



TOCA MADISON LEAGUES MEMBERSHIP POLICY

Membership basics

- All rostered players must have the appropriate level of leagues membership
 - Champions = 1 team
 - Premier = 2 or more teams
- All teams must have a minimum of 8 rostered members
- Memberships can be started at any time
- Monthly membership charges are auto-renewing on the day you purchase your membership
- Annual membership charge auto-renews on the anniversary of your membership purchase

Cancellations

- Memberships CANNOT be suspended
- Members are responsible for requesting cancellation
- An online form (tocafootball.com/membership-cancellation) must be completed to request cancellation
- TOCA Madison will process the cancellation within 5 business days
- Cancellations are effective immediately
 - Both the monthly and annual portion of your membership terminate
- Cancellation requests will be denied if the roster would be at less than 8 people on membership
 - The member must be replaced on the team roster with a player holding the appropriate membership
 - Members unable to find a replacement can request membership cancellation again at the end season
 - TOCA Madison will not track these, it is the member's responsibility to reach out when they are eligible for cancellation
- Non-payment for 3 months will result in automatic cancellation of your membership

Restarting Memberships

- Annual membership fees are charged at restart, regardless of when the last annual payment was made
- Prior promotional prices will not be honored at membership restart, you will be charged the current membership rates

Refund Policy

- TOCA Madison holds the final discretion on refunds
- Up to one month of membership fees may be refunded

Upgrades

- League membership status will be automatically upgraded if players are not at the appropriate level
- TOCA Madison retains the right to upgrade members to the Premier level who are consistently playing beyond the spirit of the Champions membership (1 game per week + occasional subbing)