

# Agentic AI for Talent Supply Chain Execution

## – Built natively on ServiceNow

Prismforce brings domain-specific Agentic AI capabilities and agents into the ServiceNow AI Fabric and Agent Studio. The joint offering enables enterprises to leverage best-in-class, domain-specific Talent Supply Chain capabilities directly within their ServiceNow workspaces, resulting in:



**Better employee experience**



**Higher workforce utilization**



**Faster time-to-fulfil**

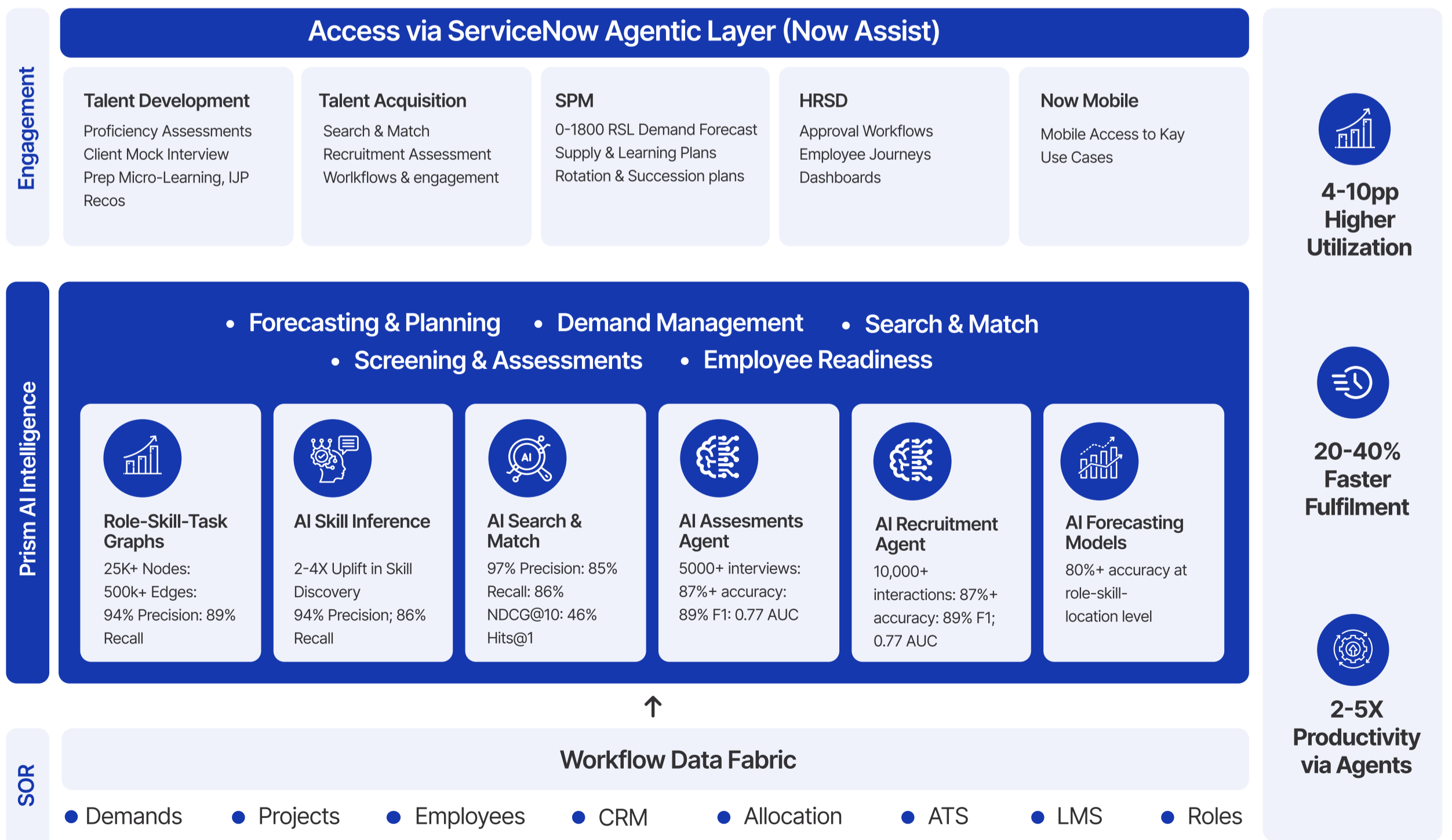


**Lower cost of delivery**

**All capabilities are delivered natively within ServiceNow workflows.**

### Prismforce AI Intelligence within ServiceNow: Functional Architecture

Predictive planning, search & match, assessments run natively in Now workflows; faster staffing cycles & better productivity



## Agentic Use Cases Available





<p><b>Profile Update Agent</b></p> <p>Improves coverage, accuracy, and quality of enterprise skill data.</p>	<p><b>Demand Agent</b></p> <p>Enables agentic demand creation, prediction, prioritization, and shaping to accelerate fulfilment.</p>	<p><b>Career Coach &amp; Learning Copilot</b></p> <p>Delivers hyper-personalized career paths, learning journeys, and interview preparation.</p>	<p><b>AI Recruitment Agent</b></p> <p>Automates shortlisting, IVR screening, AI-led L1 interviews, and interview copilots—reducing time-to-hire by ~50% and cost-to-hire by ~30%.</p>
<p><b>Rotation Agent</b></p> <p>Drives 5–10× improvement in internal fulfilment through proactive rotation planning, succession planning, and candidate preparation.</p>	<p><b>Forecasting &amp; Planning Agent</b></p> <p>Provides 0–180-day RSL-level forecasting with hire, skill, contract, learning, and succession recommendations.</p>	<p><b>Bench Redeployment Agent</b></p> <p>Identifies early opportunities through AI screening, skill-gap analysis, agentic learning paths, and AI-based mock interviews.</p>	

## Joint Value Delivered

<p><b>For Enterprises</b></p> <ul style="list-style-type: none"> <li>• Access domain-specific talent execution capabilities inside ServiceNow</li> <li>• Eliminate dependency on multiple workforce vendors</li> <li>• Build custom workflows and dashboards while leveraging Prismforce’s domain intelligence</li> </ul>	<p><b>For the servicenow Ecosystem</b></p> <ul style="list-style-type: none"> <li>• Extends workflows with P&amp;L-impacting talent execution (search &amp; match, redeployment, rotation, AI recruitment, interviews)</li> <li>• Faster go-to-market versus in-house builds</li> <li>• Stronger positioning across Talent Development, Talent Acquisition, and SPM</li> <li>• Increased adoption through Now Assist-enabled workflows</li> </ul>	<p><b>For Prismforce</b></p> <ul style="list-style-type: none"> <li>• Enterprise distribution via ServiceNow</li> <li>• Focus on core Agentic AI and domain intelligence</li> <li>• Workflow orchestration, engagement, and data handled natively in ServiceNow</li> </ul>
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**Customer Momentum**

The joint offering is already seeing strong traction with leading IT services enterprises:

 <p>- Closed</p>	 <p>- Near closure</p>	 <p>- Joint pitch</p>	 <p>- Joint pitch</p>
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Together, Prismforce and ServiceNow enable enterprises to execute talent decisions—  
at scale—directly inside ServiceNow.