



education
unlimited
Tailor made workplace training

Education Unlimited Complaints Form



Mā te mahitahi, ka tipu te mātauranga,
Mā te mātauranga ka tipu hei tāngata.

Through working as one, there is growth in knowledge,
From that knowledge people grow.

EDUCATION UNLIMITED welcomes feedback to help the improvement of our services.

At times, we know we may not always get things right and we want to stop that from happening. If you are not happy with the service you have received, please contact your EDUCATION UNLIMITED Kaiako (Assessor/Tutor) in the first instance.

If you feel your complaint has not been addressed your Kaiako, you can take this further internally with EDUCATION UNLIMITED using this complaints form and emailing it through to complaints@educationunlimited.co.nz.

All complaints are to be responded to by EDUCATION UNLIMITED within 5 working days.

Please refer to the Ākonga Handbook for more information, including the disputes resolution scheme.

Personal Details	
Name	
Organisation	
Location	
Email	
Mobile	
Complaint Event Details	
Date	
Location	
Does your complaint involve other people?	
Name	
Location	
Relation to EDUCATION UNLIMITED	

Details of your complaint, including the outcome you would like to occur:

Document Management & Controls

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V1.1	January 2026	Added Document Control section.