Sign Up Process

Residents can sign up for Alert Iowa online through an online portal. Go to the **Polk County EMA webpage**, or to **Smart911.com** to sign up.
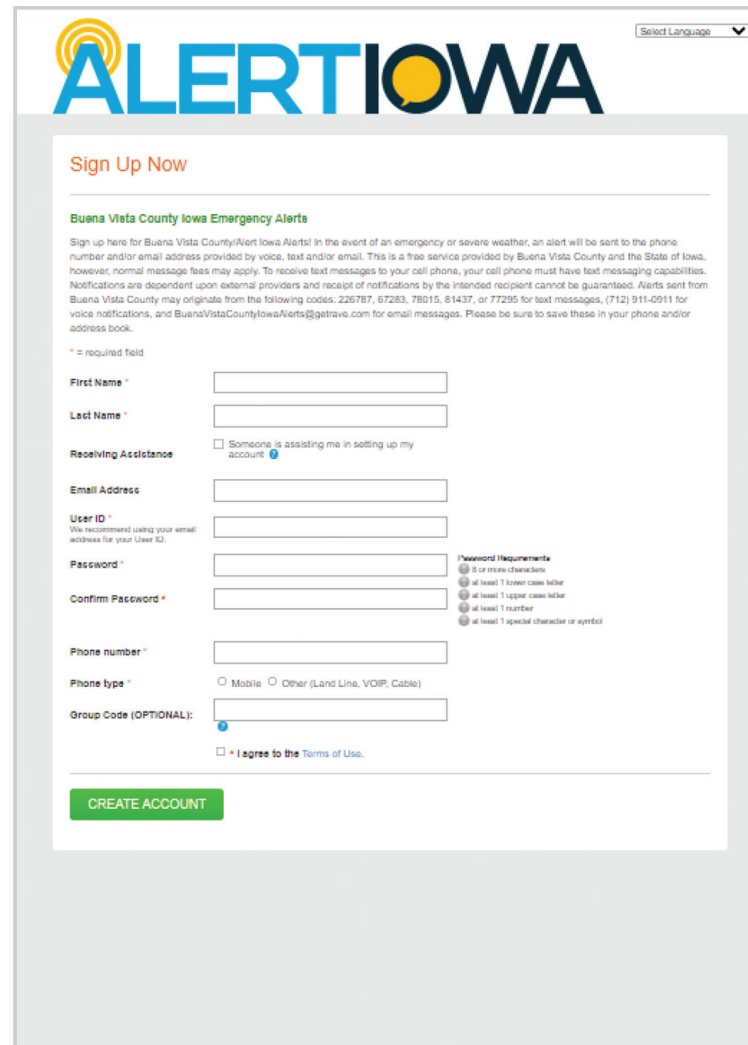
Once you are at the sign up page you will be asked to create an account.

You must provide:

- Your name
- Phone Number
- And create a username and password

Your e-mail address is optional.

The system also allows you to designate someone who will provide assistance in setting you up and managing your account. If you choose this option the person assisting will get reminders to update your information on an annual basis.

ALERT IOWA

alert.iowa.gov

ALERT IOWA

Select Language

Sign Up Now

Buena Vista County Iowa Emergency Alerts

Sign up here for Buena Vista County/Alert Iowa Alerts! In the event of an emergency or severe weather, an alert will be sent to the phone number and/or email address provided by voice, text and/or email. This is a free service provided by Buena Vista County and the State of Iowa, however, normal message fees may apply. To receive text messages to your cell phone, your cell phone must have text messaging capabilities. Notifications are dependent upon external providers and receipt of notifications by the intended recipient cannot be guaranteed. Alerts sent from Buena Vista County may originate from the following codes: 226787, 67283, 78015, 81437, or 77295 for text messages, (712) 911-0911 for voice notifications, and BuenaVistaCountyIowaAlerts@getrave.com for email messages. Please be sure to save these in your phone and/or address book.

* = required field

First Name *

Last Name *

Receiving Assistance — ☐ Someone is assisting me in setting up my account ❓

Email Address

User ID *
We recommend using your email address for your User ID.

Password *

Confirm Password *

Password Requirements
- ◉ 8 or more characters
- ◉ at least 1 lower case letter
- ◉ at least 1 upper case letter
- ◉ at least 1 number
- ◉ at least 1 special character or symbol

Phone number *

Phone type * — ☐ Mobile ☐ Other (Land Line, VOIP, Cable)

Group Code (OPTIONAL): ❓

☐ * I agree to the Terms of Use.

CREATE ACCOUNT

Adding an Email

Once you create your account the next few pages will review your personal information.

If you choose to not include an email you will be asked to verify. If you entered in a mobile number, you will be asked to verify the carrier by a call.

Adding an Address

You will then be asked to enter an address. This is needed to confirm which alerts you will be offered.

Note: You can add multiple address in different counties in your profile in a later step.

Alerts

Once you verify your address, the next screen will display the alerts available in your county.

Note: The system automatically subscribes you to all alerts. To opt out, you can click on the blue check box next to the alert you do not want.

Selecting Your Language

You can also choose the language of your choice for alerts. If your county translates their messages to that language, you will receive it in your preferred language. If they do not, the message will still be delivered in English

Refining Your Alerts

You can also uncheck the box next to the first alert category to deselect all at once. You can then select the individual alerts and modes you prefer.

People & Medical Information

You can add multiple people under one account, making this a great way to sign up a whole household. If you opt-in to provide your personal information, such as personal medical, access, and functional needs information. Polk County can use this information to send preemptive messaging to groups who may need extra time to evacuate, or rely on generators.

Account Settings

You can update your password, profile update reminders, and account assistant information in the Account Settings tab.
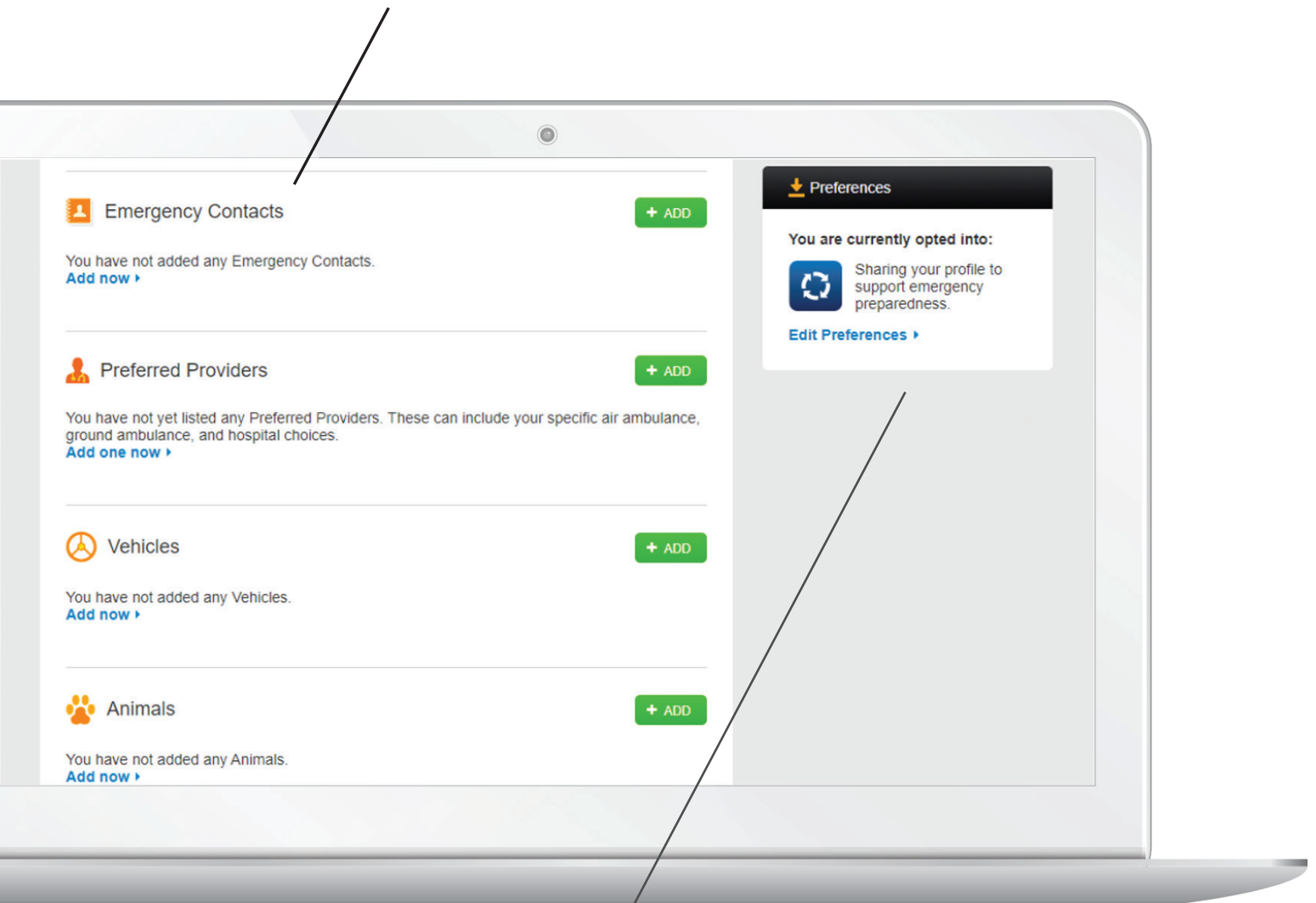
Select Your Preferred Language

Addresses

The system allows for multiple addresses across counties. The addresses provided will activate which alerts you have the ability to opt into.

Alerts

Your main page tells you which alerts you are subscribed to and which alerts you are eligible to add. You can update your preferences any time through the Alerts Tab in the toolbar located at the top of the page. You can also provide personal information to assist first responders under preferences.
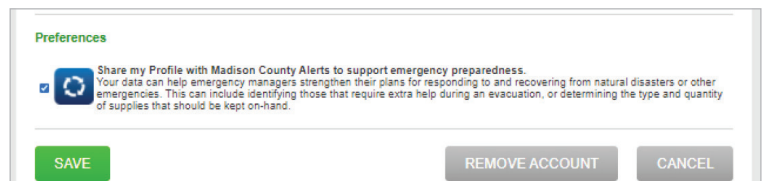
Other Account Information

You can populate information about emergency contacts, preferred providers, vehicles and animals in your household. Polk County can use this for response and recovery efforts and in their 911 emergency communications centers when you place a call.
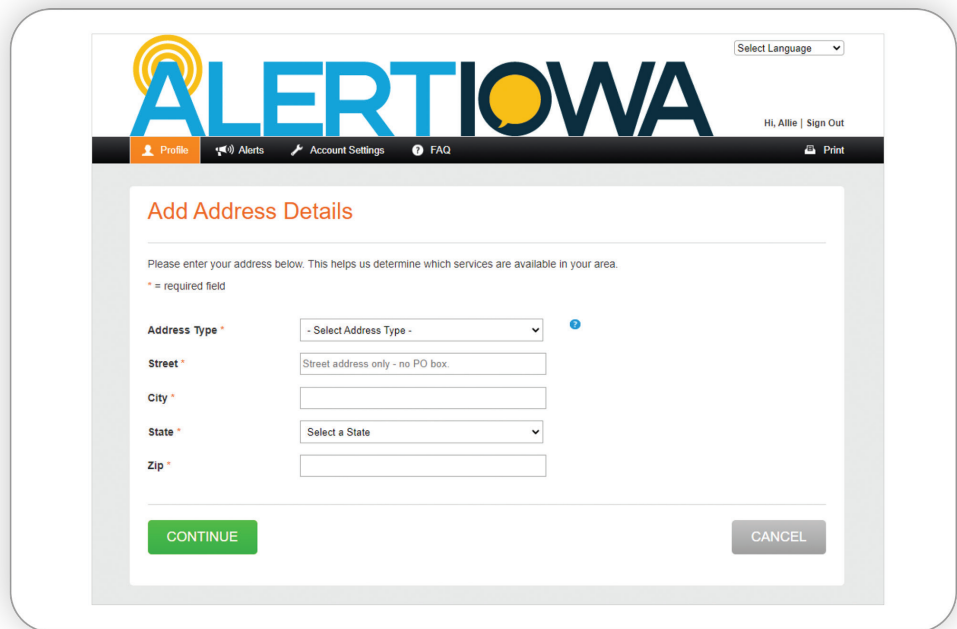
Emergency Contacts
+ ADD

You have not added any Emergency Contacts.
Add now ▸

Preferred Providers
+ ADD

You have not yet listed any Preferred Providers. These can include your specific air ambulance, ground ambulance, and hospital choices.
Add one now ▸

Vehicles
+ ADD

You have not added any Vehicles.
Add now ▸

Animals
+ ADD

You have not added any Animals.
Add now ▸

⬇ Preferences

You are currently opted into:

Sharing your profile to support emergency preparedness.

Edit Preferences ▸

Preferences

You can manage the option to provide personal information to assist in response, evacuation, and recovery efforts under "Preferences".

Preferences

☑ **Share my Profile with Madison County Alerts to support emergency preparedness.**
Your data can help emergency managers strengthen their plans for responding to and recovering from natural disasters or other emergencies. This can include identifying those that require extra help during an evacuation, or determining the type and quantity of supplies that should be kept on-hand.

SAVE   REMOVE ACCOUNT   CANCEL

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Additional Information

You can add additional addresses and phone numbers to your profile.