

National Assistance Card

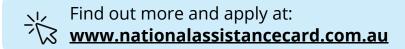
A personalised card to assist people with disability and health conditions in the community

Information for people with brain injury



If I get stuck I can hold up my Card and it says on the back 'here are the things I have trouble with' and 'here's how you can help'. (Cardholder)





What is the National Assistance Card?

The National Assistance Card is a personalised card to assist people with disability and health conditions in the community.

The Card can:

- help cardholders communicate their unique areas of difficulty and the assistance they may need
- give cardholders greater independence
- make cardholders to feel more confident in everyday social situations
- provide peace of mind for families and carers
- enhance community understanding of disability and health conditions
- support positive community interaction with cardholders.

Who is the National Assistance Card for?

The National Assistance Card is available to **Autistic people and people with brain injury** in Australia.

In the future we hope the Card will be available to all people with disability and health conditions in Australia.

Visit <u>www.nationalassistancecard.com.au/eligibility</u> for more information on eligibility.

How to apply



Complete the online application at: www.nationalassistancecard.com.au/apply

Is there a cost?

A new Card costs \$44.00. A replacement Card costs \$22.00.

Please note: Prices are subject to change and are inclusive of GST.

All information provided to the National Assistance Card Service is kept private, confidential and secure in line with the National Assistance Card Privacy Policy.







What's on the Card?

The front of the Card includes the person's:



The back of the Card includes:



Important

- The National Assistance Card explains a cardholder's unique areas of difficulty. It does not make a cardholder exempt from the law.
- The National Assistance Card is a community service. It is not an official identity card or legal document.



How to use your National Assistance Card

The cardholder can choose to use their Card in everyday or emergency situations, for example:



You can use your Card when you're out and about in the community, including places like shops, cafes, hotels and cinemas.



You can use your Card at banks, Centrelink and other Government departments.



You can use your Card on transport, such as airports, buses, trains, trams and taxis.



You can use your Card with family, friends and work colleagues. You should feel confident to show people your Card when you need to.



You can use your Card with emergency services, such as police, ambulance or fire.



You can show the front of your Card, the back of your Card and ask people to scan the QR code to let them know what you need.

How to apply



Complete the online application at: www.nationalassistancecard.com.au/apply

For more information

visit: <u>www.nationalassistancecard.com.au</u> email: <u>info@nationalassistancecard.com.au</u>

call: 1300 680 045





Registered to

