

REGULATION FOR GUESTS CASALE SAN CERBONE PORTO AZZURRO
ISOLA D'ELBA

Dear guest,

below you will find some information that will allow you to familiarize yourself with the ambience in which you are or will be hosted.

The rules governing hospitality in Casale San Cerbone are listed:

we invite you to carefully examine this form and sign it when you arrive at the house:

1. Casale San Cerbone is a building of historical interest subject to the protection of the Superintendency of Cultural Heritage (Soprintendenza dei Beni Culturali). In addition to the main building divided into 7 residential units, you will find an outdoor area that guests can use consistently with the indications on site that must be strictly followed. The entire real estate compendium that hosts you is privately owned so guests must strictly observe the indications and / or prohibitions that they will find on site;
2. It is expressly FORBIDDEN to access the private chapel adjacent to Casale San Cerbone and to the neighboring agricultural lands and in general to the spaces marked by the sign "no access"
3. It is also FORBIDDEN to use any machinery and/or cars and/or cycles and /or motorcycles owned by the lessor parked in the common areas;
4. The guests occupy the only rented apartment, for the requested period and for exclusively tourist purposes. The rental of each apartment and the rights and obligations of each contractor are governed by the Italian Civil Code, to which reference is made for what is not regulated and provided here;
5. Guests can use the common areas so as not to hinder to other guests the same use, so the common areas cannot be occupied by bulky objects, luggage, or private vehicles. On arrival it will be allowed to arrive with the vehicle near the building to unload the luggage, while for the duration of the stay cycles, motorcycles and cars must be parked exclusively in the area indicated on site dedicated to parking;
6. "Casale San Cerbone" does not provide food and / or drinks and / or breakfast and / or meals, and /

or daily cleaning and tidying and / or porter service and / or garage and / or portorage and / or surveillance, nor another additional service compared to the apartment location. Guests must provide for the custody of money and / or valuables and the lessor declare, now by then, not to be responsible for any loss and / or theft;

7. On the day of arrival, the apartment will be handed over clean and tidy and on the day of departure it must be returned in order. Each guest is required to comply with the municipal regulations for separate waste disposal during their stay in Casale San Cerbone and deliver waste to the nearest collection point. The bags provided by our establishment have a code that allows us to identify guests in case this becomes necessary. Failure to comply with the waste disposal rules mentioned above may result in a fine of up to 300 euros, which will be charged to the offender's credit card;

8. The fee, the deposit, any extra costs, the terms and conditions of payment have been foreseen and agreed upon at the time of booking;

8.1 terms of cancellation:

The customer pays 50% of the total cost if he cancels after booking. If the customer does not show up or interrupts the stay in advance, he will have to pay the total amount of the reservation.

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9. The apartment is rented complete with fully functional furnishings and household appliances. The guest must use his own linen brought from home, but if specifically requested at the time of booking, if available, the linen service can be provided and will be counted as an extra to be paid at the time of booking;

10. Before entering in the rented apartment, if requested, the guest must pay the receptionist a cash deposit of € 300.00 (three hundred / 00 euros). The deposit will be returned, net of damage and / or extraordinary cleaning, upon return of the keys;

11. Each apartment can be occupied by the maximum number of persons indicated at the time of booking and in any case not exceeding the number of beds of which the apartment is equipped with; it is forbidden to host inside the apartment except if authorized by the owner. Each authorized person must have an Identity card.

12. Prior authorization from the lessor, guests will be allowed to bring only one animal per apartment.

The animals must remain in close custody of the owners and the dogs must be kept on a leash when taken outside the apartment. IT IS FORBIDDEN to leave animals unattended inside and / or outside the rented apartment and each guest will be responsible according to article 2052 C.C. of damage to things and / or people caused by the animal;

13. From h.23,00 PM to h.09,00 AM IT IS FORBIDDEN to generate noise that can disturb the rest of the guests; 14. In the external area accessible to the Casale each guest must follow the rules of good education and respect for different cultures and religions;

15. Upon arrival, a list of the furnishings and household appliances present in the apartment will be given, which the guest will have to view and sign and in the event of their being damaged and removed, the deposit will be returned net of damages. Inside each apartment the guest will find a list of useful numbers in case of emergency;

16. The rented apartment is not equipped with medicines and / or first aid kits, therefore the guest will have to equip himself if he considers it necessary;