



The UPA Group Quality Vision

"UPA aim to achieve and deliver the best products & services for the equipment rental sector and to ensure the complete satisfaction of all customers and stakeholders"

The UPA Quality Assurance Policy

UPA is one off the leading suppliers of equipment for rental and will continue to apply the aspects of Quality Management within the business management system.

UPA aims to ensure the principles of quality assurance are integrated into our products and service delivery.

UPA will:

- Ensure that they actively promote awareness of quality assurance internally amongst our systems, products and services.
- Invest in personnel and new technologies with the goal of developing and improving our systems, products and services
- Communicate & incorporate quality assurance into the vision and values of the organization through appropriate methodology.
- Continually improve operational performance through the understanding of the business requirements & the setting of clear objectives.
- Ensure employees are given adequate training in all matters relating to quality assurance and its implementation.
- Seek to influence contractors and other stake holders to comply with UPA's Quality Assurance Policy.

The UPA Board of Directions and employees are dedicated to adopting and supporting the Quality Assurance Policy. UPA will communicate and promote acceptance of this policy to everyone working for or on behalf of the organization. This policy forms a framework for activities and decision making processes and promotes engagement of the entire organisation.

NEIL ALDERSON
UPA Managing Director:

Date: 1/10/26