs.org
Accounting Mgr./CPA	Karen Hofmann	509-834-2964	hofmannk@entrustcs.org



Frontier Behavioral Health - Care Cars

5125 N Market St. Spokane, WA 99217-6131

Main: 509-458-7450 Fax: 509-458-7459

Website: www.fbhwa.org

Position	Name	Phone	Email
Director	Mike Markus	509-458-7450	mmarkus@fbhwa.org
Care Cars Supervisor	Patricia Breidt	509-458-7450	pbreidt@fbhwa.org

HopeSource

700 E. Mountainview, Suite 501 Ellensburg, WA 98926-7802

509-925-1448 Fax: 509-925-1204

Website: www.hopesource.us

Position

Executive Director

Chief Operations Officer

Chief Financial Officer

Director of HR

Transportation Manager

Name

Susan Grindle

John Raymond

Ariam Mehtsentu

Jeri Epperson

Lisa LaPorte

Phone

509-925-1448

509-925-1448

509-925-1448

509-925-1448

509-925-1448

Email

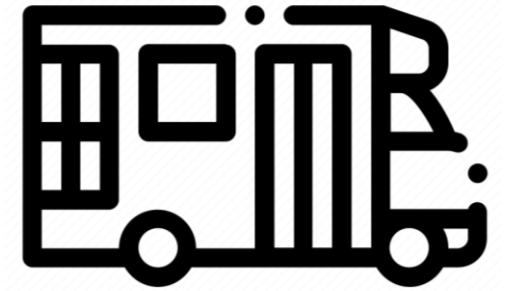
skgrindle@hopesource.us

jraymond@hopesource.us

amehtsentu@hopesource.us

jeriepperson@hopesource.us

llaporte@hopesource.us



Jamestown S’Klallam Tribe

1033 Old Blyn Hwy Sequim, WA 98382-7670

Website: www.jamestowntribe.org

Position

Tribal Council Chairman/CFO

Grants and Contracts Specialist

COO

Transportation Program Mgr.

Name

Diane Gange

Shyla Scott

Jessica Payne

Linda Marshett

Phone

360-681-1109

360-681-5618

360-681-4657

360-681-5622

Email

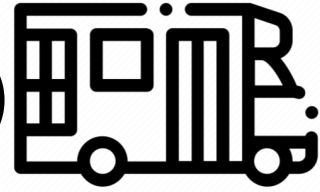
dgange@jamestowntribe.org

sscott@jamestowntribe.org

jpayne@jamestowntribe.org

Lmarshett@jamestownhealth.org

Klickitat County Senior Services (Mt. Adams Transportation Service)



115 W. Court St., MS: CH-21 Goldendale, WA 98620-8905

509-773-3060

Fax: 509-773-6965

Website: www.klickitatcounty.org/336/Senior-Services

Second Location:

POB 1877 White Salmon, WA 98672

Senior Services 509-493-3068

Fax: 509-493-4109 Transp: 493-4662

Position	Name	Phone	Email
Director	Sharon Carter	509-773-3757	sharonc@klickitatcounty.org
Operations Manager	Norma Pickett	509-493-3068	normap@klickitatcounty.org

Lower Columbia Community Action Council

1526 Commerce Ave.

Longview, WA 98632-4102

360-425-3430 Fax: 360-425-6657

Website: www.lowercolumbiacap.org

Location:

501 S. 1st Avenue, #107

Kelso, WA 98626

Fax: 360-200-4912

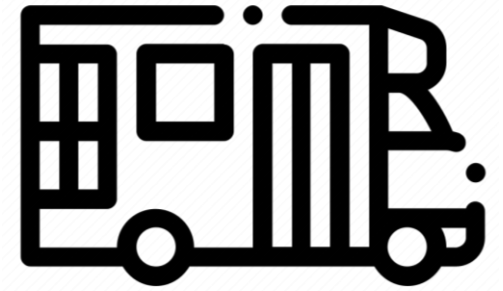
Position	Name	Phone	Email
Executive Director	Ilona Kerby	360-425-3430 x200	ilonak@lowercolumbiacap.org
Finance Director	Doug Koenig	360-425-3430	dougk@lowercolumbiacap.org
Transportation Pgms Mgr.	Kelly Wagoner	360-200-4910	kellyw@lowercolumbiacap.org
Ops & Human Services Dir.	Kathy Bates	360-425-3430 x205	kathyb@lowercolumbiacap.org
Program Development Dir.	Amanda Rasmussen	360-425-3430	amandar@lowercolumbiacap.org

Lower Elwha Klallam Tribe

2665 Kwina Rd. Bellingham, WA 98226-9215

360-312-2122 Fax: 360-380-6990

Website: www.elwha.org



Position	Name	Phone	Email
Executive Director	Tonya Greene	360-452-8471 x7418	tonya.greene@elwah.org
Public Works Director	Chris Grewell	360-640-8480	chris.grewell@elwah.org
Tribal Transit Pgm. Mgr.	Susan Matthews	360-452-8471 x7468	susan.matthews@elwha.org

Lummi Tribe of the Lummi Reservation

2665 Kwina Rd. Bellingham, WA 98226-9215

360-312-2000 Fax: 360-380-6990

Website: www.lummi-nsn.gov

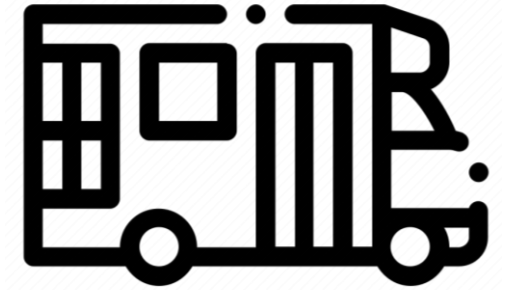
Position	Name	Phone	Email
Tribal Chairman	Anthony Hillaire	360-312-2000	lawrences@lummi-nsn.gov
Planning Director	Kirk Vinish	360-312-2340	kirkv@lummi-nsn.gov
Transit Manager	Vanessa Cooper	360-312-2380	vanessac@lummi-nsn.gov
Transit Lead	Connie Alvarez	360-312-2122	conniea@lummi-nsn.gov
Human Resources Director	Jeffrey James	360-312-2183	jeffreyj@lummi-nsn.gov
Public Works Dep Director	Diane Bern	360-312-2336	dianeb@lummi-nsn.gov
Grants Specialist	Marlisa Washington	360-312-2323	marlisaw@lummi-nsn.gov

Makah Tribal Council

100 Resort Dr. Neah Bay, WA 98357

360-645-2201 Fax: 360-645-3112

Website: www.makah.com



Position	Name	Phone	Email
Tribal Chairman	Tomothy Greene, Sr	360-64-2201	timothy.greene@makah.com
Public Works Director	David Lucas	360-645-3116	david.lucas@makah.com
General Manager	Patty Manuel	360-645-3100	patty.manuel@makah.com
Administrative Services Mgr.	Lois Peterson	360-645-3210	lois.peterson@makah.com
Transit Supervisor	Jeff Bartlett	360-645-3111	jeff.bartlett@makah.com

Maple Valley Community Center Southeast Regional Shuttle

22010 SE 248th St. Maple Valley, WA 98038-6067

425-432-1272 Fax: 425-432-3211

Website: www.maplevalleycc.org

Position	Name	Phone	Email
Senior Program Director	Allison Scott	425-432-1272	allisons@maplevalleycc.org
Senior Activities Specialist	Linda Worley	425-432-1272	lindaw@maplevalleycc.org
Executive Director	Mark Pursley	425-432-1272`	lynnr@maplevalleycc.org

Mid-Columbia Economic Development District (MCEDD)

515 E. 2nd St. - The Dalles, OR 97058-2444

541-296-2266 Fax: 541-296-3283

Website: www.mcedd.org or www.gorgetranslink.com



Position	Name	Phone	Email
Executive Director	Jessica Melta	541-296-2266	jessica@mcedd.org
Finance Manager	Dana Woods	541-296-2266	finance@mcedd.org
Project & Mobility Manager	Kathy Fitzpatrick	541-296-2266	kathy@mcedd.org

Mt. Si Senior Center

411 Main Ave. S PO Box 806 North Bend, WA 98045-0806

425-888-3434

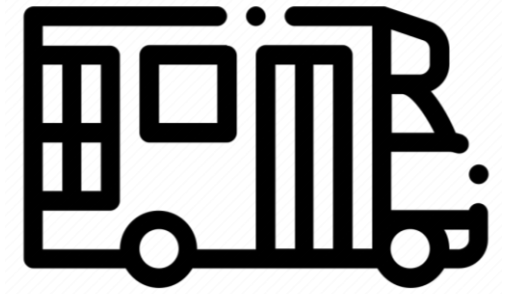
Position	Name	Phone	Email
Executive Director	Susan Kingsbury-Comeau	425-888-3434	susan@mtsiseniorcenter.org
Board Director	Cynthia Snyder	425-888-7001	snyderjclg@gmail.com
Dir.-Transportation	Amy Biggs	425-888-7001	abiggs@svtbus.org
Supv.-Transportation	Marcia Bennett	425-888-7001	marciavs1@outlook.com

Okanogan County Transportation & Nutrition

303 2nd Ave. S. Okanogan, WA 98840

509-826-4391 Fax: 509-826-4040

Website: www.octn.org



Position

Executive Director

Director of Operations

Name

Jennifer Fitzthum

Bobby Watkins

Phone

509-826-4391 x201

509-846-3151

Email

jfitzthum@octn.org

bwatkins@octn.org

Olympic Community Action Programs

2120 W Sims Way Port Townsend, WA 98368

360-385-2571 Fax: 360-385-5185

Website: www.olycap.org

Position

Executive Director

Finance Director

Community Services Dir.

Client Services Specialist

Name

Cherish Cronmiller

John Engstrom

Marki Lockhart

Rachel Chilson

Phone

360-385-2571 x6308

360-385-2571

360-385-2571 x6315

360-452-4726

Email

ccronmiller@olycap.org

jengstom@olycap.org

mlockhart@olycap.org

rchilson@olycap.org

Pierce County Human Services

1305 Tacoma Ave. S., Suite 104 Tacoma, WA 98402-1903

253-798-4500

Website: www.piercecountywa.gov

Position

Name

Phone

Email

Executive Director

Heather Moss

253-798-6139

heather.moss@piercecountywa.gov

Community Dev. Supv.

Stephanie Bray

253-798-6917

stephanie.bray@piercecountywa.gov

Transp. Program Spec.

Daeveene May

253-281-9490

daeveene.may@piercecountywa.gov



Provide-a-Ride

326 N. Miller St. Wenatchee, WA 98801-1906

509-292-3566

Website: www.providearide.com

Position

Name

Phone

Email

Senior Manager

Jak Groedel

509-670-2065

provide-a-ride@live.com

Puget Sound Educational Service District (PSESD)

800 Oaksdale Ave. SW Renton, WA 98057-5221

425-917-7870 Fax: 425-917-7898

Website: www.psesd.org

Position

Superintendent

Program Director

Transportation Coordinator

Grants Director

Name

John Welch

Jacqueline Mann

Davina Miller-Leach

Vivian Knapp

Phone

425-917-7600

425-917-7886

253-778-7958

425-917-7870

Email

jwelch@psed.org

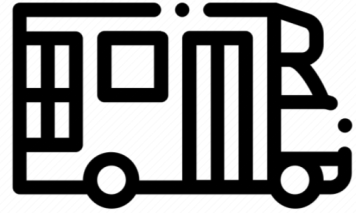
jmann@psed.org

damiller@psed.org

vpnapp@psed.org

Transportation Office:

1282 Valentine Ave SE Pacific, WA 98047-2106



Quinault Indian Nation

PO Box 189 Taholah, WA 98587-0189

360-276-8211 Fax: 360-276-8354

Position

Community Services Director

Grants & Contracts Director

Grants/Contracts Budget Analyst

Name

Michael Cardwell

Arleen Kramer

Misty Schmidt

Phone

360-276-8216

360-276-5037

360-276-1023

Email

mcardwell@quinault.org

arleen.kramer@quinault.org

mschmidt@quinault.org

Regional Public Transportation, Inc./SMART Transit

PO Box 3854 Moscow, ID 83843

208-883-7165 Fax: 855-363-7916

Position

Executive Director

Safety, Security & Compliance Coord.

Name

Jenny Ford

Tara LeGresley

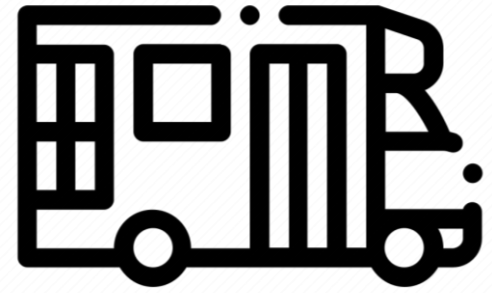
Phone

208-883-7165

208-883-7165

Email

smart@smarttransit.org



Rural Resources Community Action

956 S. Main St., Suite A Colville, WA 99114-2533

800-776-9026 Fax: 509-684-5787

Website: www.ruralresources.org

Position

CEO

Transportation Director

Name

Bryan Raines

Connie Mahugh

Phone

509-685-6058

509-685-6113

Email

braines@ruralresources.org

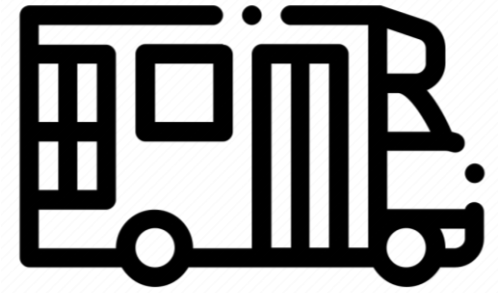
cmahugh@ruralresources.org

Samish Indian Nation

2918 Commercial Ave. Anacortes, WA 98221

877- 711-8896 360- 299-0790

Website: <https://www.samishtribe.nsn.us/>



Position

Tribal Chair

Transportation Dir.

Elder Programs

Finance Director

Name

Thomas Wooten

Nick Dorr

Allison Coonc

Caritina Gonzalez

Phone

360-293-6404

360-293-6404

360-293-6404

360-293-6404

Email

tomwooten@samishtribe.nsn.us

nickdorr@samishtribe.nsn.us

allisoncoonc@samishtribe.nsn.us

caritinagonzalez@samishtribe.nsn.us

San Juan County, Health & Community Services

Administrative Offices

145 Rhone St.

Friday Harbor, WA 98250

360-378-2677 Fax: 360-378-7036

Position

Community Services Manager

Contract Manager

Name

Mark Tompkins

Richard Uri

Phone

360-370-7517

360-370-0594

Email

markt@sanjuanco.com

richardu@sanjuanco.com

Senior Services of San Juan Island

589 Nash St.

Friday Harbor, WA 98250

San Juan Island Shuttle System

97 Hanson Ln. Lopez Island, WA 98261

360-317-6905

Position

Executive Director

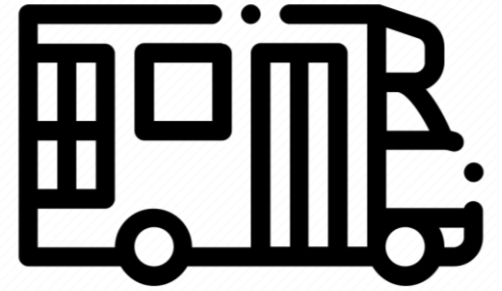
Name

Debbie Haagensen 360-472-0303

Phone

Email

admin@islandrides.org



Sauk-Suiattle Indian Tribe

5318 Chief Brown Ln. Darrington, WA 98241

360-436-0131 Fax: 360-436-1511

Website: www.sauk-suiattle.com

Position

Finance Manager

Accounting Manager

Transportation Manager

Grants Manager

Chair

Name

Shawnaa Smith

Karen Misanes

Steve Laberta

Mitzi Racine-Hearn

Nino Maltos

Phone

360-618-9280

360-436-0131

360-926-2120

360-436-0131

360-436-0131

Email

ssmith@sauk-suiattle.com

kmisanes@sauk-suiattle.com

slaberta@sauk-suiattle.com

mracine@sauk-suiattle.com

chairman@sauk-suiattle.com

Senior Services of Snohomish County

dba Homage Senior Services Agency:

5026 196th St. SW Lynnwood, WA 98036-6102

425-290-1254 Fax: 425-355-9710

Tap Rides (For Riders) 425-423-8517

Website: www.homage.org

Position

CEO

Finance Director

Director of Transportation

Philanthropy and Grants Coord.

Grant Manager

Name

Keith Bell

Melissa Patterson

Juli Rose

Alicia Guy

Shirley Warthen

Phone

425-616-4050

425-290-1254

425-265-2280

425-265-2226

425-290-8372

Email

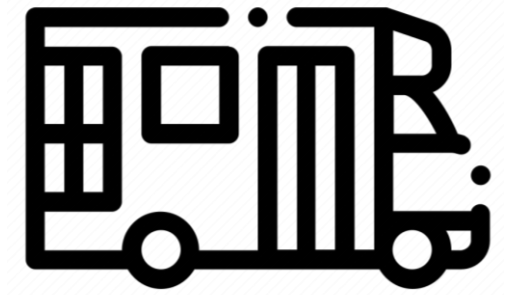
kbell@homage.org

mpatterson@homage.org

jrose@homage.org

aguy@homage.org

svonnahme@homage.org



Skamania County Senior Services

710 Southwest Rock Creek Dr. Stevenson, WA 98648-4418

509-427-3990 Fax: 509-427-0139

Website: www.skamaniacounty.org/departments-offices/senior-services

Position

Program Manager

Name

Sophie Miller

Phone

509-427-3985

Email

miller@co.skamania.wa.us

Snohomish County Transportation Coalition (Snotrac)

Snohomish County Workforce Development Council (fiscal agent)

3201 Smith Ave., Suite 200 Everett, WA 98201

206-856-4788

Website: www.gosnotrac.org

Position	Name	Phone	Email
Executive Director	Brock Howell	206-856-4788	brock@gosnotrac.org
Contract Manager	Lisa Severtsen	425-921-3470	lisa.severtsen@workforcesnohomish.org

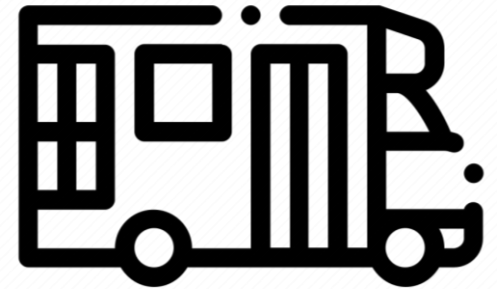
Solid Ground Transportation Group

8100 8th Ave. S. Seattle, WA 98108-4337

206-716-3840 Fax: 206-716-3858

Website: www.solid-ground.org

Position	Name	Phone	Email
Director of Transportation	Kari Ware	206-716-3843	kariw@solid-ground.org
Operations Manager	Abdel Elfahmy	206-716-3845	abdele@solid-ground.org
Fleet Administrator	Ivan Marrero	206-716-3851	ivanm@solid-ground.org
Safety Trainer	Kimmy Jones	206-793-3170	kimmyj@solid-ground.org



Spokane Neighborhood Action Partners (SNAP)

3102 Fort George Wright Dr. Spokane, WA 99224

509-456-7627

Website: www.snapwa.org

Position

CEO

Fiscal Director

Resource Rides Coord.

Name

Julie Honekamp

Kathy Allen

Garrett Havens

Phone

509-456-7627

509-456-7627x8303

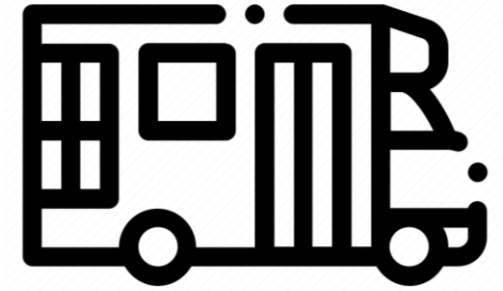
509-456-7627

Email

honekamp@snapwa.org

allen@snapwa.org

havens@snapwa.org



Sound Generations

2208 Second Ave., Suite 100 Seattle, WA 98121-2055

206-727-6255

Website: www.soundgenerations.org

Position

CEO

CFO

COO

Name

Jim Wigfall

Carlos Rojas

Joanne Donohue

Phone

206-727-6255

206-727-6200

206-727-6206

Email

jimw@soundgenerations.org

carlosr@soundgenerations.org

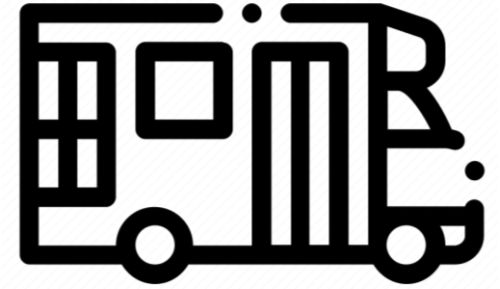
joanned@soundgenerations.org

Spokane Tribe of Indians

PO Box 100 Wellpinit, WA 99040-0100

509-458-6590 Fax: 509-458-6559

Position	Name	Phone	Email
Tribal Chairwoman	Carol Evans	509-458-6590	carole@spokanetribe.com
Director	Vacant	509-458-6502	
Transit Coordinator	Robin Kieffer	509-458-6572	robink@spokanetribe.com



Stanwood Community and Senior Center dba Snow Goose Transit

7430 276th St. NW Stanwood, WA 98292

360-629-7403

Website: <https://snowgoosetransit.org/>

Position	Name	Phone	Email
Executive Director	Deborah Jean Thompson	360-629-7403	deborah@lincolnhill-rc.org
Transportation Dir.	Melissa Johnson	360-629-7403	mjohnson@lincolnhill-rc.org

Stillaguamish Tribe Transit Services (STTS)

Stillaguamish Tribe of Indians

PO Box 277 Arlington, WA 98223-0277

360-629-0503

Website: www.stillaguamish.com

Position

Executive Director

Tribal Chair

Transportation Director

Planning Director

Name

John Miller

Eric White

Travis Duxbury

Casey Stevens

Phone

360-652-7362

360-652-7362 x228

360-652-7362 x249

360-652-7352

Email

deborahh@lincolnhill-rc.org

ewhite@stillaguamish.com

tduxbury@stillaguamish.com

cstevens@stillaguamish.com



TOGETHER!

418 Carpenter Road SE, Suite 203 Lacey, WA 98503-7905

360-493-2230 Fax: 360-413-0231

Website: www.watogether.org

Position

Comm. & Administration Dir.

Name

Katie Hatam

Phone

360-493-2230 x20

Email

khataam@thurstontgether.org

Trancare

225 Ohme Garden Rd. Wenatchee, WA 98801-9047
800-352-8726 Or 509-667-2727 Fax: 509-667-2083

Position

Name

Phone

Email

Executive Director

Adnan Abou Ammo

509-670-2546

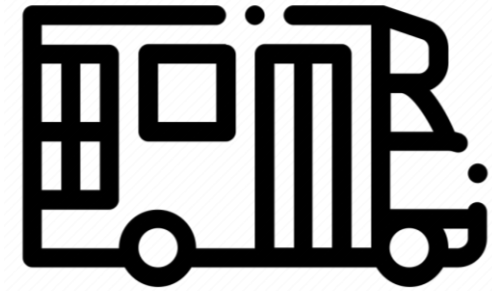
adnan@trancare.net

Program Director

Tanya Hill

509-667-1713

tanya@trancare.net



TransPro – Around the Sound – Northwest Connections

2220 S Tacoma Way Tacoma, WA 98409
253-476-8726 Fax: 253-475-9364

Position

Name

Phone

Email

Director

Steve Hutchins

253-476-8726 x225

hutch@transpro.org

Contract Management

Mike Allen

253-476-8726 x238

mallen@transpro.org

Safety and Training Mgr.

Dianne Hutchins

253-300-7241

dhutchins@transpro.org

United Way of Pierce County

2-1-1 Special Needs Transportation Hotline

1501 Pacific Ave., Suite 400 Tacoma, WA 98402-3322

253-272-4263 Hotline: 2-1-1 or 800-572-4357 Fax: 253-682-1863

Position

Name

Phone

Email

CEO

Dona Ponepinto

253-597-6429

donap@uwpc.org

CFO

Pete Grignon

253-948-6392

peteg@uwpc.org

211 Director

Penni Belcher

253-682-1823

pennib@uwpc.org

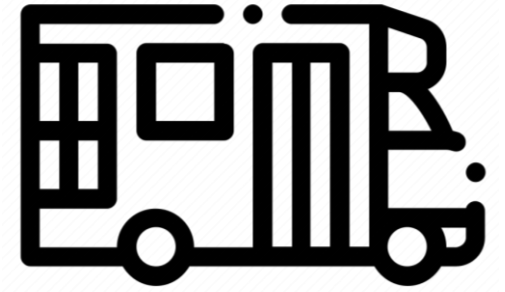
Upper Skagit Indian Tribe

25944 Community Plaza Way Sedro Woolley, WA 98284-9739

360-854-7000 Fax: 360-854-7004

Position	Name	Phone
Public Works Director	Joe Hemmerich	360-854-7045
Utility Planner	Dan Tolliver	360-854-7072

Email
ioeh@upperskagit.com
dant@upperskagit.com



Wahkiakum County Health & Human Services

Wahkiakum on the Move Transportation

42 Elochoman Valley Rd. Cathlamet, WA 98612-9602

360-795-8630 Fax: 360-795-6224

Website: www.co.wahkiakum.wa.us

Position	Name	Phone
Health & Human Svcs Dir.	Chris Bischoff	360-795-6207 x 201
Transportation Coord.	Camille Goldsmith	360-795-3101
Community Services Mgr.	Julie Johnston	360-795-8630

Email
bischoffc@co.wahkiakum.wa.us
goldsmithc@co.wahkiakum.wa.us
johnstonj@wahkiakum.wa.us