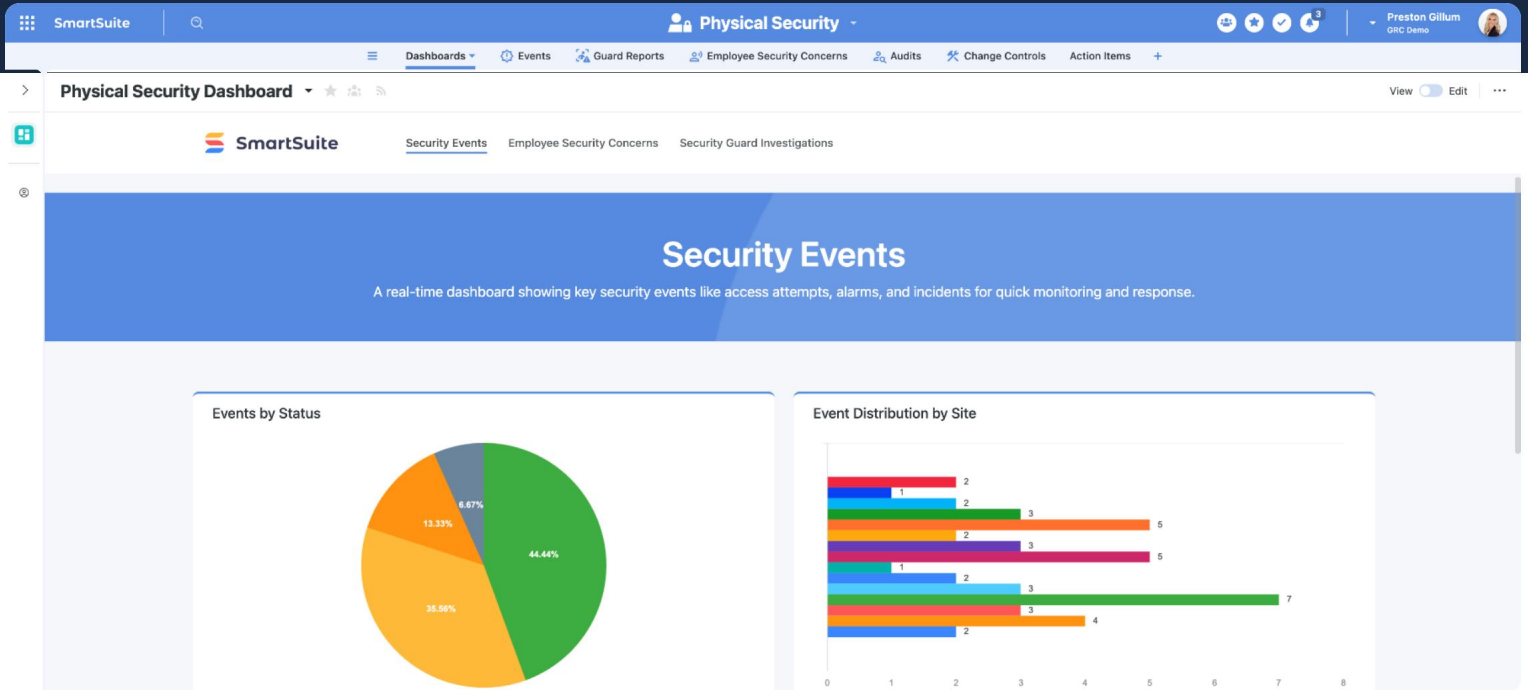


DATASHEET

Physical Security

Run physical security as one connected operation — capture every event, incident, and guard report in a single system of record, route investigations and action items to closure, and give leaders live, site-by-site posture.



From scattered logs to a security system of record

Physical security teams lose time stitching together guard logs, badge-system alerts, incident emails, and spreadsheets that never quite agree. SmartSuite captures every signal — events, incidents, employee-reported concerns, and guard reports — in one connected system, filtered by site, routed to investigators, and tied to the action items that close them out. **Every event is logged. Every investigation is tracked. Every site is visible.** The result is a program that is auditable for compliance, operational for security teams, and transparent for facilities and HR leadership.

Capabilities built for connected security operations



Centralized event & incident register

A single governed record for access attempts, alarms, and reported incidents — configurable fields, attachments, status workflow, and a full audit log. Filter by site, group by type, and view as grid, kanban, or chart without rebuilding the data.



Action items to closure

Findings become assigned action items and change controls with owners and due dates. Nothing closes until the work is done, and every linkage stays live back to the originating event.



Investigations & case management

Escalate any event into a tracked investigatory case. Guard reports and employee-reported concerns flow into the same queue — with owner, status, and resolution captured end to end.



Live site posture & reporting

Site-filtered dashboards surface event trends, investigation status, and 30-day volume in real time. Drill from a summary card or chart into the underlying record in two clicks — no manual rebuilds before the security review.

Security reporting at every level

Officer & guard

A personalized view of the events and reports they own — log a new event in one click, see what’s open at their site, and update guard reports from the field on any device.

Manager & investigator

The full event and incident register with investigation status, assignment, and resolution tracking. Status widgets surface what’s stuck — open investigations, unassigned concerns, overdue action items.

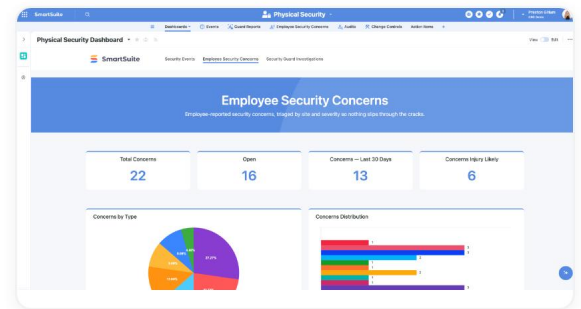
Director & executive

Site-by-site posture rolled up to an enterprise view — event trends over time, investigation throughput, and incident volume. Dashboards update live, with no manual rebuilds.

Built differently. SmartSuite is the platform where security events, incidents, investigations, guard reports, and action items live on the same governed graph — so every investigation carries its full event history, every action item links back to its source, and every dashboard reflects current truth, not last week’s log.

Connected to the rest of your security & GRC program

- **Incident Management**
Security incidents escalate into the enterprise incident workflow
- **Enterprise Risk Management**
Recurring events and incidents feed site and asset risk exposure
- **Operational Resilience**
Physical disruptions inform continuity and site-recovery planning
- **Issues Management**
Investigation findings and remediation tracked to closure
- **Audit & Compliance**
Guard performance and site audits evidence physical-security controls
- **Assets & Facilities**
Events and access tied to the sites and assets they affect



Employee Security Concerns — reported concerns triaged by site and severity so nothing slips through the cracks.

Built for everyone with a stake in security

Chief security officer

Real-time, site-by-site security posture and incident trends, review-ready in one click.

Investigator

Build cases from linked events and guard reports, with a complete, defensible activity trail.

Compliance & audit

Full audit trail, event-to-action mapping, and site-audit evidence for regulator-ready reporting.

Security manager

Maintain the event and incident register, run investigations to closure, drive action-item accountability.

Guard / field officer

Log events and file guard reports from any device — no extra tool to learn.

Facilities & HR partner

Visibility into the concerns and incidents that affect their people and locations.

Connect security to every part of your business
SmartSuite delivers a complete GRC & Resilience suite that unifies physical security, risk, compliance, and operations on one AI-native platform.

ISO 27001 · Physical
SOC 2 · Physical Access
NIST SP 800-53 PE
ASIS / ISO 18788
+ your SOPs

Learn more at smartsuite.com/products/physical-security · Contact your SmartSuite representative to schedule a demo