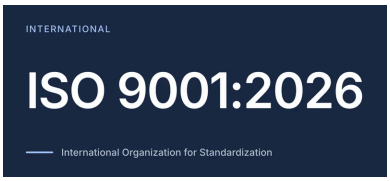
SmartSuite

Framework / Quality & Safety / ISO Management Systems

ISO 9001:2026 Quality management systems — Requirements

ISO 9001:2026 sets requirements for a quality management system and adds quality culture and ethical behavior. ISO published it on September 16, 2026, replacing the 2015 edition.



What it is

ISO 9001:2026, Quality management systems — Requirements, is the international standard that specifies requirements for a quality management system (QMS) when an organization needs to demonstrate its ability to consistently provide products and services that meet customer and applicable statutory and regulatory requirements and aims to enhance customer satisfaction (Clause 1). The International Organization for Standardization (ISO) published the sixth edition on September 16, 2026 through ISO/TC 176/SC 2, replacing ISO 9001:2015 and its Amendment 1:2024, both of which ISO lists as withdrawn. It applies to any organization, regardless of type, size, or the products and services it provides.

At a glance

PUBLISHER International Organization for Standardization (ISO), ISO/TC 176/SC 2	TYPE Standard	VERSION ISO 9001:2026 (sixth edition)
EFFECTIVE September 16, 2026 (publication date); transition of ISO 9001:2015 certificates by September 30, 2029	DOMAIN Quality & Safety	FAMILY ISO Management Systems
REGION International	ADOPTION MODEL Certification	IMPLEMENTATION COMPLEXITY Medium

Source: iso.org/standard/88464.html

Why it matters

- **Consistent products and services** The QMS is aimed at consistently providing products and services that meet customer and applicable statutory and regulatory requirements (Introduction 0.1), backed by controls on production and service provision, release and nonconforming outputs (Clauses 8.5 to 8.7).
- **Customer focus that is measured** Customer focus is a requirement of leadership (Clause 5.1.2), and customer satisfaction is monitored and measured (Clause 9.1.2).
- **Risks and opportunities handled separately** The organization determines risks and opportunities (Clause 6.1.1) and plans separate actions to address risks (6.1.2) and opportunities (6.1.3).
- **Quality culture and ethical behavior** The sixth edition addresses quality culture and ethical behavior within the requirements, particularly for leadership, awareness and the environment for the operation of processes (Foreword; Clauses 5.1, 7.1.4 and 7.3).

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How SmartSuite supports ISO 9001:2026

Clause Library

Hold Clauses 4 to 10 and Annex A as structured requirements linked to the processes, documents and controls that satisfy each one.

Process Owners and Change Control

Assign owners to QMS processes and record planned changes to the QMS and their outcomes (Clauses 4.4 and 6.3).

Documented Information

Keep documents and records with owners, approvals and an audit trail (Clause 7.5).

Internal Audits and Corrective Action

Plan audits, record findings and take nonconformities through root cause and corrective action to closure (Clauses 9.2 and 10.2).

External Providers and Risk Planning

Evaluate external providers and track risks and opportunities, each with its own actions and owners (Clauses 6.1 and 8.4).

Quality Performance Reporting

Report customer satisfaction, quality objective results, open findings and management review inputs to leadership (Clauses 9.1.2, 9.1.3 and 9.3).

Common framework mappings

ISO 13485:2016 · IATF 16949:2016 · ISO/IEC 20000-1 · ISO 22301 · ISO 27001:2022 · ISO 42001 · ISO 31000:2018 · CMMI v3.0 · GAMP 5 · ISO 14971:2019

Official resources

ISO 9001:2015 Quality management systems — Requirements (withdrawn)

ISO's catalog page for the withdrawn fifth edition, superseded by ISO 9001:2026 in September 2026, with edition history and the 2024 climate change amendment.

iso.org/standard/62085.html

ISO 9000 family — Quality management

ISO's overview of the ISO 9000 family, the seven quality management principles, and sector-specific applications of ISO 9001.

iso.org/standards/popular/iso-9000-family

ISO 9001:2026 Quality management systems — Requirements

ISO's catalog page for the sixth edition, published in September 2026, which replaces ISO 9001:2015.

iso.org/standard/9001

ISO 9001:2026: What businesses need to know

ISO's explanation of what changed between the 2015 and 2026 editions and what it means for certified organizations.

iso.org/quality-management/iso-9001-2026

Frequently asked questions

What is ISO 9001:2026 and what changed from the 2015 edition?

ISO 9001:2026 is the sixth edition of the quality management system standard, published on September 16, 2026, and it replaces ISO 9001:2015 and Amendment 1:2024. The Foreword lists the main changes: core management system terms in Clause 3, quality culture and ethical behavior, separate treatment of risks and opportunities, stronger management of change, a revised Annex A and the removal of Annex B.

Is ISO 9001 certification mandatory?

No. ISO states that ISO 9001 is the only standard in the ISO 9000 family that can be certified to, though certification is not mandatory. Many customers and tenders ask for it, and the standard also allows internal and external parties to assess conformity (Introduction 0.1).

When must ISO 9001:2015 certificates move to ISO 9001:2026?

ISO/TC 176 says certified organizations have until September 30, 2029 to complete the transition, at a scheduled surveillance or recertification audit or through a separate transition audit. Accreditation bodies must be ready by March 31, 2027, and from March 31, 2028 new and initial accredited certifications may only be issued to ISO 9001:2026. Your certification body sets your audit date.

What are the main requirements of ISO 9001:2026?

The requirements are in Clauses 4 to 10: context, leadership, planning, support, operation, performance evaluation and improvement. Sub-clauses include customer focus (5.1.2), actions to address risks (6.1.2) and opportunities (6.1.3) separately, the environment for the operation of processes (7.1.4) and organizational knowledge (7.1.6). Informative Annex A explains the intent without adding requirements.

Which sector standards are based on ISO 9001?

ISO lists ISO 13485 for medical devices, ISO 22163 for railways, ISO 29001 for petroleum, petrochemical and natural gas products and services, ISO/IEC/IEEE 90003 for computer software, and others. They keep the ISO 9001 base and adapt it to the sector.

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Full framework page and mappings: smartsuite.com/frameworks/iso-9001-2026-quality-management-systems-qms